

# HANIFAH MUNA RAIHANAH

Housekeeping Candidate

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■ Sumber 3 RT 6 RW 3, Pangkur District, Ngawi Regency | ■ Age 24

## PROFILE SUMMARY

Motivated and detail-oriented housekeeping candidate with experience in customer service, F&B;, and household assistance. Certified in housekeeping with strong work ethic, neatness, and efficiency.

## EDUCATION

- University of Sultan Ageng Tirtayasa — 2023
- SMAN 1 Karangjati — 2020

## WORK EXPERIENCE

### Waiter (F&B;) | 2019–2020

- Provided professional guest service.
- Maintained hygiene and dining area cleanliness.

### Household Assistant | 2020–2023

- Performed full household cleaning and maintenance.
- Laundry, ironing, and daily home tasks.

### Customer Service | 2023–2024

- Assisted customers and managed complaints.
- Delivered clear and polite communication.

## CERTIFICATIONS

- Housekeeping / Hospitality Training

## SKILLS

- Housekeeping • Teamwork • Time Management • Customer Service • Communication

## CAREER OBJECTIVE

To excel in a housekeeping role by providing exceptional cleanliness standards, efficiency, and consistent service quality.