



# HIPAA HITECH EXPRESS in Action

## Helping California Primary Care Association Clinics



Andrea Schwabb, Tiburcio Vasquez Health Center, Inc.

Katie White, Harbor Community Clinic

Robert Zimmerman, QI Express

Kazue Shibata, Asian Pacific Health Care

Contact:

Robert Zimmerman  
rzimmerman@qipsolutions.com  
www.QIExpress.com  
301.762.5109

Over the course of a week in February, Robert Zimmerman, Co-Founder and CEO of QIP Solutions, visited with members of the California Primary Care Association (CPCA). For the last four months, through a Pilot project sponsored by the California Healthcare Foundation, QIP Solutions has helped members of the CPCA become HIPAA compliant using QIP Solutions' **HIPAA HITECH EXPRESS** methodology and solution.

**HIPAA HITECH EXPRESS** partnering with four clinics that are members of the CPCA: Harbor Community Clinic, Tiburcio Vasquez Health Center, Santa Rosa Community Health Centers and Asian Pacific Health Care Ventures. When starting their partnership with QIP Solutions, each clinic was in a different position when it came to HIPAA Compliance, but **each of these organizations has seen tremendous progress in implementing security and privacy policies, procedures and processes and meeting HIPAA compliance standards.**

"The **HIPAA HITECH EXPRESS** team provided us great guidance especially in the Business Associate and technical requirement areas," said Kazue Shibata CEO at Asian Pacific Health Care Ventures. **"I feel like our organization is on the way to reducing data security and privacy risk."**

Andrea Schwab-Galindo from the Tiburcio Vasquez Health Center added, **"HIPAA HITECH EXPRESS** allowed us to validate our previous HIPAA efforts and add things we were missing. It's comprehensive; I learned things I didn't realize we needed to do."

Over the course of its partnership with the four clinics, QIP Solutions has worked to help each organization become compliant in a variety of ways. Starting from square one in some cases, QIP Solutions has made sure that every step in the process of becoming HIPAA Compliant is completed.

Here are some of the things that QIP Solutions has provided each clinic to assist them during the duration of their partnership:

- Upfront training on HIPAA essentials and compliance framework to set a solid framework to build on,
- A simplified solution that is easy to use and promotes rapid progress through the security and privacy compliance initiative,
- Regular weekly status meetings providing a forum to set goals, ask questions and get work product quality assured,
- The comprehensive document library that includes everything you need; ensures completeness and consistency,
- Detailed remediation steps in the integrated work plan which allows easy assignment and tracking of critical activities and progress.

In summary, **HIPAA HITECH EXPRESS** saves time and ensures all HIPAA requirements are met. Hafid, CIO at Santa Rosa sums up a key value, “**The document template library is Golden.** We didn’t have to reinvent the wheel and the documents were easily customized for our clinic”.

Currently, QIP Solutions is working with Primary Care Associations in California, Pennsylvania and Washington D.C., but it is their desire to expand and partner with PCAs in every state in the country. And the members of the California Primary Care Association can provide ringing endorsements for the help provided by QIP Solutions.

“**HIPAA HITECH EXPRESS** and the support from Adam and Robert has allowed our HIPAA initiative to get off to a great start,” said Katie White with the Harbor Community Clinic. “I look forward to continuing to work with the QIP Solutions guys.”