

Dillon Nethercote

Student | Web Developer | Service Desk Support

Seeking entry-level / graduate opportunities in Information Technology located in Brisbane. Knowledgeable in networking and security concepts and passionate about web development and software engineering.

Mobile: 0427201658

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Experience

BWS

Casual Team Member | 2019 – Present

- Focusing on customer service and support
- De-escalation of intense situations and customer safety
- Developed communication skills
- Responsible for the service of alcohol and tobacco

Grill'd

Part-Time Team Member | 2018 – 2019

- Learnt the importance of teamwork
- Established and maintained a positive attitude
- Responsible for food safety procedures
- Quality assurance and time management methods

Mcdonald's

Part-Time Team Leader | 2017 – 2018

- Developed teamwork and time Management skills
- Understood the value of leading a team
- Responsible for managing younger employees
- Quick turn-around in intense situations

Big W

Casual Team Member | 2014 – 2017

- Developed customer facing skills
- Focusing on customer service and support
- Interacted with customers both in-store and over the phone

References available upon request | dillon.nethercote@gmail.com | 0427201658

Education

Griffith University

Bachelor of Information Technology

Majoring in Networking & Security

2022 Expected

Achievements

Current GPA of 6

Griffith Award for Academic Excellence

Awarded for achieving a GPA of 6.0 or greater in 2020

Griffith Award for Academic Excellence

Awarded for achieving a GPA of 6.0 or greater in 2021

Griffith Futures Scholarship - 2020

Griffith Widening Participation Scholarship - 2021

Skills

Team Communication

Systems Design

Time Management

Problem Solving

Positive Attitude

Software and applications

Software Development

Virtual Studio Code

HTML

CSS/SCSS

JavaScript

SQL/SQL Server

PHPMyAdmin

VMware

Python

GitHub

Design

Figma

Photoshop

After Effects

Adobe XD

Other

Windows

Mac

Linux

Microsoft Office

Google Docs

Google Sheets