

# Muhammad Abdul Karim

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## PROFESSIONAL SUMMARY

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Dedicated IT professional with a strong foundation in IT fundamentals and a proven track record of delivering efficient solutions in dynamic environments. Proficient in IT support, cybersecurity, network administration, and full-stack development. Eager to leverage my expertise to excel as a Junior Security Technician.

## WORK EXPERIENCE

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### Skillmint (Personal Project)

July 2023 – Present

#### Founder & Lead Developer

Birmingham, UK

- Founded and lead the development of Skillmint, will be exciting job portal web application connecting employers with new graduates in the UK and Dubai.
- Solely responsible for UI/UX design, backend development, and frontend development, employing the MERN Stack for a seamless user experience.
- Ensured strict adherence to data protection standards, particularly GDPR, to safeguard user information.

### Thrive Creative Media

June 2018– Jul 2019

#### Full Stack Developer

Dubai, UAE

- Collaborated as a Full Stack Developer, leveraging technologies such as Flutter, Java, and JavaScript to design and develop web and mobile applications.
- Successfully integrated AWS and Azure services to optimize cloud resources and enhance application performance.

### Future man HR & IT Consultants

Feb 2017 – April 2018

#### Systems Administrator

Abu Dhabi, UAE

- Administered and maintained network infrastructure, ensuring optimal performance, security, and reliability.
- Monitored server environments, resolved technical issues, and ensured system availability.
- Implemented backup and disaster recovery solutions, ensuring data protection and business continuity.

### Future man HR & IT Consultants

Jan 2016 – Feb 2017

#### IT Technical Support L2

Abu Dhabi, UAE

- Provided second-level technical support, troubleshooting hardware and software issues, and efficiently assisted end-users.
- Ensured the continuous functionality of IT systems and equipment through maintenance, upgrades, and configurations.
- Maintained detailed records of IT support activities and promoted knowledge sharing within the IT team.

## EDUCATION

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### University of Sunderland

Sept, 2019 - July, 2022

#### BSc, Networks and Cybersecurity - Graduated with First-class Honours

Sunderland, UK

- **Academic Achievement:** Achieved First place in the Mobile App development project in collaboration with Durham Constabulary.
- **Dissertation:** Completed a comprehensive dissertation on SMEs' cybersecurity challenges. including the design of a web application for user education, with video demos on DDOS, Phishing, and Malware hacks.

## CERTIFICATIONS, SKILLS & INTERESTS

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- **Certifications:** Cisco Certified Network Associate (CCNA): Routing, Wireless Essentials, Enterprise Networking, Security and Automation.
- **Skills:** IT Support, Cybersecurity, Network Administration, TCP/IP, Programming (JavaScript, C#, Python3), Cloud Computing (AWS, Azure), Operating Systems, Virtualization (Hyper-V, VMware), Project management, Effective Communication.
- **Interests:** Coding, Comedy, Manga, Politics, Video Games.

References Available on Request