

Resume of Evans Winner

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History

February 2015—Present : Stay-At-Home Parent

August 2008—February 2015 : IS System Administrator I / System Administrator Senior Sandia Laboratory Federal Credit Union. Supervisor: Jesse Martinez, IS Operations Manager (505.237.7125). 3707 Juan Tabo Boulevard, Albuquerque New Mexico, 87111

IBM i on Power Systems admin, 3 physical systems. Primary responsibility for job scheduling (~300 scheduled jobs); migrated old IBM WRKJOBSCD jobs to AJS and automated weekend batch processing. BRMS config and maintenance; PTF and upgrades; backups; process and Mimix monitoring and general system ops. Some light sysadmin on Windows Server (reboots, monitoring, job scheduling) and IVR. 2nd-level user and dev support. Manual (DFU) and SQL edits on live data. Application administration for Zend Server, McAfee Antivirus for IBM i. Application support for Solcom document imaging software. Implemented database for tracking tape library (~400 tapes). System resource monitoring and reporting (Gnuplot). Documentation and responsible for operations checklist maintenance; wrote build tool for checklists. Developed a template for, wrote and maintained all documentation for job scheduler jobs on internal Dokuwiki wiki (300+ pages). Project lead for major hardware/OS upgrade (to 7.1 on Power 6) on IBM i including research, testing (system, applications, job and process flow) and coordination between Dev, Ops and QA.

January 2008—January 2009 : Webmaster / Database Support Center for Infectious Disease and Immunity. Supervisor: Drusilla Soherr-Hadwiger. MSC 11 6020, 1 University of New Mexico, Albuquerque New Mexico, 87131-0001

Web design / maintenance; cleaned up code and built new pages for CIDI and Tularemia Vaccine Development Contract web pages (~25 pages, html, css, Javascript); re-designed MS Access billing DB (re-built tables, improved UI and refactored VBA code, wrote maintenance manual [tools: Emacs, L^AT_EX]). Part time.

January 2008—January 2009 : Desktop Support Tularemia Vaccine Development Contract Laboratory. Supervisor: Barbara Griffith. MSC 11 6020, 1 University of New Mexico, Albuquerque New Mexico, 87131-0001

Miscellaneous helpdesk and office assistance (installs, scanning, troubleshooting, system setup, etc.). Web site edits (MS Frontpage). Part time.

February 2006—July 2007 : Computer Operator I / Computer Operator II Sur La Table, Inc.. Supervisor: Becky Camara, Computer Operations Manager (206.613.6040). 5601 6th Avenue South, Suite 486, Seattle Washington, 98108

iSeries / System i / Windows Server 2003 system operations and company-wide tier 1 support: Submitting, monitoring and manipulating processes; monitoring network, print queues, IBM MQ; report generation and distribution; limited-scope systems administration services (saves, IPLs, user account setup, etc); phone, email, desktop-share (pcAnywhere) and in-person support for Tradewind POS software (appx. 60 retail sites), Palm-based handheld scanners, touch-screen kiosks, general Windows XP and Mac OS/X desktop and laptops, Island Pacific / CommercialWare software in System i, green screen / GUI clients, network password issues (Active Directory client), Outlook, network and VPN connectivity, Monarch & other ticket printers, telephone & VoIP systems.

July 2000—November 2005 : Night Computer Operator Automatic Data Processing, Inc.. Supervisor: Cindy Sell, SBS Supervisor (425.485.4400). 18702 North Creek Parkway, Bothell Washington, 98011

Deadline-based, high-output production environment at a Fortune 500 company: AS/400 / eServer / iSeries operations for payroll processing: Nightly batch jobs, cassette and reel tape backups (multiple per day); Océ 2040 / 750 printer maintenance; tape library (~200 tapes) and printer output (~10,000–~100,000 pages/day) management.

June 1999—June 2000 : Associate Customer Engineer ParTech, Inc. (Through staffing agency TekSystems). Supervisor: Kevan McWhorter (303.444.0120). 5757 Central Avenue, Boulder Colorado, 80301

Customer service-intensive grave phone support for Thinnest-based POS systems: Fixed operational errors; diagnosed hardware issues with touch-screens, printers, LAN, drives, etc.; setup of network routing and other configuration issues and software upgrades on ParTech's software. Closed 10-20 tickets per night.

January 1999—June 1999 : Computer Lab Monitor University of Colorado. Supervisor: Richard Tisinai. CAML Lab, Imig Music Building, University of Colorado, Boulder Colorado, 80301

Monitored university computer music lab: Support for Macintosh workstations, Fetch FTP client, Pine email client and basic Unix CLI help in Solaris; fixed problems with cabling (mostly MIDI-related) and application support for MOTU Digital Performer and Coda Finale. Temp, part time.

Other/Volunteer Experience

1997–2001 : Webmaster / Web Developer Ideal Studios, LLC (member)

Developed small ecommerce site (selling 50-100 items) on remote server, developed HTML, installed/modified COTS (perl-based) shopping cart software, made routine changes.

October 2012–February 2014 : Webmaster / Web Developer Albuquerque Civic Chorus (volunteer),

Fully redesigned, expanded and maintained the chorus web presence with regular updates per chorus leadership requests.

Other Software/Systems Experience

Email clients used and supported: Lotus Notes, MS Outlook; Ticketing software used: Clarify, TrackIt, iSupport / cSupport; Office software used and supported: Excel, Word; Development tools used: Aldon SCM, Emacs.

Programming

Used professionally: **HTML**, **CSS**, **SQL** (and occasionally Javascript, Unix / QShell scripting, CL (IBM Control Language), DOS/Windows Batch, awk, VBA and Emacs Lisp). Some non-professional and/or academic experience with Common Lisp, C#, and Pascal. Github: <https://github.com/EvansWinner>

Certifications

CompTIA **Linux+** (3/27/07), **I-Net+** (6/5/06), **A+** (6/26/00) [CompTIA ID: COMP001005140520]; Brainbench **MS-DOS 6** (expired)

Education

BA, English-Philosophy, *summa cum laude*. University of New Mexico, 2010, including coursework in **Symbolic Logic**; University of Colorado, late 1990s, coursework in digital synthesis and electronic music; Introduction to **C#** Programming (UNM Continuing Education, Nov 2012); Introduction to **SQL** Programming (UNM Continuing Education, Nov, 2012); Creating Mobile Apps with **HTML5** (UNM Continuing Education, Nov, 2012); **Pascal** (University of Denver, RMTS, 1985).

Other

Perfect score on customer service portion of A+ exam. 2001 perfect attendance award [ADP].