## **Design Document: Electrical/Electronic E-commerce Store**

I. Core Product & Purchase Flow:
Homepage:
Purpose: Central hub, introducing the store and guiding users.
Key Elements:
Prominent, well-placed Search Bar (centered below navigation).
Revised Navigation Menu:
Dropdown for "Shop by Department" (Lighting, Wires & Cables, Switches, Tools, Accessories, Gadgets, Devices, Solar Solutions, CCTV Systems).
Dropdown for "Services" (Project Management, Consultants, General Works, CCTV Installation & Support, Solar Panel Installation & Repair, Solar System Design & Installation).
Links to: Promotions/Deals, Blog/Resources, About Us, Contact Us.
Featured Products (visually appealing display).
Promotional Banners (eye-catching and relevant).
Chatbot Widget (consistent styling with site's color scheme).
Design Notes: Responsive layout, consistent color scheme (deep blues, grays, electric blue accents), high-quality imagery.
Development Order: First, as it's the foundation for navigation.
Department/Section Pages (e.g., Lighting, Wires & Cables, Solar Solutions, CCTV Systems):
Purpose: Categorized product browsing.
Key Elements:
Clear page title indicating the department.
Centered Search Bar (below navigation).
Product Listings: Grid or list format, displaying:
Product Image

**Product Name** Brief Description (optional) Price Filtering Options: Based on category (e.g., type, specifications, brand, price range). Design Notes: Responsive layout, consistent with site's color scheme, clear product presentation. Development Order: After Homepage, as they are linked from it. **Product Preview Page:** Purpose: Detailed product information before purchase. **Key Elements:** Multiple High-Quality Product Images. Product Name (prominent). Detailed Product Description (informative and engaging). Specifications: Organized and clearly labeled (e.g., voltage, wattage, dimensions, material). Pricing: Clear and accurate, including discounts if applicable. Customer Reviews/Ratings (if available, with a visual rating system). "Add to Cart" Button: Prominent and visually appealing. Availability Status: Clearly indicate if the product is in stock. Product Code/SKU: For easy reference. Related Products (optional): Visually suggest similar or complementary items. Design Notes: Responsive layout, consistent color scheme, prioritize clear and comprehensive information. Development Order: After Department/Section Pages, as they are accessed from them. Quick View Modal: Purpose: Show brief product details from listing pages without full navigation. **Key Elements: Product Image Product Name** 

**Brief Description** 

Price

"Add to Cart" Button

Design Notes: Clean, concise layout, responsive design, consistent color scheme. Triggered from product listings (requires JavaScript).

Development Order: Alongside Product Preview Page, as they relate to product display.

**Shopping Cart:** 

Purpose: Manage selected items before checkout.

Key Elements:

Clear display of added products:

**Product Image** 

**Product Name** 

Quantity

Price per item

Subtotal per item

Quantity Adjustment Controls (+/- or input field).

Option to Remove Items (clear visual indicator).

Order Total Calculation (updated dynamically).

"Proceed to Checkout" Button: Prominent and visually distinct.

Design Notes: Responsive layout, consistent color scheme, clear visual separation of items.

Development Order: After Product Preview and Quick View, as users add items from those pages.

Checkout:

Purpose: Securely guide users through the purchase completion.

Key Elements: Multi-step form with clear progress indication:

Step 1: Shipping Address: Fields for name, address, city, state, zip code, phone number. Option to save address for future use (if user is logged in).

Step 2: Billing Information: Fields for billing address (can be same as shipping), name on card, card number, expiration date, CVV code. Security indicators (e.g., padlock icon, SSL certificate information).

Step 3: Payment Method: Options for different payment methods (e.g., credit card, PayPal, other gateways). Clear selection and input fields for chosen method.

Step 4: Order Review: Summary of items, quantities, prices, shipping costs, taxes (if applicable), and total amount due. Option to edit cart or go back to previous steps.

Step 5: Order Submission: "Place Order" button. Confirmation message and order number displayed upon successful submission.

Order Confirmation Page: (Implicit, not explicitly designed, but needed) Display order details, estimated delivery, and link to user account for order tracking.

Design Notes: Responsive layout, secure data handling (SSL encryption), clear visual progress indicators, error handling for form inputs, consistent color scheme.

Development Order: After Shopping Cart, as it's the next step in the purchase.

II. Product Browsing & Discovery:

Switches, Sockets & Plugs Page:

Purpose: Department page for these items.

Key Elements: Centered search bar, product listings with filters (type, voltage, amperage, material, etc.).

Design Notes: Responsive, consistent with department page template.

Development Order: Alongside other department pages.

Electrical Accessories Page:

Purpose: Department page for accessories.

Key Elements: Centered search bar, product listings with filters (type, compatibility, specifications).

Design Notes: Responsive, consistent with department page template.

Development Order: Alongside other department pages.

(Existing) Lighting Page:

Purpose: Department page for lighting products.

Key Elements: Centered search bar, product listings with filters (type, style, wattage, etc.).

Design Notes: Responsive, consistent with department page template.

(Existing) Wires & Cables Page:

Purpose: Department page for wires and cables.

Key Elements: Centered search bar, product listings with filters (gauge, length, material, etc.).

Design Notes: Responsive, consistent with department page template.

(Existing) Electrical Tools Page:

Purpose: Department page for electrical tools.

Key Elements: Centered search bar, product listings with filters (type, brand, features, etc.).

Design Notes: Responsive, consistent with department page template.

(New) Solar Solutions Department:

Purpose: Department page for solar-related products.

Key Elements: Centered search bar, product listings, filters (similar to other department pages, tailored to solar products).

Design Notes: Responsive, consistent with department page template.

(New) CCTV Systems Department:

Purpose: Department page for security systems.

Key Elements: Centered search bar, product listings, filters (similar to other department pages, tailored to CCTV products).

Design Notes: Responsive, consistent with department page template.

Search Results Page:

Purpose: Display products matching user searches.

Key Elements: Search bar (pre-filled with search query), product listings (similar to department pages), filters for refining results, sorting options (e.g., relevance, price).

Design Notes: Responsive, consistent product display with department pages, clear indication of search query.

Development Order: After department pages, as it uses similar product display components.

III. Service Information & Engagement:

(Existing) Service Pages (Electrical Project Management, Consultants, General Works):

Purpose: Describe and promote core electrical services.

Key Elements: Detailed service descriptions, benefits, examples (optional), clear calls to action (e.g., "Request a Quote," "Book a Consultation"), contact information.

Design Notes: Responsive layout

.Consistent color scheme, professional and informative tone.

(New) CCTV Installation & Support Service Page:

Purpose: Detail CCTV-specific services.

Key Elements: Similar to existing service pages, but tailored to CCTV services (system design, installation, maintenance, troubleshooting).

Design Notes: Responsive, consistent with service page template.

(New) Solar Panel Installation & Repair Service Page:

Purpose: Detail solar panel services.

Key Elements: Similar to existing service pages, but focused on solar panel services (site assessment, system design, installation, maintenance).

Design Notes: Responsive, consistent with service page template.

(New) Solar System Design & Installation Service Page:

Purpose: Detail comprehensive solar system services.

Key Elements: Similar to existing service pages, but focused on full solar system services (consultation, design, installation, integration).

Design Notes: Responsive, consistent with service page template.

IV. User Account & Management:

User Account/Dashboard:

Purpose: Allow users to manage their profile, orders, and preferences.

**Key Elements:** 

Profile Information: Name, contact details, saved addresses.

Order History: List of past orders with details (order number, date, status, total).

Order Tracking: Link to track current order status (if available).

Saved Payment/Shipping Details (optional, for faster checkout).

Option to update password or other account settings.

Design Notes: Secure access (requires login), clear organization of information, responsive layout, consistent color scheme.

Development Order: After core purchase flow, as it relies on order data.

V. Informational & Support Pages:

About Us:

Purpose: Build trust and provide company information.

Key Elements: Company history, mission statement, team introduction (optional), values, contact information.

Design Notes: Professional and informative tone, use of imagery (optional), consistent branding.

Contact Us:

Purpose: Provide contact options for inquiries.

Key Elements: Contact form (name, email, subject, message), direct contact information (phone number, email address), physical address (if applicable), map integration (if applicable).

Design Notes: Clear and easy-to-use form, multiple contact options, responsive layout.

Blog/Resources:

Purpose: Provide valuable content and establish expertise.

Key Elements: Blog post listings (with titles, summaries, dates), individual blog post pages (with full content, images, author information), categories or tags for filtering.

Design Notes: Readable typography, use of relevant imagery, consistent layout for posts.

Promotions/Deals:

Purpose: Highlight current sales and special offers.

Key Elements: Visual display of promotions (banners, product grids), clear indication of discounts or offers, terms and conditions (if applicable).

Design Notes: Eye-catching visuals, clear and concise messaging, easy navigation to featured products.

Shipping & Returns:

Purpose: Explain shipping policies and return procedures.

Key Elements: Clear and concise information on shipping costs, delivery times, shipping methods, return eligibility, return process, contact for returns.

Design Notes: Well-organized information, easy-to-understand language.

Privacy Policy & Terms of Service:

Purpose: Legal information regarding user data and website usage.

Key Elements: Comprehensive and legally sound content, organized into sections for readability.

Design Notes: Clean and professional presentation, easy-to-navigate structure.

Store Locator:

Purpose: Help users find physical store locations (if applicable).

Key Elements: Search function (by zip code, city, etc.), interactive map displaying store locations, store details (address, contact information, opening hours).

Design Notes: User-friendly search, clear map markers, accurate store information.

404 Error Page:

Purpose: Handle broken links and guide users back to the site.

Key Elements: User-friendly message (e.g., "Page Not Found"), apology for the error, clear pathway back to the

Homepage or other key sections (e.g., search bar, links to popular departments). \* Design Notes: Consistent with site's branding, helpful and non-frustrating tone.

VI. Modals:

(Already designed) Quick View Modal: (See #4 above for details)

Add to Cart Confirmation Modal:

Purpose: Confirm product addition and prompt next steps.

Key Elements: Confirmation message (e.g., "Product added to cart!"), product image and name, options to "View Cart" or "Continue Shopping."

Design Notes: Visually clear and concise, uses site's color scheme, responsive design.

Newsletter Signup Modal:

Purpose: Collect email addresses for marketing.

Key Elements: Attractive headline, brief description of newsletter benefits, email input field, clear submission button, optional incentive (e.g., discount code).

Design Notes: Visually appealing, consistent with site's branding, responsive layout.

Contact Form Modal:

Purpose: Provide a quick contact option from various pages.

Key Elements: Compact form with fields for name, email, subject, and message, clear submission button.

Design Notes: Easy to access and use, visually consistent with site's design, responsive.

VII. Admin Pages (Separate Interface):

These pages are accessed separately (likely via a login from a footer link on the main site) and manage the store's backend operations. They should maintain a similar design language and responsiveness as the main site.

Admin Dashboard:

Key Elements: Visualizations (charts, graphs) for: **Total Sales Number of Orders User Activity** Stock Levels Other relevant KPIs Design Notes: Clean and organized layout, prioritize key information, use clear labels and visualizations. **Product Management:** Purpose: Manage the product catalog. **Key Elements:** Product Listings: Table or grid format with columns for: Product Name **Image** Price Quantity Status (e.g., active, inactive) Filtering and Sorting: By name, category, price, etc. Actions: Add New Product, Edit Existing Product, Remove Product. Product Edit Form: Comprehensive form for all product details (similar to Product Preview page information). Design Notes: Clear data presentation, efficient navigation, easy-to-use forms. Order Management: Purpose: View and manage customer orders. **Key Elements:** Order Listings: Table or list format with columns for: Order Number

Purpose: Overview of key store metrics.

Customer Name
Date
Total Amount
Status (e.g., Processing, Shipped, Delivered)
Filtering and Sorting: By date, status, customer, etc.
Order Details View: Comprehensive view of individual orders, including:
Customer Information
Shipping Address
Billing Information
Ordered Items (with quantities and prices)
Order Total
Order Status
Tracking Information (if available)
Actions: Update Order Status, Manage Shipping/Payment.
Design Notes: Clear presentation of order data, efficient filtering and sorting, easy access to order details.
Customer Management:
Purpose: Manage customer accounts.
Key Elements:
Customer Listings: Table or list with columns for:
Name
Email
Registration Date
Order History Summary (e.g., number of orders, total spent)
Filtering and Sorting: By name, email, registration date, etc.
Customer Details View: Comprehensive view of individual customer accounts, including:
Contact Information
Order History (with links to individual orders)

**Account Settings** 

Actions: Edit Customer Information (if necessary), Manage Account Status.

Design Notes: Clear presentation of customer data, easy access to customer details and order history.

**Content Management:** 

Purpose: Manage website content (blog posts, FAQs,

...promotional banners, general site information). \* Key Elements: \* Content Listings: Organized by type (e.g., Blog Posts, FAQs, Banners). \* Text Editor: Rich text editor for creating and editing content, with options for: \* Formatting (headings, paragraphs, lists, etc.) \* Inserting Images/Media \* Managing Links \* Publication Settings: Options to schedule or immediately publish content, manage visibility (e.g., draft, published). \* Design Notes: Intuitive and user-friendly editor, clear organization of content, consistent styling with the main site.

Analytics/Reporting:

Purpose: Access website performance data.

**Key Elements:** 

Visualizations: Charts and graphs for key metrics:

Sales Trends (e.g., daily, weekly, monthly)

Customer Behavior (e.g., website traffic, bounce rate, conversion rates)

Product Performance (e.g., best-selling products, popular categories)

Custom Reporting: Options to generate reports based on specific criteria and time periods.

Data Export: Ability to export data in common formats (e.g., CSV, Excel).

Design Notes: Visually engaging charts and graphs, clear presentation of data, customizable reporting options.

Development Order & Flow:

The pages are generally listed in a logical order for development, starting with the core structure and user flow (Homepage, Department Pages, Product Pages, Cart, Checkout) and then expanding to other areas.

**Key Development Phases:** 

Core E-commerce Functionality: Homepage, Department/Section Pages, Product Preview, Quick View, Shopping Cart, Checkout, basic product and order data models.

User Accounts & Services: User Account/Dashboard, Service Pages, related data models.

Content & Information: About Us, Contact Us, Blog/Resources, Promotions/Deals, other informational pages.

Modals: Implement modal triggers and content within relevant pages.

Admin Interface: Develop as a separate module, with API connections to the main site's data.

Testing & Refinement: Thoroughly test all pages and flows for functionality, responsiveness, and user experience.

This document provides a comprehensive overview for developers. Remember to also provide:

Design Mockups/Prototypes: Visual representations of each page and key interactions.

Style Guide: Detailed specifications for typography, colors, spacing, and other visual elements to ensure consistency.

Functional Specifications: Clear descriptions of how each page and feature should behave.

Data Models: Define the structure and relationships of key data (products, orders, users, etc.).