## Customer Notes:

The customer checked in on May 18, 2023

There are several feedbacks:

- 1. We need to reorganize our empathy map to make it clear.
- 2. We need to develop a User Story Map that clearly states users' tasks and the corresponding features that the website should offer.
- 3. We need to have descriptions of what improvements should be made was accurate and should be the focus of our website design.