Commenti e modifiche al documento principale

Pagina 1: Commentato [EP1]	Etion Pinari	18/11/2020 21:36:00

Job? Implementation seems like the wrong term to use too…

Pagina 3: Commentato [EP2]	Etion Pinari	18/11/2020 21:26:00

To be defined

Pagina 3: ha eliminato	Cristian Sbrolli	29/11/2020 21:23:00

/Bar

Pagina 3: ha inserito	Cristian Sbrolli	29/11/2020 21:23:00

c

Pagina 3: ha eliminato	Cristian Sbrolli	29/11/2020 21:23:00

c

Pagina 3: ha eliminato	Cristian Sbrolli	29/11/2020 21:23:00

(TBD!)

Pagina 3: ha inserito	Cristian Sbrolli	29/11/2020 21:21:00

Authorized Account: Account associated to a Shop Manager, formally authorized through adequate procedures.

Pagina 3: ha eliminato	Cristian Sbrolli	29/11/2020 21:22:00

Pagina 3: ha formattato	Cristian Sbrolli	29/11/2020 21:22:00

Inglese (Stati Uniti)

Pagina 4: ha inserito	Cristian Sbrolli	26/11/2020 21:11:00

3.A.1 : Graphic demo of mobile application: https://customerlineup.bubbleapps.io
A.

Pagina 4: ha eliminato	Cristian Sbrolli	26/11/2020 21:09:00

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut
A.

Pagina 4: Commentato [GR3]	Giorgio Romeo	23/11/2020 23:19:00

The system asks before the time or the supermarket?

Pagina 4: Commentato [EP4]	Etion Pinari	18/11/2020 21:26:00

To be reworded

Pagina 4: Commentato [GR5]	Giorgio Romeo	20/11/2020 12:06:00

Maybe it is better to be more generic, e.g., devices.

Pagina 5: Commentato [GR6]	Giorgio Romeo	20/11/2020 12:20:00

We could describe the case in which he pays in the automated machines and exits through the turnstiles

Pagina 5: Commentato [EP7]	Etion Pinari	21/11/2020 18:24:00

More? Less?

Pagina 8: ha inserito	Cristian Sbrolli	26/11/2020 20:39:00

| Pagina 9: ha inserito	Cristian Sbrolli	26/11/2020 20:26:00

A.1)
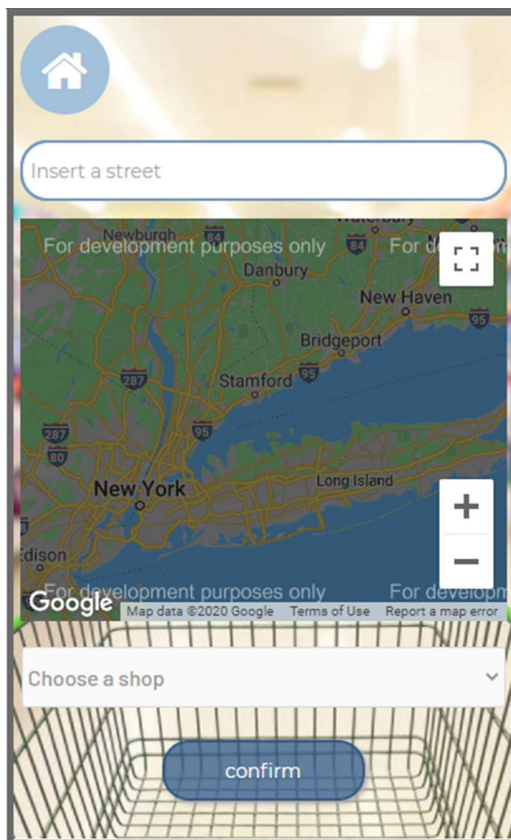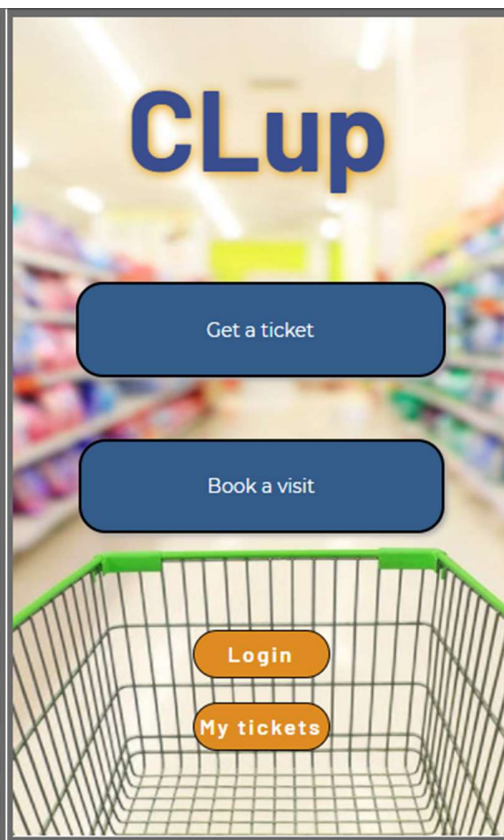
I.   Mobile App, this must be easy to use, as it will have to be used from people of all ages, this means that the interface must be very minimal and direct. The app will allow virtual users to get a ticket, book visits, as well as monitor their tickets and visits, either if the virtual user has an account or not. If user does not login, the app will just consider him as a guest.

Here we can see some draft mockups* with colours and graphics not optimized:

The app will allow user to define first either the shop or the date and time, in the case of "Book a visit", it is not shown in this demo because it is similar and irrelevant.

*Mockups are taken from an interactive graphic demo with graphic-driving purposes only, linked in the "reference documents" paragraph.

Selected Shop:

shop1

Choose a date

Choose a time

confirm booking

cancel booking

Selected Shop:

shop3

Choose a date

Choose a time

[optional] search and select what you will buy

confirm booking

cancel booking

Confirmation successful!

Here is your ticket recap:

Shop: shop2

Hour: 21

Date: November 26, 2020

TICKET PROPOSAL

Selected Shop:

shop2

First Available ticket is around 21

confirm ticket

cancel ticket

In the case of "book a visit", after the shop selection, the app will allow registered users to select

their shopping list:

II. Physical ticket dispensers, that will be installed in front of each shop, acting as proxies for the system. Physical ticket dispensers will allow physical users to get a ticket for the shop to which the dispenser belongs to.

Admin interface, that will be a more statistics-oriented panel, accessible through a desktop app (requiring an Authorized Account), that will allow the shop manager to login from an authorized device and monitor entrances and statistics as the average duration of a visit.

Pagina 9: ha formattato	Cristian Sbrolli	26/11/2020 20:25:00

Tipo di carattere: 12 pt

Pagina 9: ha formattato	Cristian Sbrolli	26/11/2020 20:25:00

Tipo di carattere: 12 pt

Pagina 9: ha formattato	Cristian Sbrolli	26/11/2020 20:25:00

Tipo di carattere: 12 pt

Pagina 9: ha formattato	Cristian Sbrolli	26/11/2020 21:28:00

Tipo di carattere: 16 pt, Corsivo

Pagina 9: Formattato	Cristian Sbrolli	26/11/2020 21:30:00

Normale, Rientro: Sinistro: 1,27 cm

Pagina 10: Formattato	Cristian Sbrolli	26/11/2020 21:01:00

Normale, Giustificato, Rientro: Sinistro: 1,27 cm

Pagina 11: Commentato [CS8]	Cristian Sbrolli	26/11/2020 21:18:00

Only ticket or book a visit too?

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:18:00

Tipo di carattere: Bell MT, 12 pt

Pagina 11: Formattato	Cristian Sbrolli	26/11/2020 21:15:00

Numerazione automatica + Livello:1 + Stile numerazione: I, II, III, … + Comincia da:1 + Allineamento: A destra + Allinea a: 2,02 cm + Imposta un rientro di: 2,65 cm

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:15:00

Tipo di carattere: 12 pt, Non Corsivo

Pagina 11: ha inserito	Cristian Sbrolli	26/11/2020 21:33:00

A.1)

I. *Virtual Users must have a device that can download and run the app. To use all of the functionalities, as the notifications about the traveling time to a shop when the time is close to user's turn, the device must have GPS turned on.*

Dispensers must have a screen to display the first available time slot for a ticket and to ask for confirmation. There must also be two clearly distinguishable buttons for accepting or declining tickets, as to allow for an easy interaction with the customers.

I.

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:36:00
Tipo di carattere: 16 pt		

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:37:00
Tipo di carattere: 12 pt		

Pagina 11: Formattato	Cristian Sbrolli	29/11/2020 21:19:00
Numerazione automatica + Livello:1 + Stile numerazione: I, II, III, … + Comincia da:1 + Allineamento: A destra + Allinea a: 1,9 cm + Imposta un rientro di: 2,54 cm		

Pagina 11: ha inserito	Cristian Sbrolli	26/11/2020 21:41:00

A.1)

I. *The system will need to access to some external APIs to access to maps, needed for user localization, user-to-store distance and time estimation and to find stores near a given address.*
II. *Devices that run the app will have as operating system IOS 9+ or Android 4.0.3+.*
III. *A relational DBMS is required for managing store and tickets data and to allow lookups.*

Shop manager's PC that runs desktop app will have Windows 10 as operating system.

I.

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:42:00
Tipo di carattere: 12 pt		

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:42:00
Tipo di carattere: 12 pt		

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:42:00
Tipo di carattere: 12 pt		

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:42:00
Tipo di carattere: 12 pt		

Pagina 11: ha formattato	Cristian Sbrolli	26/11/2020 21:42:00
Tipo di carattere: 12 pt		

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:37:00
Tipo di carattere: 16 pt		

Pagina 11: Formattato	Cristian Sbrolli	26/11/2020 21:38:00

Numerazione automatica + Livello:1 + Stile numerazione: I, II, III, ... + Comincia da:1 + Allineamento: A destra + Allinea a: 1,9 cm + Imposta un rientro di: 2,54 cm

Pagina 11: ha inserito	Cristian Sbrolli	26/11/2020 21:45:00

A.1)
    I.   *Virtual user devices connect to the system via Internet.*
    II.   *Ticket dispensers can connect to system via ethernet cable or by a wireless connection.*
Desktop app connects to the system via Internet.

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: Formattato	Cristian Sbrolli	26/11/2020 21:50:00

Interlinea: singola, Numerazione automatica + Livello:1 + Stile numerazione: I, II, III, ... + Comincia da:1 + Allineamento: A destra + Allinea a: 1,9 cm + Imposta un rientro di: 2,54 cm

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: Commentato [CS9]	Cristian Sbrolli	26/11/2020 21:49:00

Or some sort or VPN?

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: Bell MT, 12 pt

Pagina 11: ha formattato	Cristian Sbrolli	29/11/2020 21:45:00

Tipo di carattere: 12 pt

Pagina 11: ha eliminato	Cristian Sbrolli	26/11/2020 21:50:00

If the user wants to access CLup services anonymously then he clicks on the *"Guest"*
button, otherwise he
If the user

1)

wants to login as a guest, he directly selects either *"Get a ticket"* or *"Book a visit"* button,
otherwise he

1)
Tipo di carattere: Corsivo

Tipo di carattere: Corsivo

1) The virtual user clicks on the "Login" button but either the username or the
   password is wrong. The system notifies the user about the error. The Events flow
   starts again from point 1.

The virtual user clicks on the "Login" button but either the username or the password is wrong.

The system notifies the user about the error. The Events flow starts again from point 1.

Rientro: Sinistro: 0 cm

Tipo di carattere: Bell MT, 14 pt

Actors	Virtual User
Entry condition	The virtual user is already logged into CLup app or he wants to access as a guest

Events flow	1) The virtual user selects the *"Get virtuala ticket"* button.
	 2) The system redirects the user to a page where he can select the time or the marketstore where he would want to go (from a map).:
	 3) The user selects a store from the map.
	 4) The system provides the first available time slot for the selected store.
	      If the user selects the time, the system provides through the map only the available market.
	      If the user selects a market from the map, the system provides a list of available times.
	 5) The userThe user completes the procedure either selecting a market from the map (case a) or a time (case b), then he clicks clicks on the *"Confirm"* button..
	 6) The system notifies the user that the procedure has been successfully managed.
	 7) The system sends to the user the virtual ticket containing:
	      a) The user's selected time slot.
	      b) The marketstore's name and address.
	      c) The QR code to enter (and exit) the marketstore.

Exit condition	The user successfully receives the virtual ticket.

Pagina 14: ha inserito	Exceptions	1) The user refuses the provided time slot clicking on the "*Cancel*" button. The system redirects the user to the selection page (*Events flow* starts again from event *3*).

	Giorgio Romeo	28/11/2020 14:30:00
Pagina 14: Tabella formattata	Giorgio Romeo	01/12/2020 08:35:00

or he wants to access as a guest

Tabella formattata

Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:14:00
Pagina 14: ha eliminato	Giorgio Romeo	28/11/2020 14:36:00

virtual
virtual

1)

Pagina 14: ha inserito	Giorgio Romeo	28/11/2020 14:36:00
Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:15:00

a
time or the market

1)

Pagina 14: ha inserito	Giorgio Romeo	28/11/2020 15:09:00
Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:17:00

store
1)
.
1)

Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:15:00
Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:15:00

:
1)

1) The user selects a store from the map.
The system provides the first available time slot for the selected store.

1)

Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:17:00
Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:30:00

If the user selects the time, the system provides through the map only the available market.

The user

1)

If the user selects a market from the map, the system provides a list of available times.

Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:19:00
Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:22:00

The user completes the procedure either selecting a market from the map (case a) or a
clicks(case b), then he clicks
time

1)

Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:24:00
Pagina 14: ha eliminato	Giorgio Romeo	01/12/2020 08:22:00

.
1)
.
1)

Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:35:00
Pagina 14: ha eliminato	Giorgio Romeo	28/11/2020 15:09:00

slot
market
a)

Pagina 14: ha inserito	Giorgio Romeo	28/11/2020 15:09:00
Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:38:00

store
(and exit)
a)

Pagina 14: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00
Pagina 14: ha inserito	Giorgio Romeo	28/11/2020 15:10:00

market
store
a)

Pagina 14: ha inserito	Giorgio Romeo	01/12/2020 08:32:00
Pagina 14: Commentato [GR10]	Giorgio Romeo	01/12/2020 08:46:00

1) The user refuses the provided time slot clicking on the *"Cancel"* button.
The system redirects the user to the selection page (*Events flow* starts again from event
3).

Migliorabile

Pagina 14: Formattato	Giorgio Romeo	01/12/2020 08:34:00

Paragrafo elenco, Rientro: Sinistro: 0,63 cm

Pagina 18: Spostato a pagina 14 (spostamento n. 1) Giorgio Romeo	28/11/2020 14:27:00

Tabella formattata

Pagina 18:

Actors	Virtual User
Entry condition	The virtual user is already logged into CLup app
Events flow	The virtual user selects the *"Get virtual ticket"* button. The system redirects the user to a page where he can select the time or the market where he would want to go (from a map): If the user selects the time, the system provides through the map only the available market. If the user selects a market from the map, the system provides a list of available times. The user completes the procedure either selecting a market from the map (case a) or a time (case b), then he clicks on the *"Confirm"* button. The system notifies the user that the procedure has been successfully managed. The system sends to the user the virtual ticket containing: The user's selected time. The market's name and address. The QR code to enter the market.
Exit condition	The user successfully receives the virtual ticket.
Exceptions	

To be better defined

Actors	Virtual User
Entry condition	The virtual user is already logged into CLup app or she wants to access as a guest

	Events flow	1) The user selects the *"Book a visit"* button.
		 2) The system redirects the user to a page where she can select the time slot or the marketstore where she would want to go (from a map):
		     a) If the user selects the time slot, the system provides, through the map, only the first 10 available marketstores closest to the user's current position..
		     b) If the user selects a marketstore from the map, the system provides thea list of available time slots for the current days.
		 3) The user selects either a marketstore from the map (case a) or a time slot (case b), then she clicks on the *"Confirm"* button.
		 4) The system redirects the user to a page where she can indicate the approximate expected duration of the visit, the exact list of items and the categories of items she intends to purchase.
		 5) The user optionally fills the previous fields, then she clicks on the *"Confirm"* button.
		 8) The system notifies the user that the procedure has been successfully managed.
		 9) The system sends to the user the virtual ticket containing:
		     a) The user's selected time slot.
		     b) The storemarket's name and address.
		     c) The QR code to enter (and exit) the marketstore.

	Exit condition	The user successfully receives the virtual ticket.
	Exceptions	1) The user clicks on the *"Cancel"* button in the event 3. The system redirects the user to the initial selection page (Events flow starts again from event 2). 2) The user clicks on the *"Cancel"* button in the event 5. The system redirects the user to the second selection page (Events flow starts again from event 3).

market

[1]

Pagina 15: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00

only

market

Pagina 15: ha eliminato	Giorgio Romeo	01/12/2020 08:27:00
Pagina 15: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00

.

market

a)

Pagina 15: ha eliminato	Giorgio Romeo	01/12/2020 08:39:00
Pagina 15: ha eliminato	Giorgio Romeo	01/12/2020 08:29:00

a

s   a)

a)

Pagina 15: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00
Pagina 15: Commentato [GR12]	Giorgio Romeo	25/11/2020 08:12:00

market

[1) It probably can be written better.]

Pagina 15: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00
Pagina 15: ha eliminato	Giorgio Romeo	28/11/2020 15:10:00

market

market

a)

Pagina 15: Formattato	Giorgio Romeo	01/12/2020 08:50:00

Rientro: Sinistro: 0,63 cm, Nessun elenco puntato o numerato, Posizione: Verticale: 0,86 cm, Rispetto a: Paragrafo

Pagina 15: ha formattato	Giorgio Romeo	01/12/2020 08:49:00

Tipo di carattere: Corsivo

Pagina 15: Formattato	Giorgio Romeo	01/12/2020 08:50:00

Posizione: Verticale: 0,86 cm, Rispetto a: Paragrafo

Pagina 15: Formattato	Giorgio Romeo	01/12/2020 08:52:00

Rientro: Sinistro: 1,75 cm, Sporgente 0,63 cm, SpazioDopo: 12 pt

Pagina 15: ha inserito	Giorgio Romeo	28/11/2020 14:36:00

B.1.1)

Pagina 18: Spostato da pagina 18 (spostamento n. 2) Giorgio Romeo	28/11/2020 14:36:00

Pagina 18: Tabella formattata	Actors	User
	Entry condition	User
	Events flow	The user selects the *"Book a visit"* button. The system redirects the user to a page where she can select the time or the market where she would want to go (from a map): If the user selects the time, the system provides through the map only the available market. If the user selects a market from the map, the system provides a list of available times. The user selects either a market from the map (case a) or a time (case b), then she clicks on the *"Confirm"* button. The system redirects the user to a page where she can indicate the approximate expected duration of the visit the exact list of items and the categories of items she intends to purchase. The user optionally fills the previous fields, then clicks on the *"Confirm"* button. The system notifies the user that the procedure has been successfully managed. The system sends to the user the virtual ticket containing: The user's selected time. The market's name and address. The QR code to enter the market.
	Exit condition	The user successfully receives the virtual ticket.
	Exceptions	

Tabella formattata

It probably can be written better.

B.1.5)   *Suggestion of Alternative Time Slots*

Actors	Virtual User
Entry condition	The virtual user is already logged into CLup app or she wants to access as a guest
Events flow	1) The first two events are the same of the *"Book visit"* use case. 2) If the user remains inactive (no actions performed) for 30 seconds, the system both provides a list of available times for the current day and notifies to the user the possibility to lookup further available time slots for days other than the current one. 3) If the user selects clicks on the notification, the system provides to the user a second list with further available times. Otherwise, the user can select only an available time from the initial list.
Exit condition	The user successfully receives the list of further available times.
Exceptions	

Suggestion of Alternative Stores
    B.1.1)

Pagina 16: Formattato	Giorgio Romeo	28/11/2020 14:36:00

Normale, Nessun elenco puntato o numerato

Pagina 16: Tabella formattata	Giorgio Romeo	28/11/2020 15:08:00

Tabella formattata

Pagina 16: ha formattato	Giorgio Romeo	01/12/2020 08:58:00

Tipo di carattere: Corsivo

Pagina 16: Commentato [GR14]	Giorgio Romeo	01/12/2020 09:00:00

Meglio non specificare?

Pagina 16: Formattato	Giorgio Romeo	28/11/2020 15:08:00

Normale, Nessun elenco puntato o numerato

Pagina 18: Spostato a pagina 18 (spostamento n. 2) Giorgio Romeo	28/11/2020 14:36:00

Actors	User

Entry condition	The user is already logged into CLup app	
Events flow	The user selects the *"Book a visit"* button. The system redirects the user to a page where she can select the time or the market where she would want to go (from a map):	
	If the user selects the time, the system provides through the map only the available market.	
	If the user selects a market from the map, the system provides a list of available times.	
	The user selects either a market from the map (case a) or a time (case b), then she clicks on the *"Confirm"* button.	
	The system redirects the user to a page where she can indicate the approximate expected duration of the visit the exact list of items and the categories of items she intends to purchase.	
	The user optionally fills the previous fields, then clicks on the *"Confirm"* button.	
	The system notifies the user that the procedure has been successfully managed.	
	The system sends to the user the virtual ticket containing:	
	The user's selected time.	
	The market's name and address.	
	The QR code to enter the market.	
Exit condition	The user successfully receives the virtual ticket.	
Exceptions		

Giorgio Romeo   **01/12/2020 08:14:00**

Actors	User
Entry condition	The user is already logged into CLup app

Pagina 18:	Events flow	The user selects the *"Book a visit"* button.
		The system redirects the user to a page where she can select the time or the market where she would want to go (from a map):
		If the user selects the time, the system provides through the map only the available market.
		If the user selects a market from the map, the system provides a list of available times.
		The user selects either a market from the map (case a) or a time (case b), then she clicks on the *"Confirm"* button.
		The system redirects the user to a page where she can indicate the approximate expected duration of the visit the exact list of items and the categories of items she intends to purchase.
		The user optionally fills the previous fields, then clicks on the *"Confirm"* button.
		The system notifies the user that the procedure has been successfully managed.
		The system sends to the user the virtual ticket containing:
		The user's selected time.
		The market's name and address.
		The QR code to enter the market.
	Exit condition	The user successfully receives the virtual ticket.
	Exceptions	

Commentato [GR15]	Giorgio Romeo	23/11/2020 23:09:00

Customer(?)

Pagina 18: Commentato [GR16]	Giorgio Romeo	23/11/2020 23:25:00

To be better defined

Pagina 18: Commentato [GR17]	Giorgio Romeo	25/11/2020 08:12:00

It probably can be written better.

Pagina 16: ha inserito	Giorgio Romeo	28/11/2020 15:17:00

Actors	Virtual User
Entry condition	The virtual user is already logged into CLup app or she wants to access as a guest

Pagina 16: Tabella formattata	Events flow	1) The user selects a time. 2) The system both provides the available stores (selectable through the map) for the current day and notifies to the user the possibility to lookup further available stores for the selected time slot. 3) If the user clicks on the notification, the system provides to the user a list with further available stores. Otherwise, the user can select only an available store from the map.
	Exit condition	The user successfully receives the list of further available stores.
	Exceptions	

Giorgio Romeo	28/11/2020 15:17:00

Tabella formattata

Modifiche Intestazione e piè di pagina

Modifiche caselle di testo

Pagina 9: ha inserito	Cristian Sbrolli	26/11/2020 20:45:00

SHOP SELECTION

Pagina 9: Formattato	Cristian Sbrolli	26/11/2020 20:48:00

Didascalia, Allineato al centro, Nessun elenco puntato o numerato

Pagina 9: ha inserito	Cristian Sbrolli	26/11/2020 20:44:00

HOME PAGE OF THE APP

Pagina 9: Formattato	Cristian Sbrolli	26/11/2020 20:48:00

Didascalia, Allineato al centro, Nessun elenco puntato o numerato

Pagina 10: ha inserito	Cristian Sbrolli	26/11/2020 21:00:00

BOOK A VISIT AS REGISTERED USER

Pagina 10: Formattato	Cristian Sbrolli	26/11/2020 21:00:00

Didascalia

Pagina 10: ha inserito	Cristian Sbrolli	26/11/2020 20:58:00

BOOK A VISIT AS GUEST

Pagina 10: Formattato	Cristian Sbrolli	26/11/2020 20:58:00

Didascalia

Pagina 10: ha inserito	Cristian Sbrolli	26/11/2020 20:49:00

Pagina 10: Formattato	Cristian Sbrolli	26/11/2020 20:49:00

Didascalia, Allineato al centro, Rientro: Sinistro: 0 cm

Pagina 10: ha inserito	Cristian Sbrolli	26/11/2020 20:48:00

Pagina 10: Formattato	Cristian Sbrolli	26/11/2020 20:49:00

Didascalia, Allineato al centro, Rientro: Sinistro: 0 cm

Modifiche caselle di testo Intestazione e piè di pagina

Modifiche note a piè di pagina

Modifiche note di chiusura