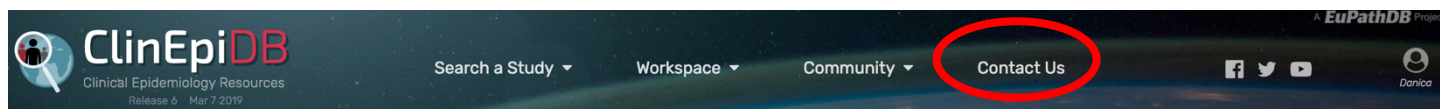


## Getting Help: Submitting a Comment or Question

In this exercise you will learn how to submit comments or ask for help from the ClinEpiDB team.

### *Submit a Comment or Question*

1. To submit a comment or ask a question of the ClinEpiDB team, click on the 'Contact Us' link on the top of the homepage. When you click on 'Contact Us' a form will appear.



2. Fill out the form that appears and click "Submit message". Your message will be sent directly to the ClinEpiDB outreach team, who will be able to answer your question or address your concern.

We are available to help with questions, error reports, feature requests, dataset proposals, etc.

**Subject:**

**Your email address:**

**Cc addresses:**

**Message:**

**Attachments:** Optionally, attach up to three screenshots to your message (maximum 5Mb per file).  
[Add a file](#)

If you are reporting a problem, please include the following if possible:

- The URL of the offending page.
- The error message you receive. In fact, below you can attach a screenshot of the error message.
- The sequence of steps that generated the error. Please try to recreate the problem and send us the exact steps.
- The behavior of the same steps after you clear your browser's cookies and cache.
- The behavior of the same steps in a different internet browser.

**Submit message**

3. When you are finished, return to the front home page again by clicking on the "ClinEpiDB" logo.

