

# Certificate of Achievement

Presented to  
**EVANGELOS BATSALIS**

Upon the successful completion of  
**Service Technician Best Practices (RMBest)**

and in recognition thereof  
is awarded this certificate on

**2019-06-24**



Global Product Education

A handwritten signature in black ink, appearing to read "Amar Babu".

Amar Babu  
VP, Global Service Operations