

Final Project

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Introduction

In this report we consider that the new CEO of a specific IT company has contacted us because she wants us to **analyze the current Human Resources status** of the company. She has just sent a data set with all available employee information. As we can see, the **company has two locations**: the first one in **London**, and the second one in **Barcelona**.

The new CEO is concerned about several issues. She truly believes in gender equality in organizations as it implies a signal to society. On the other hand, she is concerned that the offices in Barcelona do not follow a similar structure to the one in London. In her opinion, the structure of the Barcelona offices should tend towards the London structure. In her meeting with us, she also told us that she would like to know the attitudes (e.g., satisfaction) of the employees across the different departments and if anything could be done to improve them. Finally, she commented that she is very concerned about the company's succession strategy and in particular some positions in certain departments.

Let's consider that the new CEO of a specific IT company has contacted us because she wants us to analyze the current Human Resources status of the company. She has just sent a data set with all available employee information. This information is in the attached data set. As we can see, the company has two locations: the first one in London, and the second one in Barcelona.

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Based on this information, we need to carry out an exploratory data analysis and prepare a technical report (with Rmarkdown) and a technical presentation (5-10 minutes).

Note: It is highly recommended to seek external sources of information (either in dataset or report formats) for the analysis and the reporting.

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Setup the software

The software used for the development of the study and the writing of the report is R[1]. The first step is to define the work directory and to load the libraries needed:

```
library(tidyverse)
library(ggplot2)
library(GGally)
library(gridExtra)
library(yardstick)
library(broom)
library(janitor)
library(caTools)
library(ROCR)
library(corrplot)
library(tidytext)
library(glue)
library(scales)
library(plotly)
library(patchwork)
library(skimr)
library(RColorBrewer)
```

Importing Data

The first step is to load the dataset in the system, and check the names of the variables.

```
mydb <- read.csv2("dataset.csv")
# web_db <- read.csv("WA_Fn-UseC_-HR-Employee-Attrition.csv")
# names(web_db)</pre>
```

We got the dataset from the website of Atenea, it is composed by 1506 observations of 36 variables. The variables selected for this dataset are:

- 1. Age: Variable that represent the age of the employee
- 2. Attrition: variable that represent the departure of employees from the organization for any reason
- 3. BusinessTravel: Represent how often an employee travel for work purpose
- 4. **DailyRate**: The amount of money the employees are paid per day
- 5. **Department**: Department of the company at which the employee belong
- 6. **DistanceFromHome**: Employee home distance from the workplace
- 7. **Education**: Educational level of the employee (1=Below College, 2=College, 3=Bachelor, 4=Master,5 = Doctor)
- 8. **EducationField**: Education field of employee (Human Resources, Life Sciencies, Marketing, Medical, Technical Degree, Other)
- 9. EmployeeCount: Coolumn all equal to 1 to count the total number of employee in the data set
- 10. **EmployeeNumber**: unique number to identify the employee
- 11. **EnvironmentSatisfaction**: level of environment satisfaction (1=Low, 2=Medium, 3=High, 4=Very High)

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12. **Gender**: Gender of the employee (Male, Female)



- 13. HourlyRate: The amount of money the employees are paid per hour
- 14. **JobInvolvement**: Level of involvement of the employee (1=Low, 2=Medium, 3=High, 4=Very High)
- 15. **JobLevel**: Is a category of authority in the company (1=low, 5=High)
- 16. **JobRole**: Represent the role cover by the employee (Sales Executive, Research Scientist, Laboratory Technician, Manufacturing Director, Healthcare Representative, Manager, Sales Representative, Research Director, Human Resources)
- 17. **JobSatisfaction**: Level of satisfaction of the employee (1=Low, 2=Medium, 3=High, 4=Very High)
- 18. MaritalStatus: Marital status of the employee (Divorced, Married, Single)
- 19. MonthlyIncome: Monthly income of the employee
- 20. MonthlyRate: Monthly rate of employee
- 21. NumCompaniesWorked: Number of companies for ehich the employee worked
- 22. Over18: If the age of the employee is higher than 18 (Y = yes, N = no)
- 23. OverTime: If the employee perform over time (Yes, No)
- 24. PercentSalaryHike: Represent the percentage inrease of a salary
- 25. **PerformanceRating**: Performance rating of the employee (1=Low, 2=Good,3=Excellent,4=Outstanding)
- 26. **RelationshipSatisfaction**: Relationship satisfaction of the employee (1=Low, 2=Medium, 3=High, 4=Very High)
- 27. Standard Hours: Standard working hour per week? (80 for everyone)
- 28. StockOptionLevel: Stock option level
- 29. TotalWorkingYears: Total years of working
- 30. TrainingTimesLastYear: Training hours of the last year
- 31. WorkLifeBalance: the amount of time you spend doing your job compared with the amount of time you spend with your family and doing things you enjoy (1=Bad,2=Good, 3=Better, 4=Best)
- 32. YearsAtCompany: Total years of working at the company
- 33. YearsInCurrentRole: Total years spent in the current position
- 34. YearsSinceLastPromotion: How many year ago the employee had the last promotion
- 35. YearsWithCurrManager: How many years the employee is with the actual manager
- 36. City: where the employee works (London, Barcelona)

Cleaning Data

Names In this sub-point we are going to change the names of the variables in order to have all he names of the variables with the same layout.

```
mydb <- mydb %>% clean_names(., "snake")
```

Dimensions First of all, we are going to check the actual dimension of our dataset. Hence, from the following code we can understand that there are 36 variables in total and

```
mydb %>% dim()

## [1] 1506 36

mydb %>% nrow()

## [1] 1506

mydb %>% ncol()
```

[1] 36



Head and Tail Here, we are going to check the first 10 elements at the beginning and at the end of the dataset. Consecutively, we are going to check the top and the bottom values of the main relevant variables to catch some errors.

```
mydb %>% head(10)
mydb %>% tail(10)
mydb<-rename(mydb, age =age)
mydb %>% arrange(desc(age)) %>% top_n(10, age)
mydb %>% arrange(age) %>% top_n(-10, age)
```

Removing In this part of the data cleaning we are going to remove all the blank rows, the duplicates and strange values that may affect our analysis.

```
# Remove blank rows and columsn
mydb <- mydb %>% remove_empty(c("rows", "cols"))

# Removing entries with too high and too low age
mydb <- mydb %>% filter(age <= 80 & age >= 16)
mydb <- mydb %>% filter(job_involvement <= 4)
mydb <- mydb %>% filter(num_companies_worked >= 0)
```

Therefore, as we can see, this line of code did not affected our dataset. So, this mean that there are no rows or columns that are empty.

Now, we are going to pass to the study of duplicates, by the *employee_number* variable that we suggest it is the key.

```
# Duplicates removal
mydb %>% get_dupes(employee_number)
mydb <- mydb %>% distinct(employee_number, .keep_all= TRUE)
```

Hence, now it is time to check the n's.

To conclude, the cleaning of the dataset, we are going to remove every line with at least one empy gap.

```
mydb <- mydb %>% drop_na()
```

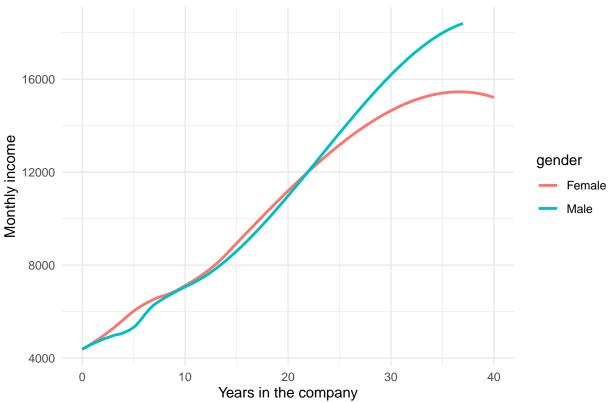
From know on we can easily proceed with our analysis.

Analysis

scatter plot monthly income with respect to age of wich you work in the company differentiate by gender Taking in consideration both company location In this graphs in order to show that up in a better way, we decided to remove the confidence interval and the points.

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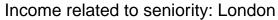


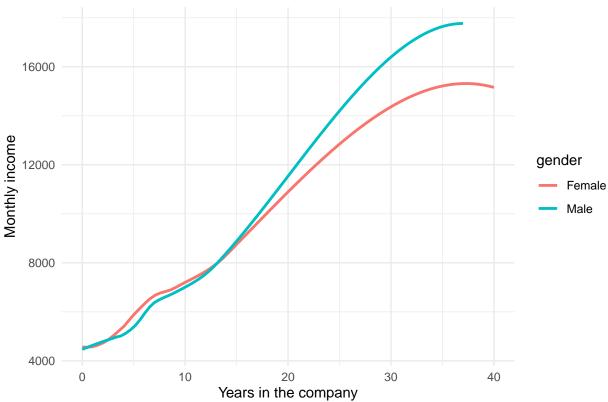


Taking in consideration London

```
ggplot(mydb%>%filter(city=="London"),
          aes(x=years_at_company, y=monthly_income, colour=gender)) +
geom_smooth(method = 'loess', formula = y ~ x, se=F) + labs(
    title = "Income related to seniority: London",
          x = "Years in the company",
          y = "Monthly income"
    ) +
theme_minimal()
```

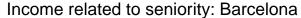
5

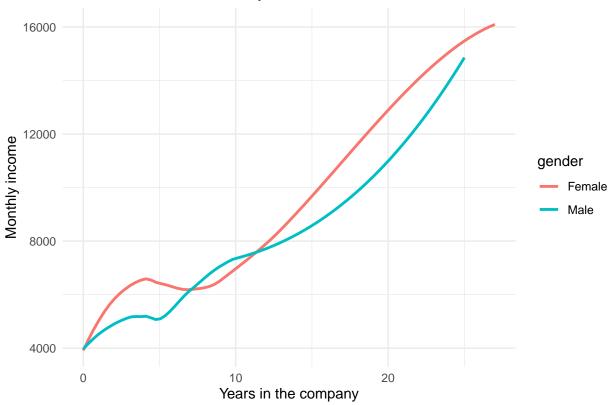




Taking in consideration Barcelona

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satisfaction of male and female in each department in the different city



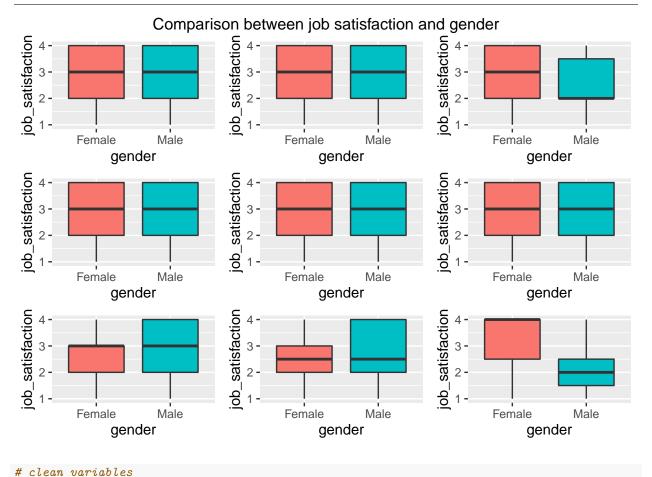
```
geom_boxplot(show.legend = FALSE)
##Sales Barcelona
g5 <- ggplot(mydb%>%
               filter(department =="Sales" & city == "Barcelona"),
             aes(x= gender, y=job_satisfaction, fill= gender))+
  geom_boxplot(show.legend = FALSE)
##Research & Development London
g6 <- ggplot(mydb%>%
               filter(department =="Research & Development" & city=="London"),
             aes(x= gender, y=job_satisfaction, fill= gender))+
  geom_boxplot(show.legend = FALSE)
##Research & Development Barcelona
g7 <- ggplot(mydb%>%
               filter(department =="Research & Development" & city=="Barcelona"),
             aes(x= gender, y=job_satisfaction, fill= gender))+
  geom_boxplot(show.legend = FALSE)
##Human Resource London
g8 <- ggplot(mydb%>%
               filter(department =="Human Resources" & city=="London"),
             aes(x= gender, y=job_satisfaction, fill= gender))+
  geom_boxplot(show.legend = FALSE)
##Human Resource London
g9 <- ggplot(mydb%>%
               filter(department =="Human Resources" & city=="Barcelona"),
             aes(x= gender, y=job_satisfaction, fill= gender))+
  geom_boxplot(show.legend = FALSE)
```

```
grid.arrange(g1, g2, g3, g4, g5, g6, g7, g8, g9, ncol = 3, top = "Comparison between job satisfaction as
```

Differences between the two cities in term of job satisfaction male and female

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```
# This would help to analyse the number of types of jobs and compare with types
k <- mydb %>% tabyl(job_role)

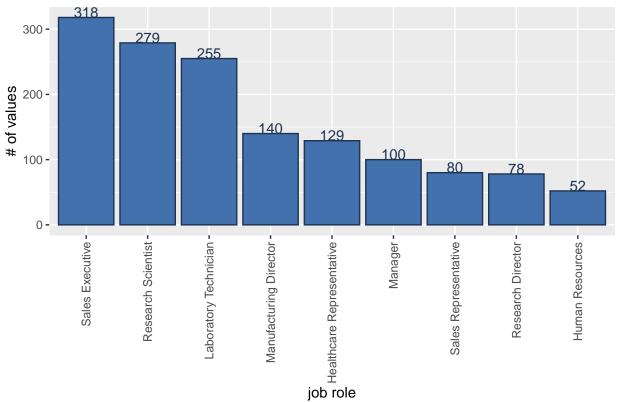
ggplot(k, aes(x = reorder(job_role, -n), y = n)) +
    geom_bar(stat = "identity", fill = "#4271AE", colour = "#1F3552") +
    theme(axis.text.x=element_text(angle=90,hjust=1,vjust=0.5)) +
    geom_text(aes(label = n), vjust = 0, colour = "#1F3552")+
    labs(y= "# of values", x = "job role") +
    ggtitle("Job Role Frequency")
```

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Plot job role frequency

rm(g1, g2, g3, g4, g5, g6, g7, g8, g9)



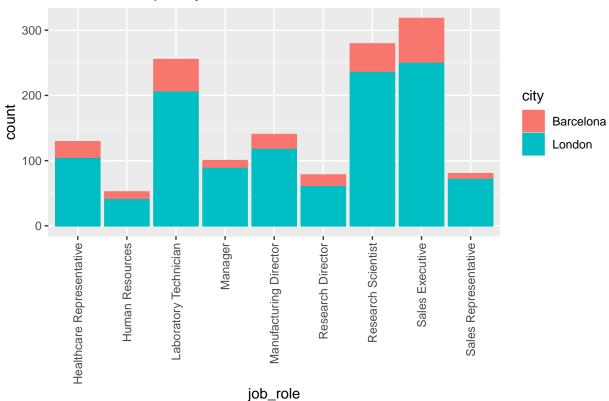


```
rm("k")
```

```
ggplot(mydb, aes(x = job_role, color = city, fill = city)) +
  geom_bar(stat = "count") +
  theme(axis.text.x=element_text(angle=90,hjust=1,vjust=0.5)) +
  ggtitle("Job Role Frequency Barcelona & London")
```

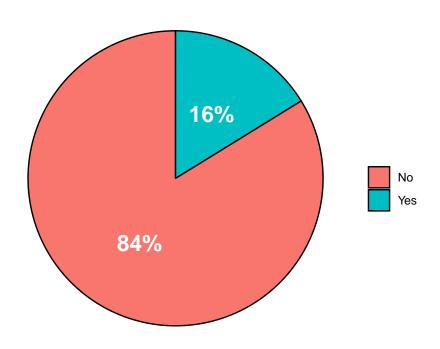


Job Role Frequency Barcelona & London



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Are the Attrition var Balanced? Pie Plot,percentortion of YES to NO in Attrition Var



UPC

Removing the un-used variables rm("temp")

mydb %>% glimpse()

Rows: 1,431 ## Columns: 36 ## \$ age <int> 41, 49, 37, 33, 27, 32, 59, 30, 38, 36, 35,~ <chr> "Yes", "No", "Yes", "No", "No", "No", "No", "No", " ## \$ attrition <chr> "Travel_Rarely", "Travel_Frequently", "Trav~ ## \$ business_travel <int> 1102, 279, 1373, 1392, 591, 1005, 1324, 135~ ## \$ daily_rate <chr> "Sales", "Research & Development", "Researc~ ## \$ department ## \$ distance_from_home <int> 1, 8, 2, 3, 2, 2, 3, 24, 23, 27, 16, 15, 26~ <int> 2, 1, 2, 4, 1, 2, 3, 1, 3, 3, 3, 2, 1, 2, 3~ ## \$ education <chr> "Life Sciences", "Life Sciences", "Other", ~ ## \$ education_field ## \$ employee count ## \$ employee_number <int> 1, 2, 4, 5, 7, 8, 10, 11, 12, 13, 14, 15, 1~ ## \$ environment_satisfaction <int> 2, 3, 4, 4, 1, 4, 3, 4, 4, 3, 1, 4, 1, 2, 3~ ## \$ gender <chr> "Female", "Male", "Male", "Female", "Male",~ ## \$ hourly_rate <int> 94, 61, 92, 56, 40, 79, 81, 67, 44, 94, 84,~ <int> 3, 2, 2, 3, 3, 3, 4, 3, 2, 3, 4, 2, 3, 3, 2~ ## \$ job_involvement ## \$ job_level <int> 2, 2, 1, 1, 1, 1, 1, 1, 3, 2, 1, 2, 1, 1, 1~ ## \$ job_role <chr> "Sales Executive", "Research Scientist", "L~ <int> 4, 2, 3, 3, 2, 4, 1, 3, 3, 3, 2, 3, 3, 4, 3~ ## \$ job_satisfaction <chr> "Single", "Married", "Single", "Married", "~ ## \$ marital_status

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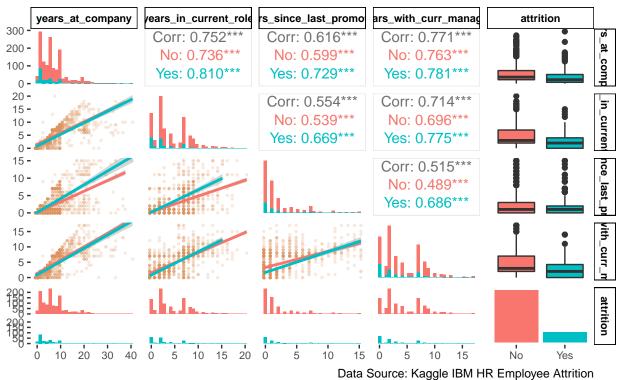


```
## $ monthly_income
                               <int> 5993, 5130, 2090, 2909, 3468, 3068, 2670, 2~
## $ monthly_rate
                               <int> 19479, 24907, 2396, 23159, 16632, 11864, 99~
                               <int> 8, 1, 6, 1, 9, 0, 4, 1, 0, 6, 0, 0, 1, 0, 5~
## $ num_companies_worked
                               ## $ over18
                               <chr> "Yes", "No", "Yes", "Yes", "No", "No", "Yes~
## $ over_time
## $ percent_salary_hike
                              <int> 11, 23, 15, 11, 12, 13, 20, 22, 21, 13, 13,~
## $ performance rating
                              <int> 3, 4, 3, 3, 3, 3, 4, 4, 4, 3, 3, 3, 3, 3, 3~
## $ relationship_satisfaction <int> 1, 4, 2, 3, 4, 3, 1, 2, 2, 2, 3, 4, 4, 3, 2~
## $ standard hours
                              ## $ stock_option_level
                              <int> 0, 1, 0, 0, 1, 0, 3, 1, 0, 2, 1, 0, 1, 1, 0~
## $ total_working_years
                              <int> 8, 10, 7, 8, 6, 8, 12, 1, 10, 17, 6, 10, 5,~
                              <int> 0, 3, 3, 3, 3, 2, 3, 2, 2, 3, 5, 3, 1, 2, 4~
## $ training times last year
## $ work_life_balance
                              <int> 1, 3, 3, 3, 3, 2, 2, 3, 3, 2, 3, 3, 2, 3, 3~
## $ years at company
                               <int> 6, 10, 0, 8, 2, 7, 1, 1, 9, 7, 5, 9, 5, 2, ~
## $ years_in_current_role
                               <int> 4, 7, 0, 7, 2, 7, 0, 0, 7, 7, 4, 5, 2, 2, 2~
\# $ years_since_last_promotion <int> 0, 1, 0, 3, 2, 3, 0, 0, 1, 7, 0, 0, 4, 1, 0~
## $ years_with_curr_manager
                              <int> 5, 7, 0, 0, 2, 6, 0, 0, 8, 7, 3, 8, 3, 2, 3~
## $ city
                               <chr> "London", "London", "London", "London", "Lo~
mydb %>% select(starts_with("years"), attrition) %>%
ggpairs(
 aes(color = attrition),
 lower = list(continuous = wrap(
   "smooth",
   alpha = 0.2,
   size = 0.5,
   color = "#DE945E"
 )),
 diag = list(continuous = "barDiag"),
 upper = list(continuous = wrap("cor", size = 4))
) +
 theme(
   axis.text = element text(size = 8),
   panel.background = element_rect(fill = "white"),
   strip.background = element_rect(fill = "white"),
   strip.background.x = element_rect(colour = "black"),
   strip.background.y = element_rect(colour = "black"),
   strip.text = element text(color = "black", face = "bold", size = 8)
 ) +
 labs(
   title = "Pair plot by attrition Var",
   subtitle = "Pair Plot, scatter plot, Histogram and Correlation coefficient",
   caption = "Data Source: Kaggle IBM HR Employee Attrition",
   x = NULL,
   y = NULL
```



Pair plot by attrition Var

Pair Plot, scatter plot, Histogram and Correlation coefficient

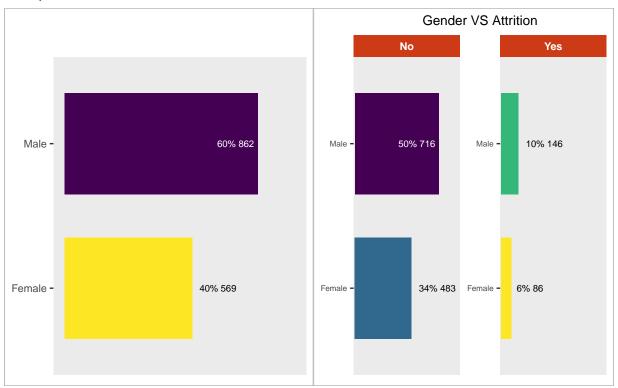


```
plt_gender <- bar_plot_proportions(gender)
plt_gender_att <- bar_plot_proportions(gender, attrition)
plt_marital_status <- bar_plot_proportions(marital_status)
plt_marital_status_att <- bar_plot_proportions(marital_status, attrition)

(plt_gender +
    plt_gender_att)+
    plot_annotation(
    title = "Proportions of Gender VS Attrition",
    caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
    theme(plot.caption = element_text(color = "#969696", size = 7))</pre>
```



Proportions of Gender VS Attrition

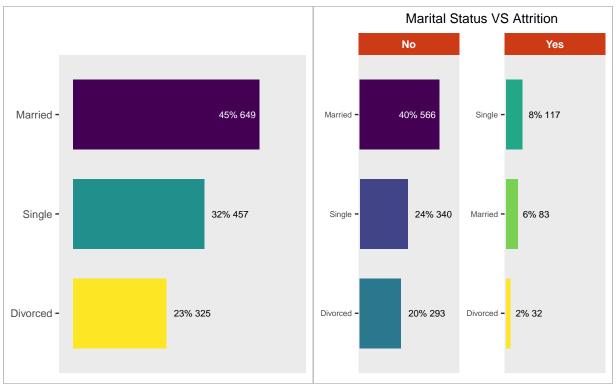


Data Source: Kaggle IBM HR Employee Attrition

```
(plt_marital_status +
   plt_marital_status_att ) +
plot_annotation(
   title = "Proportions of Marital Status VS Attrition",
   caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
   theme(plot.caption = element_text(color = "#969696", size = 7))
```



Proportions of Marital Status VS Attrition



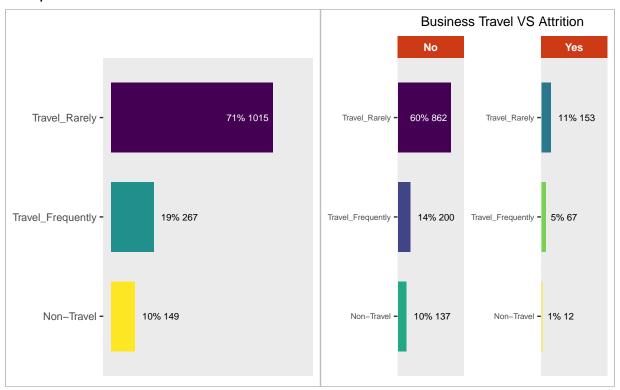
Data Source: Kaggle IBM HR Employee Attrition

```
plt_business_travel <- bar_plot_proportions(business_travel)
plt_business_travel_att <- bar_plot_proportions(business_travel, attrition)
plt_department <- bar_plot_proportions(department)
plt_department_att <- bar_plot_proportions(department, attrition)

(plt_business_travel +
    plt_business_travel_att ) +
    plot_annotation(
    title = "Proportions of Business travel VS Attrition",
    caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
    theme(plot.caption = element_text(color = "#969696", size = 7))</pre>
```



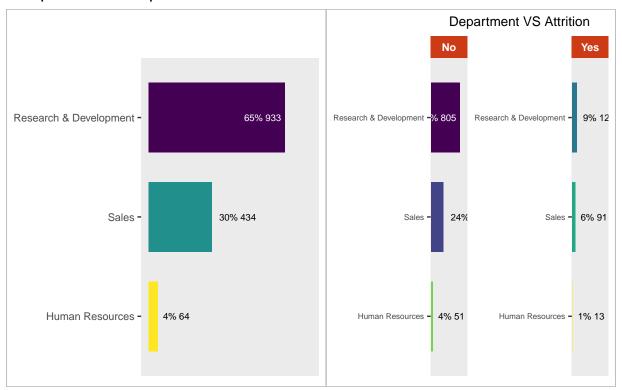
Proportions of Business travel VS Attrition



Data Source: Kaggle IBM HR Employee Attrition

```
(plt_department +
   plt_department_att) +
   plot_annotation(
   title = "Proportions of Departments VS Attrition",
   caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
   theme(plot.caption = element_text(color = "#969696", size = 7))
```

Proportions of Departments VS Attrition

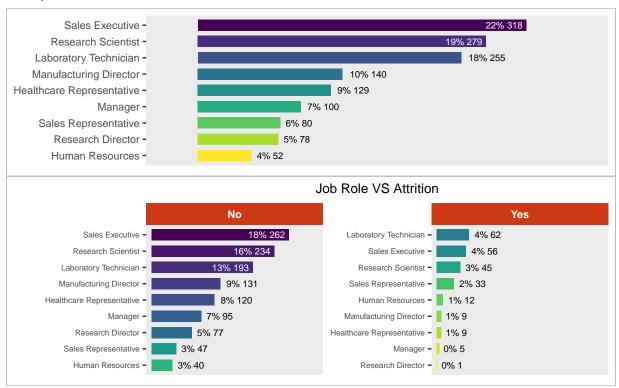


Data Source: Kaggle IBM HR Employee Attrition

```
plt_job_role <- bar_plot_proportions(job_role)
plt_job_role_att <- bar_plot_proportions(job_role, attrition)
plt_education_field <- bar_plot_proportions(education_field)
plt_education_field_att <- bar_plot_proportions(education_field, attrition)

(plt_job_role /
    plt_job_role_att) +
    plot_annotation(
    title = "Proportions of Job role VS Attrition",
    caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
    theme(plot.caption = element_text(color = "#969696", size = 7))</pre>
```

Proportions of Job role VS Attrition

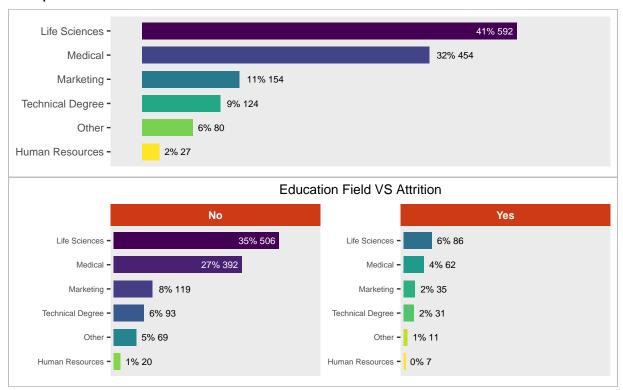


Data Source: Kaggle IBM HR Employee Attrition

```
(plt_education_field /
    plt_education_field_att) +
    plot_annotation(
    title = "Proportions of Education field VS Attrition",
    caption = "Data Source: Kaggle IBM HR Employee Attrition"
) &
    theme(plot.caption = element_text(color = "#969696", size = 7))
```



Proportions of Education field VS Attrition

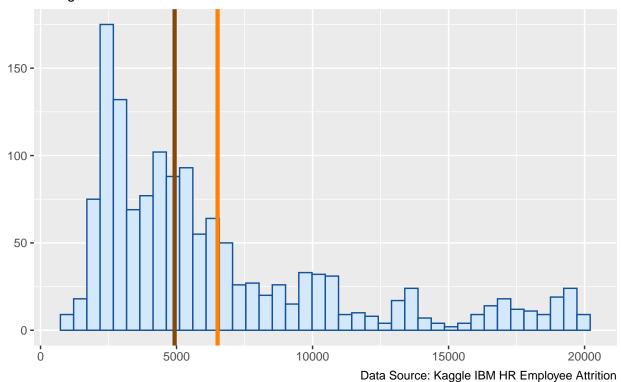


Data Source: Kaggle IBM HR Employee Attrition

```
monthly_income_dist <- mydb %>% select(monthly_income,) %>%
   ggplot(aes( x = monthly_income)) +
   geom_histogram(color = "#16529A", fill = "#D3E8FB", bins = 40) +
   geom_vline(aes(xintercept = mean(monthly_income)), color = "#FE8304", size = 1.5) +
   geom_vline(aes(xintercept = median(monthly_income)), color = "#83470A", size = 1.5) +
   labs(
      title = "Monthly Income Distributions",
      subtitle = "Histogram Plot",
      caption = "Data Source: Kaggle IBM HR Employee Attrition",
      x = NULL,
      y = NULL
   )
monthly_income_dist
```



Monthly Income Distributions Histogram Plot



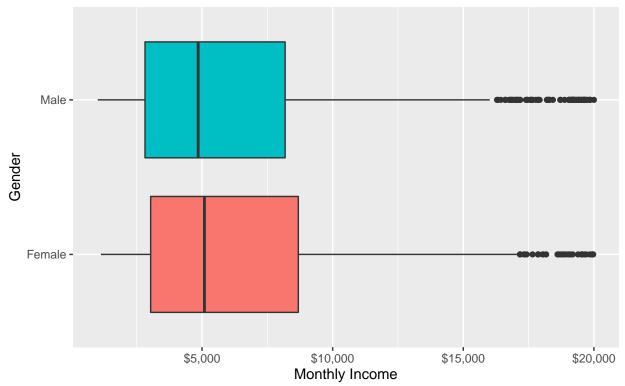
mean_mi <- round(mean(mydb\$monthly_income),2)
median_mi <- round(median(mydb\$monthly_income),2)</pre>

```
ggplot(mydb,
    aes(x = gender,
        y = monthly_income,
        fill = gender)) +
geom_boxplot(show.legend = FALSE) +
coord_flip() +
scale_y_continuous(labels = label_dollar()) +
labs(title = "The gender gap in monthly income",
        caption = "Data Source: Kaggle IBM HR Employee Attrition",
        x = "Gender",
        y = "Monthly Income")
```

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The gender gap in monthly income

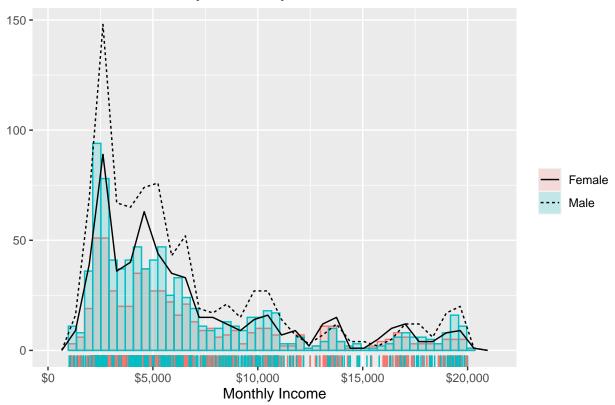


Data Source: Kaggle IBM HR Employee Attrition

```
mydb %>% select(monthly_income, gender) %>%
  ggplot(aes(monthly_income)) +
  geom_histogram(
    aes(monthly_income, color = gender, fill = gender),
    alpha = 0.2,
    position = "identity",
    bins = 50,
  ) +
  geom_freqpoly(aes(linetype = gender), bins = 30) +
  geom_rug(aes(color = gender)) +
  scale_x_continuous(labels = label_dollar()) +
  guides(color = "none") +
  labs(title = "Distridution of Monthly Income by Gender",
       x = "Monthly Income",
       y = NULL,
       fill = NULL,
       linetype = NULL)
```



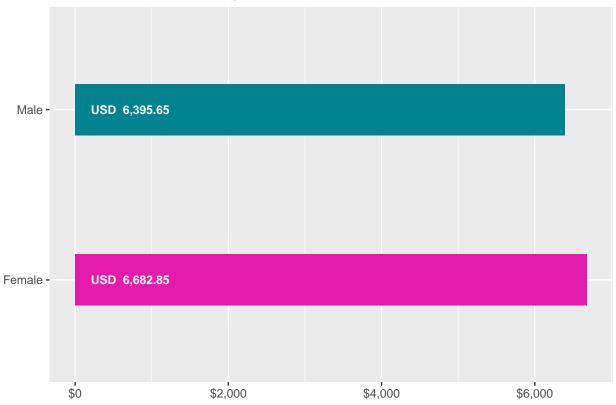
Distridution of Monthly Income by Gender



```
mydb %>%
  select(gender, monthly_income) %>%
  group_by(gender) %>%
  summarise(avg_income = round(mean(monthly_income), 2), .groups = "drop") %>%
  ggplot(aes(x = gender, y = avg_income)) +
  geom_col(aes(fill = gender), width = 0.3, show.legend = FALSE) +
  geom_text(
    aes(
     x = gender,
     y = 0.01,
     label = dollar(avg_income, prefix = "USD ")
    ),
    hjust = -0.2,
    size = 3,
    colour = "white",
    fontface = "bold"
  coord_flip() +
  scale_y_continuous(labels = label_dollar()) +
  scale_fill_manual(values = c("#E41AAC", "#00838F")) +
  theme(plot.title = element_text(size = 14, hjust = 0.5)) +
  labs(title = "Average Monthly Income by Gender",
       x = NULL,
      y = NULL)
```

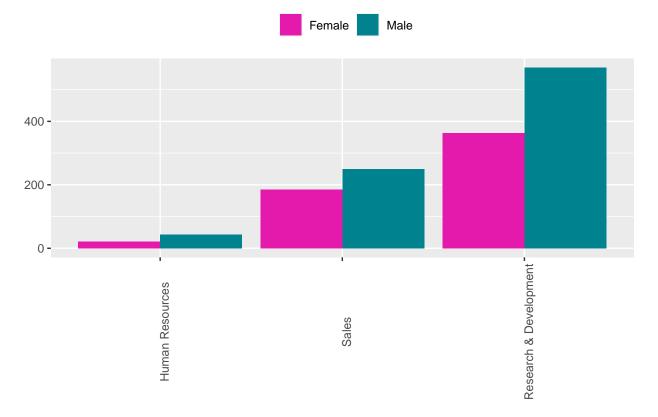


Average Monthly Income by Gender



```
mydb %>%
  group_by(department, gender) %>%
  summarise(amount = n(), .groups = "drop") %>%
  ggplot(aes(
   x = fct_reorder(department, amount),
   y = amount,
   fill = gender
  )) +
  geom_col(position = "dodge") +
  theme(axis.text.x = element_text(angle = 90),
       plot.title = element_text(hjust = 0.5),
        legend.position = "top") +
  scale_fill_manual(values = c("#E41AAC", "#00838F")) +
  labs(title = "Number of Employees by Department and Gender",
x = NULL,
y = NULL,
fill = NULL)
```

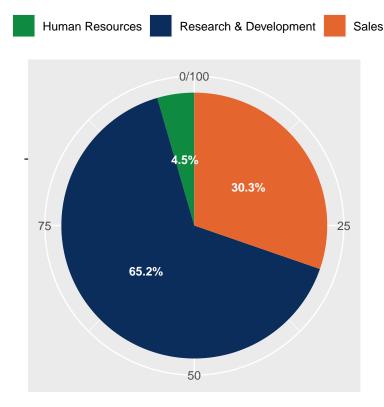
Number of Employees by Department and Gender



```
mydb %>%
  group_by(department) %>%
  summarise(amount = n()) %>%
  mutate(prop = round(amount / sum(amount) * 100, 1),
         ypos = cumsum(prop) - 0.5*prop ) %>%
  ggplot(aes(x = "", y = prop, fill = department)) +
  geom_col() +
  coord_polar("y", start = 0) +
  geom_text(
    aes(y = prop, label = str_c(prop, "%", sep = "")),
    position = position_stack(vjust = 0.5),
    size = 3,
    col = "white",
    fontface = "bold"
  scale_fill_manual (values = c("#0E8A41", "#0B2D5B", "#E4652E")) +
  theme(legend.position = "top")+
   title = "Number of Employees by Department",
   fill = NULL,
    x = NULL,
    y = NULL
```



Number of Employees by Department



Conclusions

. . .

References

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