



Evaneswaran Kalliappen

IT Operation Engineer



Experience

2018-06
Present

Level 3 IT Operation Engineer

At DXC Technology, Cyberjaya Malaysia

Work Scope and Responsibility Involves Mainly Virtualization (Team Lead):

- Strong experience in managing **Microsoft Hyper-V and VMware vSphere** farm.
- Provide deep level assistance or troubleshooting if L2 engineer unable to solve the issue.
- Fully responsible for Change, Incident and Problem Management (**ITIL Certified**).
- Lead the team during the escalation period.
- Liaise with vendor for deep level troubleshooting (ex. **Microsoft, HPE, RedHat and application vendor**)
- Responsible for maintaining a good capacity on the environment.
- Accept project works, such as hypervisor patching, firmware upgrade and tool installation.
- Work together with the onsite engineer (datacenter)
- Experience in handling both **standalone blades and blades in enclosures**.
- Exposed to both **HPE and DELL hardware**.

Cloud:

- Managed **HP Helion – HP Private Cloud**
- Responsible to for both physical server and virtual server provision.
- Make sure the provision achieved the agreed SLA.
- Troubleshoot the failed flow.
- Experienced in handling **CSA, HPOO, SPM (HP Private Cloud Component)**
- Manage the capacity in environment so that the provision doesn't get failed when user order for the new server.

Backup:

- Experienced in handling backup using **Microfocus's Data Protector**.
- Task involves, creating backup schedules, check and rerun the failed jobs.
- Work with server operation team to identify the root cause for the failed jobs.
- Perform server restores whenever upon request.
- Make sure the servers have backup configured and have a health copy of backup.



Personal Info

Address

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LinkedIn

Evaneswaran Kalliappen



Skills and Characteristics

Committed

Team player

Critical thinking

Actively contributes ideas on daily work and project

Proactive and self-motivated

Friendly colleague



Language

English

Fluent

Malay

Fluent

Tamil

Fluent



Hobbies

- Football & Futsal
- Music
- Hiking
- Movies

Scripting:

- Have a fair knowledge on PowerShell and Ansible scripting.
- Use simple PowerShell scripts to automate daily operation (for Windows).
- Experienced in creating multiple playbooks using Ansible for operation use.

2016-10
2018-01

Junior Programmer – Banking Industry

At Finexus Sdn Bhd

Roles and Responsibilities:

- Involved in project planning, design, development and testing. Participate the SIT and UAT.
- Provide support for users (IT support team in banks) whenever needed. Support also includes adding new features or hot fixes.
- Prepare documentation as manual for the users.

Language and Tools:

- Fair knowledge in Javascript, CSS, Java, PHP and MySQL.
- Used struts framework.
- IDE: Visual Basic, Netbeans, Squirrel SQL Client, MySQL Workbench

2015-02
2015-07

Internship – IT Infra Team

At AUO Sunpower Sdn Bhd, Melaka, Malaysia

Responsibilities and achievements:

- Assist the senior engineers in daily operation
- Built a simple meal allowance checker system using PHP.



Education

Bachelor of Computer Science with Honours (Software Engineering) - 2016

University Malaysia Sabah (UMS), KK, Malaysia.

Malaysian Higher School Certificate (STPM- Science Stream, Biology) - 2011

Sekolah Menengah Kebangsaan Methodist (ACS)

Malaysian Certificate of Education (SPM) - 2009

Sekolah Menengah Kebangsaan Buntong, Ipoh