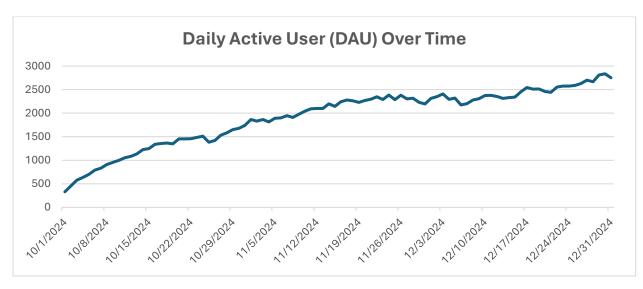
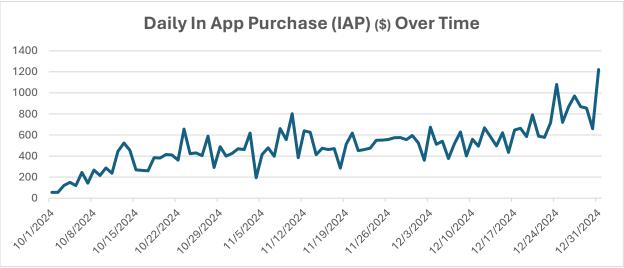
# Combat Elite 2024 Quarter 4 Report

# **Overall Performance**





The overall performance in Q4 2024 shows **strong growth in both user engagement and monetization**, as indicated by steady increases in Daily Active Users (DAU) and Daily In-App Purchases (IAP).

#### 1. Daily Active Users (DAU)

- Trend: The DAU has consistently increased throughout the quarter.
- **Growth:** Starting from 330 active users on October 1st, the DAU climbed steadily and surpassed **2,800 users by the end of December**.
- Notable Patterns:

- Growth was especially rapid in October.
- From mid-November onward, the growth rate slowed slightly but remained positive.

#### 2. Daily In-App Purchases (IAP)

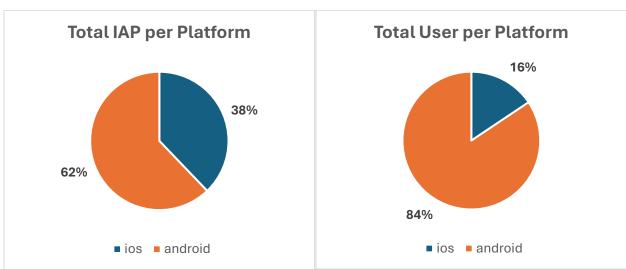
• **Trend:** The IAP data shows more volatility than DAU but still reflects an overall upward trend.

#### Performance:

- IAP started below \$100/day and rose to over \$1,200/day by the end of December.
- The middle of the quarter (November) saw significant fluctuations, with several sharp peaks and drops.
- o December saw more consistent growth, peaking at the end of the year.

# **Improvement Opportunities**

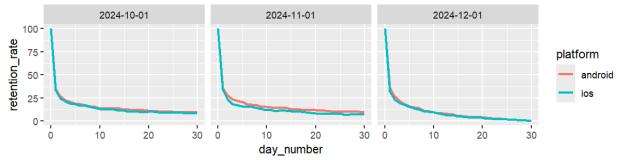
# **Platform-Based Monetization Opportunity**



The data reveals a clear imbalance between platform usage and spending behavior:

- Android users make up the majority of the user base (84%), while iOS users only
  account for 16% of total users.
- However, when it comes to in-app purchases, iOS users contribute 38% of total revenue, significantly more than their share of users would suggest.

#### 30-Day Retention by Platform and Cohort



iOS user retention is notably weaker, especially over time.

- In **November**, Android users had a **2.86% higher 30-day retention rate** compared to iOS users.
- iOS retention performance declined from October to November by 1% on average.

This indicates that despite their high spending, **iOS** users are less likely to stick with the game, suggesting potential friction or unmet expectations in the iOS experience.

#### **Recommendations:**

#### Boost iOS Retention:

- o Investigate user experience issues or onboarding gaps specific to iOS.
- Implement targeted retention campaigns (e.g. push notifications, personalized offers, better onboarding).
- o Improve game performance or stability on iOS if applicable.

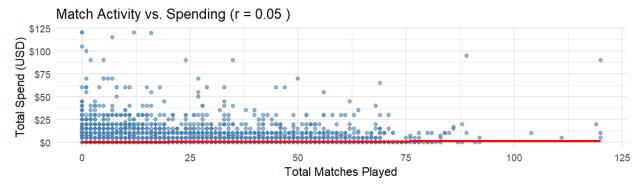
#### Grow the iOS User Base Strategically:

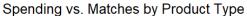
- Given their high monetization potential, consider investing more in acquiring iOS users.
- Tailor marketing content and app store strategies specifically to iOS users.

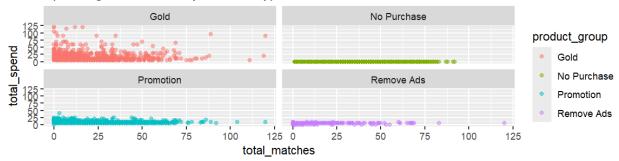
#### Segment & Personalize:

 Leverage segmentation to create platform-specific user journeys, ensuring iOS users receive experiences aligned with their expectations and spending behavior.

### Match Activity vs. In-App Purchase Analysis







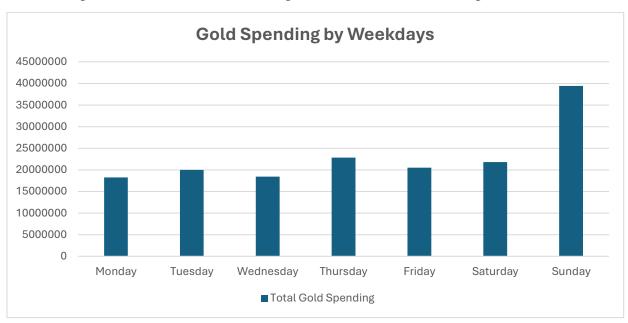
- Spending is not strongly correlated with match activity (correlation  $\approx$  0.05), indicating that many purchases are made independently of gameplay frequency.
- A large cluster of high spenders have played very few or zero matches, particularly evident in the Remove Ads and Gold product groups.
- Gold purchases occur even at very low match counts, suggesting early-game monetization or pre-match purchases.
- Remove Ads shows unusually high spend from players with no match activity, which may indicate:
  - Players are buying before trying the core gameplay.
  - Ads are intrusive upfront, nudging early conversion.
  - Potential data quality issues in logging matches.

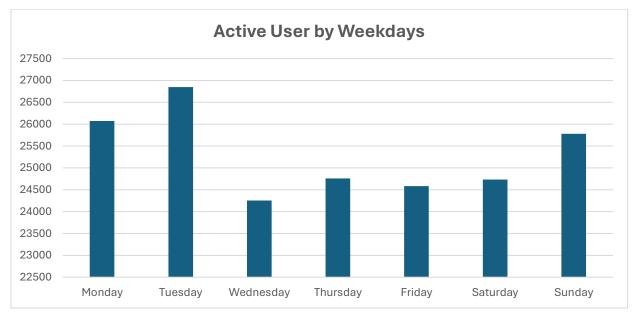
#### **Recommendations:**

- Leverage early monetization behaviors Many players are willing to spend (e.g., Remove Ads, Gold) early on. Consider:
  - Placing compelling offers pre-first-match.
  - o Testing welcome bundles or discounted Gold deals at onboarding.
- Refine engagement funnel Guide players into match activity after purchase (e.g., prompt them post-purchase to play or engage further).

 Reevaluate ad strategy — If ads are too aggressive early, causing "Remove Ads" purchases before gameplay, we might be sacrificing long-term engagement. Test more balanced ad timing.

### **Weekday Trends in User Activity and Virtual Currency Purchase**





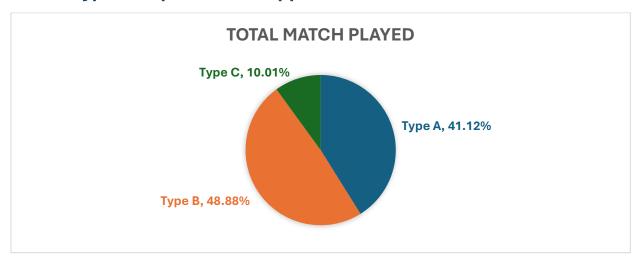
Weekday data shows a misalignment between active user numbers and virtual currency expenditure.

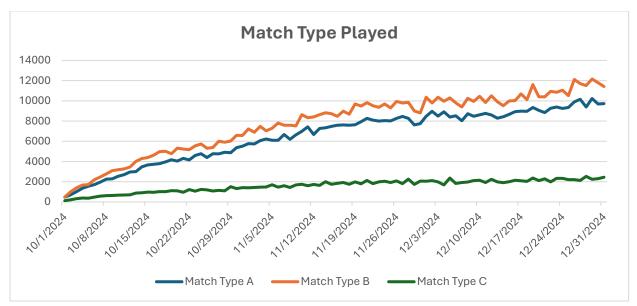
- Sunday shows the highest virtual currency spending, significantly outpacing all other days. This suggests that weekend users are more likely to spend, possibly influenced by targeted weekend promotions.
- Tuesday and Monday have the highest number of active users, yet it does not correspond with high gold spending. This indicates a potential opportunity: high user engagement but low monetization.

#### **Recommendations:**

- Capitalize on Tuesday's High Activity:
  - Introduce start-of-the-week spending incentives (e.g., flash deals, timelimited bundles) on Monday and Tuesdays to convert high activity into revenue.
- Replicate Sunday Strategies:
  - Analyze what's driving high Sunday spending (e.g., events, ads, promotions)
     and apply similar mechanics to other high-user days like Tuesday.
- Test A/B Campaigns:
  - Try running different types of in-game currency offers on low-performing days like Wednesday to test what drives conversions.

### **Match Type C Improvement Opportunities**

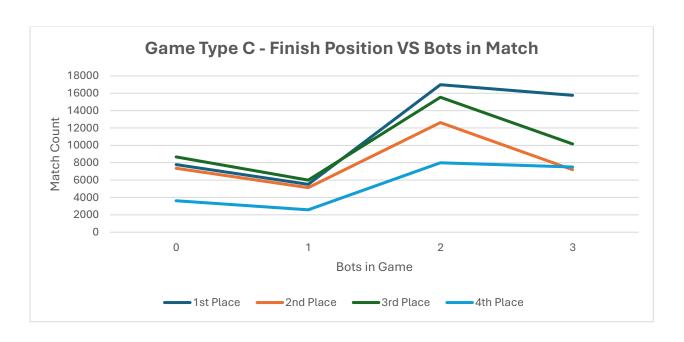




According to the data, Match Type C is the least popular game mode, accounting for only 10% of all matches played during Q4. As shown in the graph above, Match Types A and B have experienced consistent growth in play count alongside overall platform growth, whereas Match Type C has shown minimal growth over time.

The following analysis explores **potential reasons behind the underperformance of Match Type C** and aims to identify areas for improvement.

Match Type	1st Place	2nd Place	3rd Place	4th Place	1st:4th Ratio
Α	133929	134481	157035	174646	0.77
В	159061	157395	185504	211396	0.75
С	47916	33648	41992	22569	2.12



Match Type C exhibits a **significant imbalance in finish positions**, especially when games include a higher number of bots. Players are **2.8 times more likely to secure 1st place** in Match Type C compared to Types A and B. This sharp skew suggests that **bot difficulty may be too low**, making matches less competitive and leading to **a steep performance dropoff from 1st to 4th place**.

#### **Recommendations:**

#### • Adjust Bot Difficulty

 Increase the skill level and strategic behavior of bots to create a more balanced and engaging challenge.

#### • Improve Matchmaking Logic

 Reduce reliance on bots in player matchmaking, especially in peak hours, to improve competitive integrity.

#### Test Game Rule Variations

Consider revising game mechanics (e.g. scoring system or objectives) in Type
 C to promote more evenly distributed outcomes.