

# Draft Response to DPO Pay by Network

---

**To:** Winifred Maina

**Subject:** Re: Merchant Onboarding - Nutrition for Refugee & Displaced Communities (NRDC)

Dear Winifred,

Thank you for your email and for the opportunity to integrate our donation platform with DPO Pay by Network solutions.

Regarding the information requested to enable you to know NRDC better, please find our responses below:

## 1. Markets & Potential Users:

- **Markets:** Our primary focus is currently in **East Africa**, specifically **Kenya**, supporting programs in the region.
- **Potential Users:** We anticipate targeting a broad donor base of both individual and corporate supporters, potentially reaching **thousands of active donors** annually.

## 2. Verticals for Collections:

- We are looking to make collections across both **Card (Visa and MasterCard)** and **Mobile Money** (M-PESA, Airtel Money, etc.) to ensure maximum accessibility for our donors.

## 3. Total Projected Volumes:

- Our current total projected volume per month is approximately **KES 1,000,000**. We expect this to grow as we expand our local and international outreach programs.

**Next Steps:**

- We have received the **Merchant Application Form** and the **KYC requirements**. Our team is currently completing these documents and will submit them via the usual channels shortly.
- We have also prepared the technical requirements for the **Automated Bank Reconciliation API** integration and are ready to share this with your technical team to ensure a seamless setup.

Thank you for your support. We look forward to a successful onboarding.

Best regards,

Evans Mumo

**Nutrition for Refugee & Displaced Communities (NRDC)**