

Contact Details

Phone: 079 246 2663

Email: evencemohau123@gmail.com

Nationality: South African

DOB: 1997-08-10

Gender: Male

Address: 11th Avenue, John Brand,
Alexandra

Johannesburg, 2090

Soft Skills

- Excellent communication and problem-solving skills.
- Strong attention to detail and analytical skills.
- Ability to work under pressure and manage multiple tasks.
- Team player with a positive attitude and willingness to learn.

Technical Skills

- **Operating Systems:** Windows, Android, IOS.
- **Networking:** TCP/IP, DNS, DHCP, Switches, Routers.
- **Hardware:** Desktops, Laptops, Printers, Servers.
- **Software:** Microsoft Office, Antivirus, Firewalls.
- **Protocols:** HTTP, FTP, SSH.
- **Programming Languages:** Python, C++, JavaScript, C#.
- **Web Development:** HTML5, CSS3, React, Node.js, Express.
- **Mobile Development:** React Native, Flutter
- **Database Management:** MySQL, MangoDB.
- **Frameworks and Libraries:** Django (Python), Flask (Python)

EVENCE MOHAU LANGA

IT Help Desk or Junior Software Developer

Summary

A highly motivated and results-oriented individual with a strong work ethic and a commitment to excellence Seeking a challenging position where I can use my skills and experience to make a significant contribution to the company's success.

Education

Matric	Dec 15
PT Matlala Sec School	
Graduate in	
National Diploma in IT (Software Dev)	Jan 18 – Dec 23
Tshwane University of Technology	

Experience

Evotel Fibre ISP	Jan 22 – Apr 23
Location: 14 Kramer, Kramerville Sandton 2090	
Position: IT and Systems Intern	
Responsibilities:	
<ul style="list-style-type: none">• Support of the Windows desktop environments in the office• Procurement of desktops, laptops and other IT equipment• Setup and configuration of all desktops and laptops• Triage and adhere strictly to the SLAs of the IT ticketing system. Responsible for ensuring all tickets do not go out of SLA.• Regularly reviewing and updating IT processes, procedures and documentation as required.• Regular checks of IT systems to ensure optimal uptime.• Monthly recons of all IT expenses.• Compiling reports on employee productivity and access control as required.• Reviewing of CCTV footage and compiling evidence as required.• Installing and configuring user computer systems.• Assisting users remotely using AnyDesk• Conducting IT training for all new staff.	

Location: 14 Kramer, Kramerville Sandton 2090

Position: IT Hesk Help

Responsibilities:

- Installing and configuring user computer systems.
- Creating and administering user accounts.
- Responding to users IT support requests within agreed SLA's/turnaround times.
- Meeting with users to diagnose software, networking, or hardware issues.
- Take ownership of user issues reported and seeing problem through to resolution.
- Providing technical support on-site or via remote-access systems as may be required.
- Offering solutions that meet the needs of the user/business.
- Repairing hardware malfunctions, software issues, and networking problems.
- Maintaining good user relations.
- Tracking and managing work records.
- Documenting system processes.
- Managing backups and restorations.
- Controlling IT stock and ensuring that an asset register is maintained.
- Using Python to pull data from company's database.
- Maintain the Server room environment both operationally and physically.
- Assisting users remotely using AnyDesk
- Following standard procedures for proper escalation of unresolved issues to appropriate internal teams.
- Compiling job reports.
- Maintain good relationships with third party vendors and suppliers.
- Ongoing monitoring of server and network performance.
- Making dashboards using MS Excel
- Managing Telegram Bots

References

Marius Muller (NetNineNine System Support Engineer)

- 073 488 4113
- marius@netninenine.co.za

Jessie Napier (NetNineNine Operation Assistance)

- 072 201 5520
- jessie@netninenine.co.za

Languages

- English
- Nothern Sotho
- IsiZulu

Hobbies

- Coding
- Reading

Certificates

- Full Stack Developer

Social links

- LinkedIn:
https://www.linkedin.com/in/evence-mohau-langa-0312571b4?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=android_app
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- Github:
<https://github.com/EvenceLanga>

Portfolio

- <https://evencelanga.github.io/portfolio/>