# **EVE KARP**

# TFCHNICAL WRITER

## CONTACT

EveTheTechWriter@gmail.com Portfolio: evekarp.com

## **SKILLS**

Writing for translation Research & interviewing subject matter experts Testing API endpoints

## **TOOLS**

Microsoft Office/Google Suite Oxygen Github/BitBucket Confluence Iira

# **TECH**

XML/DITA
JSON
HTML5
CSS
JavaScript & Python fundamentals

# **EDUCATION**

B.A. in Technical Writing, San Francisco State University Dec 2018

## **EXPERIENCE**

#### TECHNICAL WRITER

Automation Anywhere | Jan 2019 - Present

Produced end-user content, including:

- Installation guides
- Process and conceptual overviews
- API documentation

Migrated topics from Framemaker and MS Word into DITA format

#### **UX WRITER & MARKETING ASSOCIATE**

Spinnaker Sailing School | March 2018 - Dec 2018

Wrote content for the website, social media postings, digital ads, and email newsletters

Worked with subject matter experts to produce

Worked with subject matter experts to produce instructional materials

Improved SEO and organization of website pages Reported on marketing activities with Google Analytics

#### MARKETING CONTENT WRITER

newsletter

Digital Garage Coworking Space | May 2018 - Oct 2018

Managed a team of four interns to fulfill project scope and meet deadlines

Created a style guide for the marketing department Localized machine translated content Researched and wrote content for the company blog and