

CERTIFICATE OF SUCCESSFUL COMPLETION

No. cu164836

Eusuf Hassan

has during 3 days, 18 - 20 November 2024, participated in the course in accordance with the requirements in ISO 19011

Internal Auditor ISO 9001

CONTENT

- Improvement oriented auditing
- Introduction to process management
- Terminology
- Clauses in ISO 9001:2015
- Workshop; ISO 9001
- Planning of audits
- Conducting Interviews

- Conducting internal audits
- Workshop; creating checklists
- Closing meeting and reporting
- Follow up of corrective actions
- Workshop; assessment of situations and writing observation reports
- Auditor and auditee behavior
- Workshop; process audit and live interviews

And passed the written examination

Göteborg, 5 December 2024

Erik Westerberg Training Manager