

**Yohans Astray**

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**May 22, 2025**

Dire Dawa, Ethiopia

**To:**

Human Resources Department  
Yegna Saving and Credit COOP

**Subject:** Application for the Position of Senior IT Officer

Dear Sir/Madam,

I am writing to express my interest in the position of **Senior IT Officer** at **Yegna Saving and Credit COOP**. I hold a **Bachelor's Degree in Information and Communication Technology (ICT)** and am passionate about leveraging digital solutions to enhance service delivery, data security, and operational efficiency in the financial sector.

During my academic career, I built a strong foundation in software development, system administration, database management, and IT support services. For my final year project, I led the development of a **Train Ticket Booking and Reservation System**—a complete web-based solution with user registration, transaction processing, and admin functionality. While this system was tailored for the transportation sector, it demonstrates my ability to develop secure, user-friendly platforms—skills that are directly transferable to IT operations in financial institutions.

As a motivated and detail-oriented professional, I am confident in my ability to contribute to your organization's digital infrastructure and support the technology needs of your growing team. I am particularly interested in Yegna Saving and Credit COOP's commitment to community empowerment through financial inclusion, and I would be honored to support this mission through innovative IT solutions.

Thank you for considering my application. I would welcome the opportunity to further discuss how my background and skills align with the objectives of your IT department.

Sincerely,

**Yohans Astray**

# Yohans Astray

## IT SPECIALIST

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Dire Dawa, Ethiopia

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## SUMMARY

Experienced in managing complex IT infrastructures and ensuring seamless operations. Proven track record in leading technical teams, implementing Cybersecurity measures, and optimizing system performance. Adept at problem-solving and enhancing IT processes to drive business success.

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## EXPERIENCE

Dec 2024 – Jan 2025

### IT Internship at *Dire Dawa Land Development and Management Bureau*

- Installed, configured, and updated software applications, enhancing system performance and security.
- Set up new workstations for users with proper cables, equipment and software.
- Backed up servers regularly to reduce data loss.
- Installed operating systems and configured business applications to support systems overhaul.
- Provided real-time support to staff with technical issues on conference and video calls.

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## EDUCATION

Jan 2019 - June 2025

### Bachelor of Science in Information Communication Technology

#### *Ethio-Italy Polytechnic College Satellite Campus*

*Final Year Project "Online Train Ticket Booking and Reservation System"*

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## SKILLS

Web development  
IT applications management  
First-line IT support

Cybersecurity awareness  
Effective communication  
Knowledge of IOT

Artificial Intelligence  
Block-chain technology  
Time-management

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## INTEREST AND HOBBIES

Reading Science Books  
Learning New Skills  
Creating Content