STD DOCUMENT

"WOBI.CO.IL" WEBSITE

MAIN GOAL: To check whether or not an existing website is working smoothly.

TESTING STEPS PERFORMED:

- ✓ FUNCTIONALITY (Verify there is no dead page or invalid redirects, use wrong inputs to perform negative testing, verify the general workflow of the system)
- ✓ MESSAGING (as part of functionality)
- ✓ UI/UX (Performed to verify the interface)
- ✓ CUSTOMER SERVICE (customer service page content)
- ✓ TRAVEL INSURANCE (travel insurance page content)

Case 1: FUNCTIONALITY

PAGES TESTED: main page, car insurance page, home insurance page, travel insurance page, mortgage insurance page, customer service and UI\UX pages.

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Enter with correct user\password	use correct login info to enter application	Success message and\or action from the system	uncompleted	**fail**	No new user registration available on site
Enter with incorrect user\password	use incorrect login info to enter application	Success message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter using correct email	use correct email to enter application	Success message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter using incorrect email	use incorrect email to enter application	Error message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter using correct phone number	use correct phone number to enter application	Error message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter using incorrect phone number	use incorrect phone number to enter application	Error message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter without required credentials at all	use no information input at all to enter	Error message and\or action from the system	uncompleted	**fail**	No user entry section available on site
Enter using part of the required information	Use partial information input all to enter	Error message and\or action from the system	uncompleted	**fail**	No user entry section available on site

Case 2: CAR INSURANCE PAGE

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Makif+Hova button checked [1]	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful
Tzad G+Hova button checked [2]	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful
How do I choose appropriate insurance link checked	Short info on the subject	Functionality present	Everything is working correctly	**passed**	Attempt successful
Car insurance price consists of link checked	Short info on the subject	Functionality present	Everything is working correctly	**passed**	Attempt successful
What options are there within an insurance policy link checked	Short info on the subject	Functionality present	Everything is working correctly	**passed**	Attempt successful
What to choose: Makif or Tzad G link checked	Short info on the subject	Functionality present	Everything is working correctly	**passed**	Attempt successful
What do I have to know link checked	Short info on the subject	Functionality present	Everything is working correctly	**passed**	Attempt successful

[1] New insurance policy is being created
[2] New insurance policy is being created

Case 3: HOME INSURANCE PAGE

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Bituah mivne + thola button checked	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful
Bituah mivne button checked	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful
Bituah thola button checked	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful

Case 4: TRAVEL INSURANCE PAGE

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Tusu Lahsoh button checked	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Everything is working correctly	**passed**	Attempt successful

Case 5: MORTGAGE INSURANCE PAGE

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Bituah mashkanta button checked	An ability to acquire a new insurance policy after all the info was entered	Functionality present	Functionality is not working correctly	**fail**	Attempt unsuccessful. Redirects to a error message "We will be back to you with all the details"

Case 6: UI/UX

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
Outer appearance	General view	Functionality present	Everything is working correctly	**passed**	Attempt successful
Screen control (Elements)	toolbars, colors, typefaces, sizes, buttons, icons, etc.	Functionality present	Everything is working correctly	**passed**	Attempt successful
Simple to Use	Check for being Simple to use	Functionality present	Everything is working correctly	**passed**	Attempt successful
Consistency and Reasonability	Check for Consistency and Reasonability	Functionality present	Everything is working correctly	**passed**	Attempt successful
Accessibility	Check for Accessibility	Functionality present	Everything is working correctly	**passed**	Attempt successful
Usability	Check for Usability	Functionality present	Everything is working correctly	**passed**	Attempt successful
Fonts	Check for Fonts	Functionality present	Everything is working correctly	**passed**	Attempt successful
Icons	Check for Icons	Functionality present	Everything is working correctly	**passed**	Attempt successful
Required fields	Check for Required fields	Functionality present	Everything is working correctly	**passed**	Attempt successful
Data type errors	Check for Data type errors	Functionality present	Everything is working correctly	**passed**	Attempt successful

Case 7: CUSTOMER SERVICE PAGE

Test steps:

Test type	Explanation	Expected result	Actual result	Pass\fail	Remarks
WhatsApp button checked	WhatsApp button pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful
Online form download button checked	Online form button pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful
Email for contact list link checked	Email for contact list button pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful
Download forms section link checked	Download forms section button pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful
Q&A section link checked	Q&A section button pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful
Insurance company approved service centers and property appraiser section link checked	**Insurance company approved service centers and property appraiser section** link pressed to check intended functionality	Functionality present	Everything is working correctly	**passed**	Attempt successful

TEST SUMMARY REPORT
https://www.wobi.co.il WEBSITE

RAICHMAN EUGENE

TEST SUMMARY REPORT

1. Purpose

This report presents results of the tests done on the Israeli "WOBI.CO.IL" website. The tests performed were carried out over all of the site's functions, such as navigation, menuses, orderly placement of items, color schemes, contact form, accessibility features, etc.

2. Application Overview

The WOBI.CO.IL website is an internet-based assurance company site, designed to sell various insurance programs and benefits, such as home insurance, car insurance, mortgage insurance, life insurance, internet travel insurance.

3. Metrics

Mild - Passed	Major - Failed	Total
12	1	13
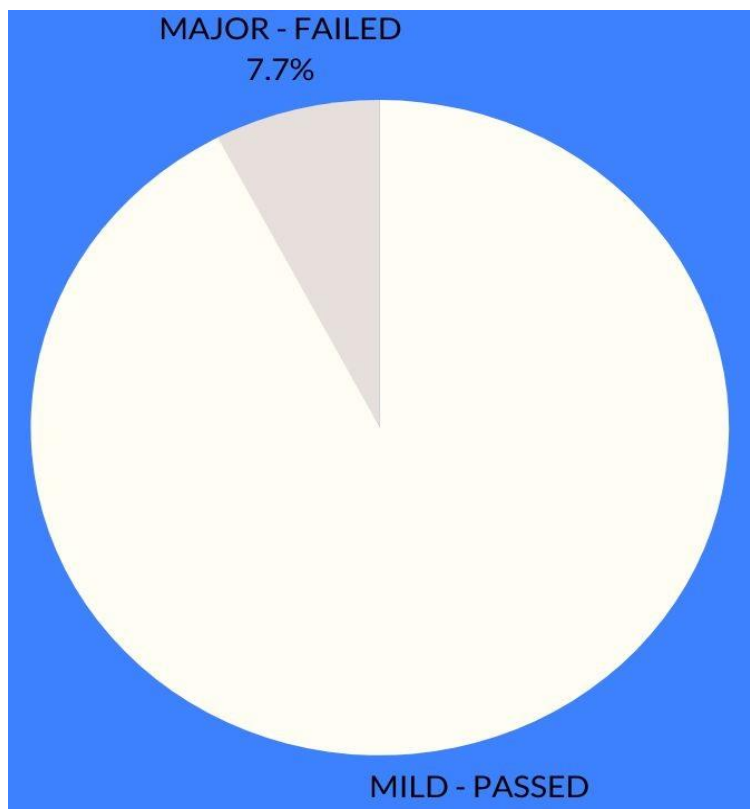
BUG CHART

BUG SEVERITY CHART

MAJOR	MINOR	TOTAL
1	12	13

MAJOR - FAILED
3.8%

TOTAL
50%

MILD - PASSED
46.2%
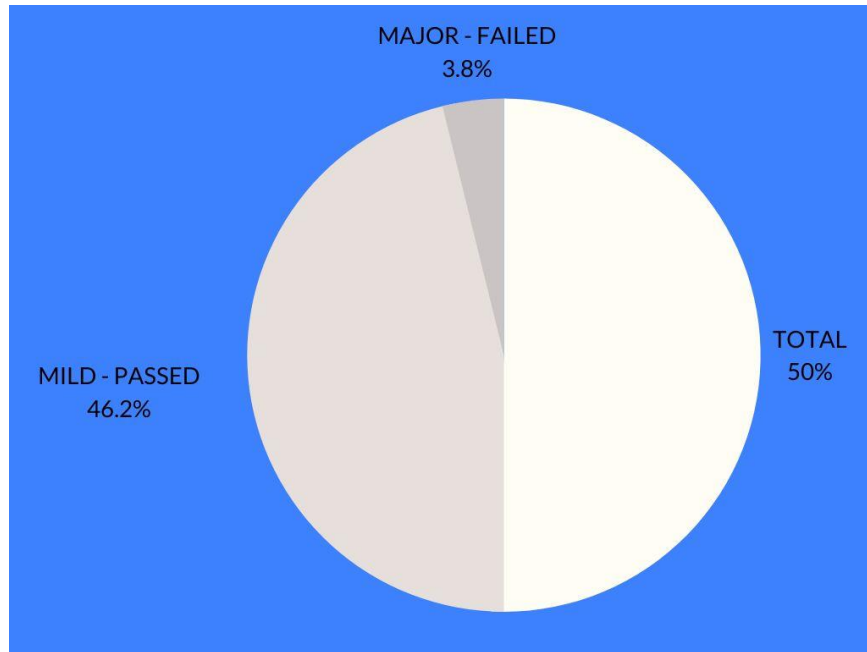
4. Recommendations

- To have a top menus moved up a little bit to prevent it colliding with buttons
- Re-think the color scheme of the entire site
- Edit and decrease the size of written lines
- Remove the "call telephone" function from the *2744 number, make it a simple text
- Improve the Accessibility function outline, so that neither the buttons – nor the videos are cut
- Improve the "ניגודיות גבוהה" and other accessibility menus options colour scheme, so that buttons do not get cut
- Improve the "partner" bar functionality to allow connection to partners' websites.
- Urgently improve the "contact form" functionality, so it does detect and reject incorrect information.

5. Conclusion

Following the tests performed on the "WOBI.CO.IL" website – a considerable amount of bugs were found. In spite of the presence of the beforementioned bugs, - the website's critical functions (navigation, menuses, orderly placement of items, color schemes, contact form, accessibility features, etc.) work properly. As a result - I recommended releasing the site to the public

.6. Bugs report

✓ Main page slogan "פשוט להשוות ולקנות חכם" visibility is obstructed by top menus. (SEVERITY - MILD)
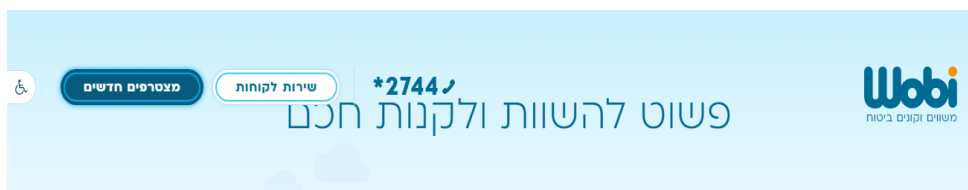
✓ *2744 phone number function tries to make a phone call from a client's PC, and asks for the relevant permission. (SEVERITY - MILD)
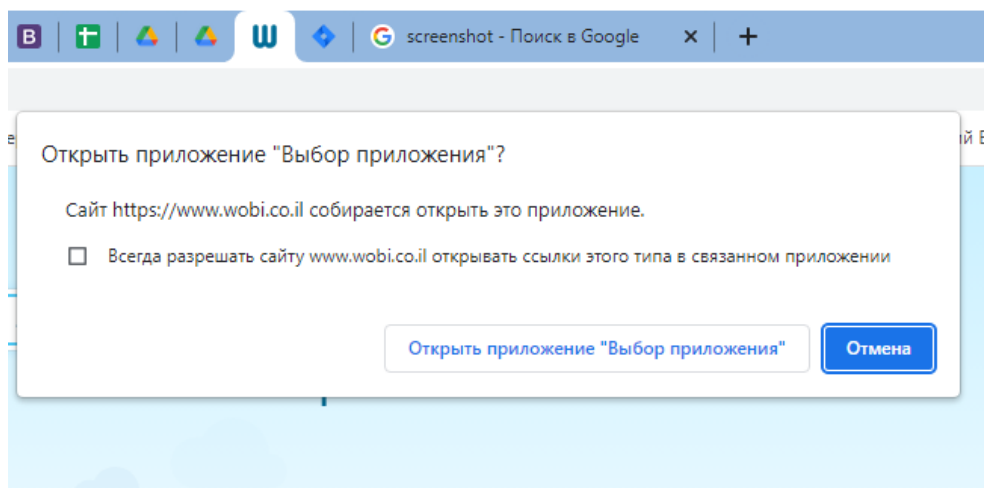

✓ Accessibility function does not work correctly, since it leads to the bad color scheme, and buttons are cut in the middle. (SEVERITY - MILD)
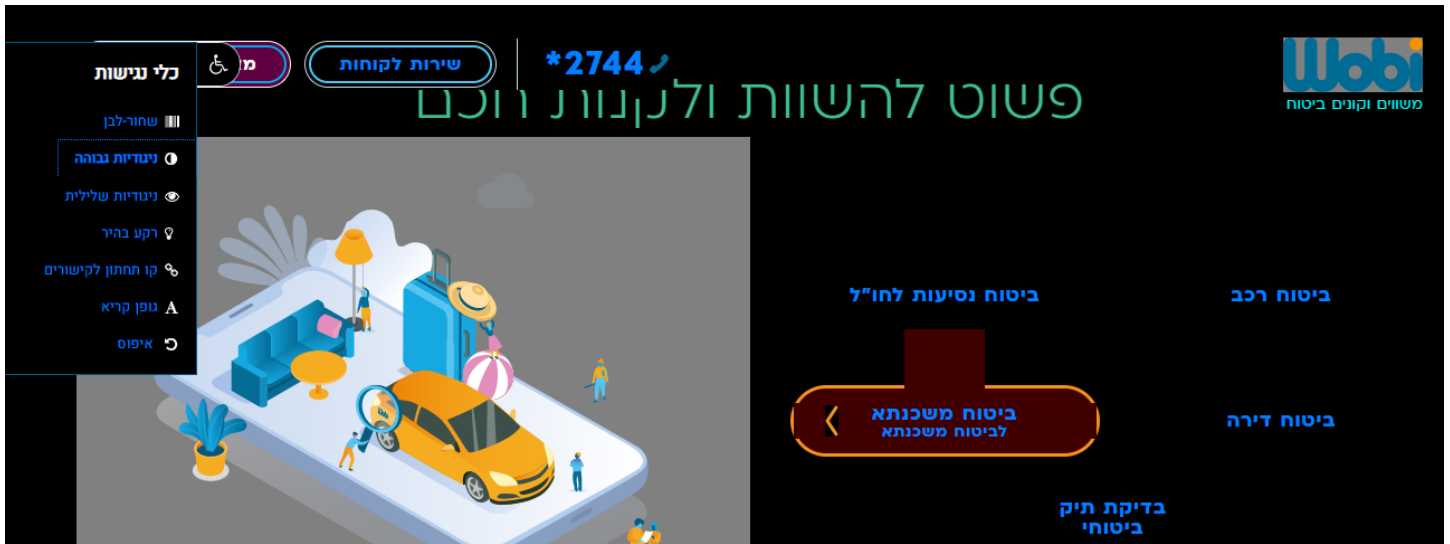

✓ Using a "ניגודיות גבוהה" option of a accessibility menus leads to a very unorderly color scheme and buttons are cut. (SEVERITY - MILD)
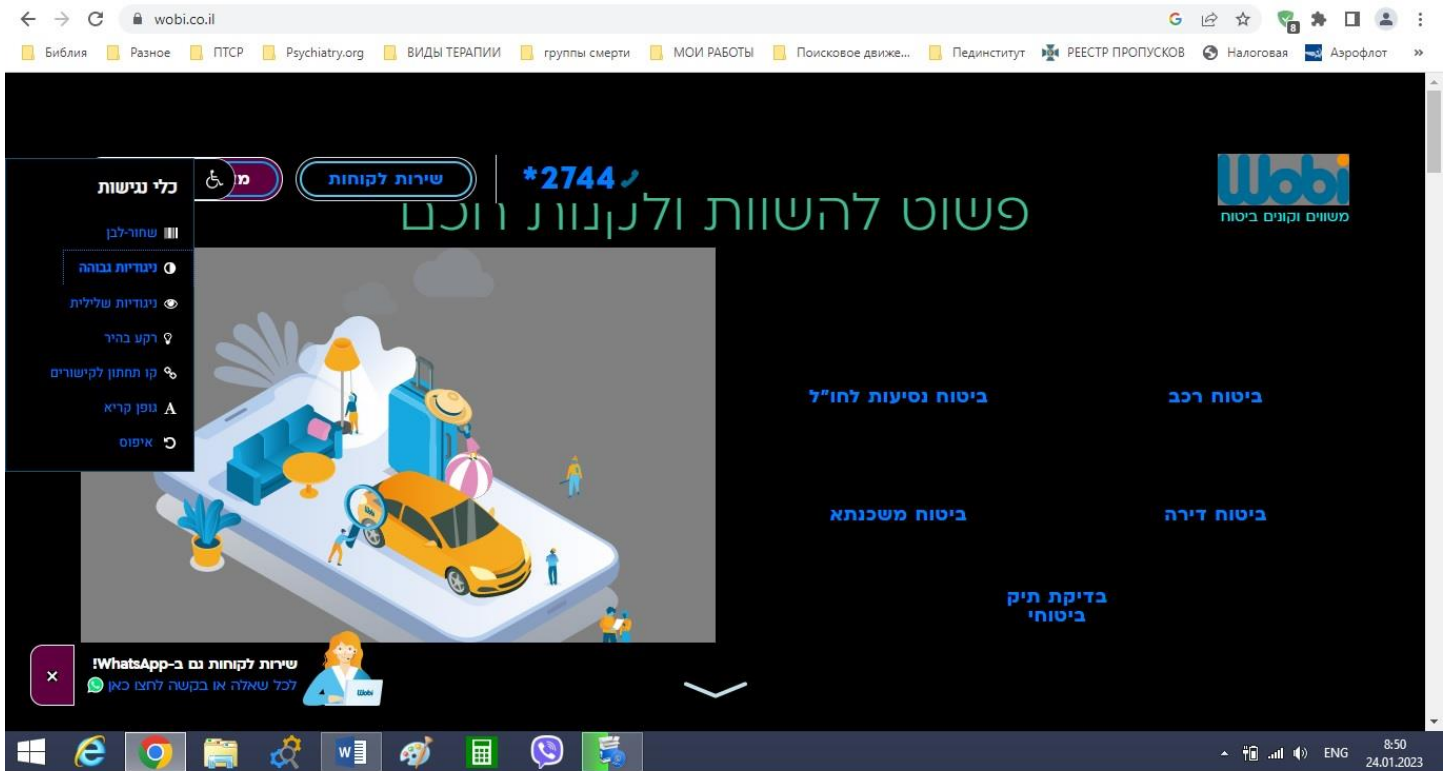
✓ Using a "ניגודיות גבוהה" option of an accessibility menus, when pressed, does not disappear and leads to a video fragment being obstructed. (SEVERITY - MILD)
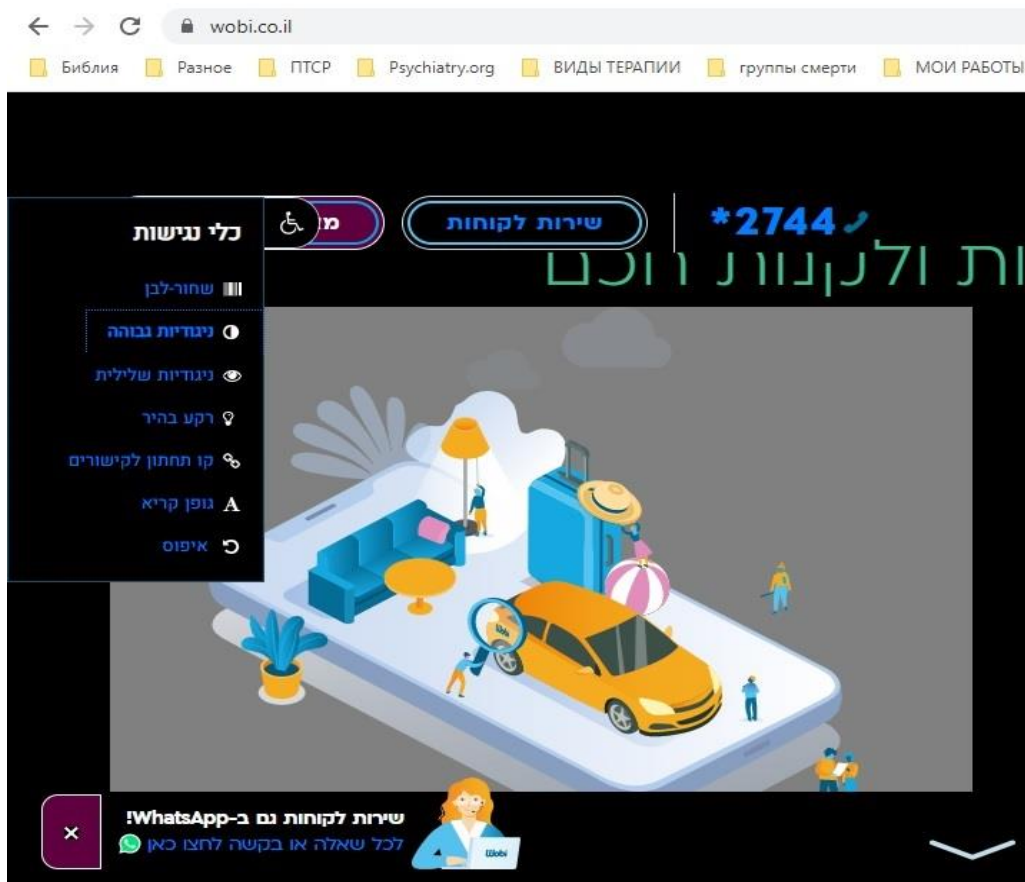
✓ Using a "ניגודיות גבוהה" option of a accessibility menus, when pressed, does not disappear and leads to a very unorderly color scheme, thus obstructing buttons. (SEVERITY - MILD)
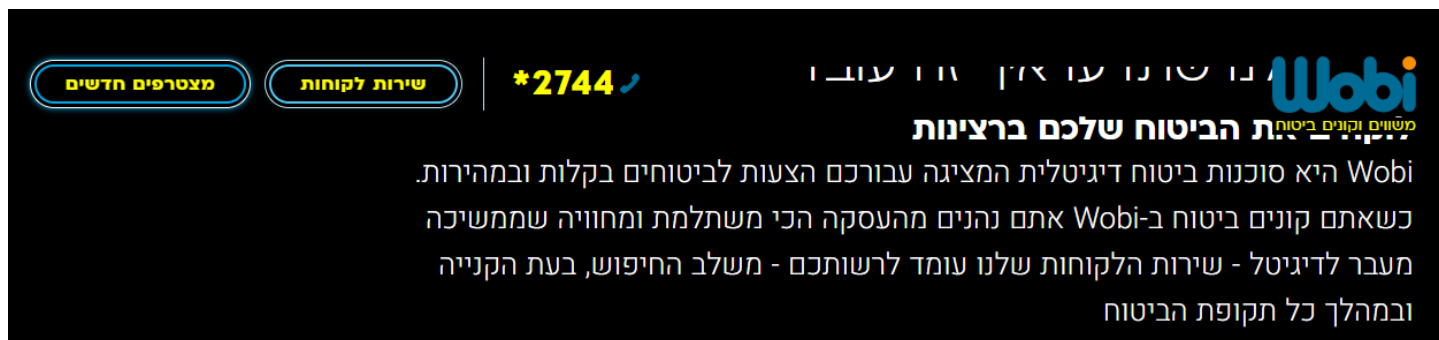
- ✓ Using a "ניגודיות גבוהה" option of a accessibility menus, when pressed, does not disappear and leads to a very unorderly color scheme, thus obstructing a company logo. (SEVERITY - MILD)


- ✓ Using a "ניגודיות שלילית" option of a accessibility menus, when pressed, does not disappear and leads to a very unorderly color scheme, thus cutting buttons. (SEVERITY - MILD)

- ✓ Top menus bar and company logo do not disappear when the page is being rolled, thus making it difficult to see what is written. (SEVERITY - MILD)

- ✓ Using a "רקע בהיר" option of a accessibility menus, when pressed, does not disappear and leads to a very unorderly color scheme, thus cutting buttons. (SEVERITY - MILD)
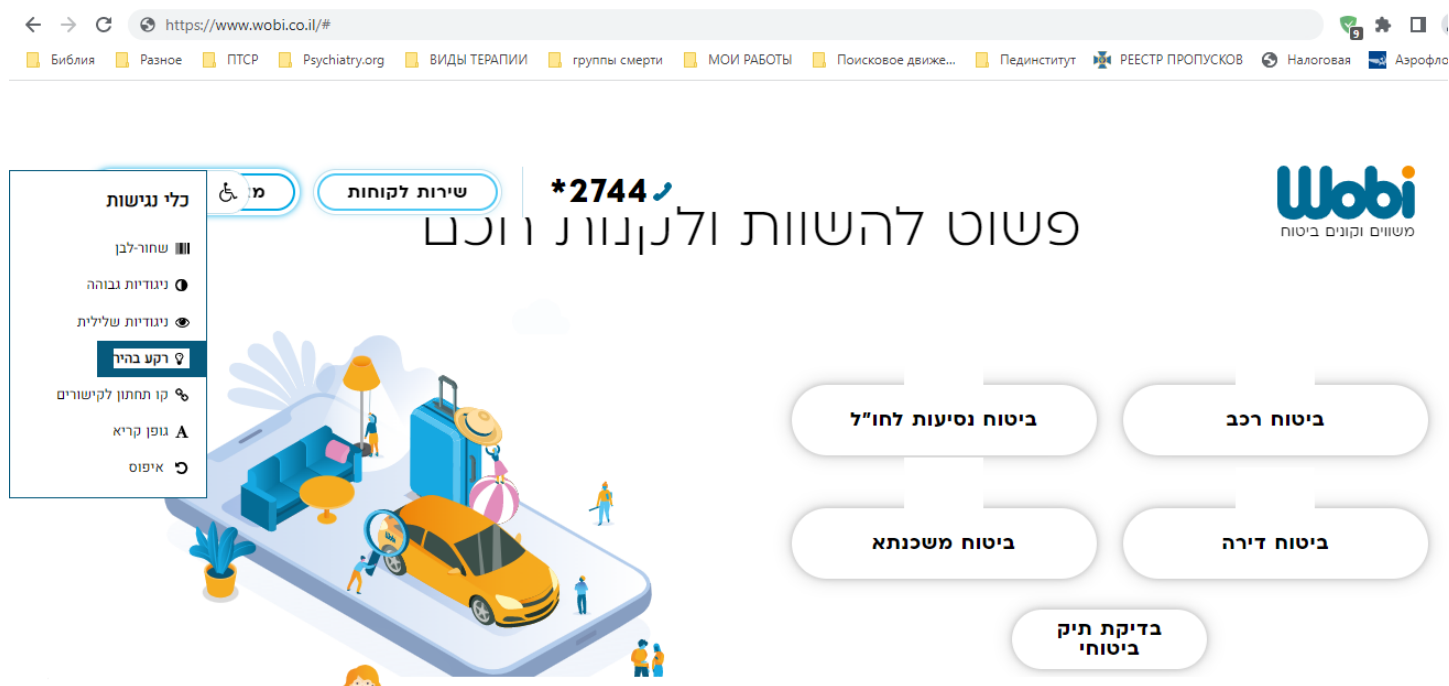
- ✓ The partner bar contains only highlightable logos, but does not allow getting to the partner's website. Buttons are not pressable and deactivated. (SEVERITY - MILD)

- ✓ Using the Chrome browser (109.0.5414.75 64-bit official build) to operate the electronic contact option does not work correctly: it does not allow choosing "מוצר" and "סיבת הפניה" options, neither does it allow sending a form without filling a "מוצר" and "סיבת הפניה" options. (SEVERITY - MILD)

טופס מקוון

שם פרטי *
q

שם משפחה *
q

ת"ז *
123245987

מס. טלפון *
054-1234569

דוא"ל *
net.2@1

מוצר ⌄

סיבת הפנייה ⌄

תוכן הפנייה

הוספת קבצים   צירוף קובץ

שליחה

מוצר
⌄

סיבת הפנייה ⌄

⚠ Выберите один из пунктов списка.

ת
123

הוספת קבצים   צירוף קובץ

שליחה

✓ Using the Chrome browser (108.0.6414.66 64-bit official build) to operate the electronic contact option does not work correctly: it does not detect intentionally false information and accepts the form to be sent. (SEVERITY - MAJOR)

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מוצר
ביטוח רכב

סיבת הפנייה
כללי

תוכן הפנייה
123

הוספת קבצים

צירוף קובץ

שליחה