



THINKS

1. Professionalism

2. Patience

*3. People-First
Attitude*

DOES

*1. intract With Customer To
Address Their Concerns*

2. Answer Their Questions

*3. Assistb Them With Their
Needs*

GAIN

*1. Customer
Loyalty*

*2. Increase
Conversion*

*3. Customer
Recommendations*

PAIN

*1. Handle Frequent
Changes*

*2. Hold Many
Responsibilities*

*3. Work An Irregular
Schedule*