

Emergency Management Institute



FEMA

This Certificate of Achievement is to acknowledge that

JIYE YANG

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the Independent Study course:

**IS-244.B:
DEVELOPING AND MANAGING VOLUNTEERS**

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0.40 IACET CEU

Jeffrey D. Stern, Ph.D.
Superintendent
Emergency Management Institute
Federal Emergency Management Agency