

Euphorbias ENSE 271

May 23, 2023 Customer Notes from Second Meeting

Customer concerns and suggestions:

- Easy access to podcast timeline: customer stated they want to be able to go back and forth while listening to podcasts.
- General information in member only section
- Will the site be easy to manage?
- Change “Career Development Professionals” to “Certification”
- Members tab before certification tab
- Remove the "Membership" and "Our team" tabs from the first page and replace them with "Join Us" and "Benefits" tabs.
- To simplify things for board members, removing the news section and providing a direct link to their social media platform, such as the SKCDA Facebook page, would be better. Changing the term "Our Team" to "Board Members" is also suggested.