Aesthetics

No order to the list of restaurants

log the amounts of orders at different times - so students can see what times of day places are busy

Customizable Alerts:Let users customize the type and frequency of alerts they receive. Some may prefer more detailed updates, while others may want minimal.

Gamification:Incorporate gamification elements, such as earning rewards or badges for patience in case of delays, to make the waiting experience more engaging.

Inaccuracies

Show the real amount of people in line

Estimate the time better so people know when an order is ready

Inaccurate locations and not updated menus

Buffer Times:Incorporate buffer times into initial delivery estimates to account for unexpected delays. This can help set more realistic expectations.

User Input

have students give live ratings - if they're in line they can post how long the line is

Local Knowledge: Leverage local knowledge to improve accuracy. Drivers who are familiar with specific areas may be able to provide more accurate time estimates.

Use the "im here" feature for all places no just chick fil a

make a maximum amount of orders, so the line doesn't get so backed up at once.

Not have so many popups when ordering food.

Restaurant Input

have workers be better about saying when an order is ready

Partnerships: Collaborate with third-party services that provide real-time traffic and weather data to enhance delivery time estimates.

Local Regulations:Ensure compliance with local regulations and restrictions that may impact delivery times, such as speed limits and delivery hours.

Communication:Encourage to communicate directly with customers if there are significant delays. Clear communication can mitigate frustration.

Software

Improve grubhub servers so they can take the traffic of 25,000 college students

Machine Learning Algorithms:Implement machine learning algorithms that continuously learn and adapt to various factors affecting delivery times.

The system fails and crashes about once a week

Dynamic Updates:Send customers real-time updates regarding their order status and expected delivery time. If there are delays, inform the customer promptly.

Crowdsourced Data:Consider integrating data from mapping apps and other sources to gather real-time traffic and weather information, which can impact delivery.