

Contact Details

Phone: 079 246 2663

Email: evencemohau123@gmail.com

Nationality: South African

DOB: 1997-08-10

Gender: Male

Address: 11th Avenue, John Brand,
Alexandra

Johannesburg, 2090

Soft Skills

- Excellent communication and problem-solving skills.
- Strong attention to detail and analytical skills.
- Ability to work under pressure and manage multiple tasks.
- Team player with a positive attitude and willingness to learn.

Technical Skills

- **Operating Systems:** Windows, Android, IOS.
- **Networking:** TCP/IP, DNS, DHCP, Switches, Routers.
- **Hardware:** Desktops, Laptops, Printers, Servers.
- **Software:** Microsoft Office, Antivirus, Firewalls.
- **Protocols:** HTTP, FTP, SSH.
- **Programming Languages:** Python, C++, JavaScript, C#.
- **Web Development:** HTML5, CSS3, React, Node.js, Express.
- **Mobile Development:** React Native, Flutter
- **Database Management:** MySQL, MongoDB.
- **Frameworks and Libraries:** Django (Python), Flask (Python)

EVENCE MOHAU LANGA

IT Help Desk or Junior Software Developer

Summary

A highly motivated and results-oriented individual with a strong work ethic and a commitment to excellence Seeking a challenging position where I can use my skills and experience to make a significant contribution to the company's success.

Education

Matric	Dec 15
PT Matlala Sec School	
Graduate in	
National Diploma in IT (Software Dev)	Jan 18 – Dec 23
Tshwane University of Technology	

Experience

NetNineNine Fibre ISP	May 23 – May 24
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Responsibilities:

- Installing and configuring user computer systems.
- Creating and administering user accounts.
- Responding to users IT support requests within agreed SLA's/turnaround times.
- Meeting with users to diagnose software, networking, or hardware issues.
- Take ownership of user issues reported and seeing problem through to resolution.
- Providing technical support on-site or via remote-access systems as may be required.
- Offering solutions that meet the needs of the user/business.
- Repairing hardware malfunctions, software issues, and networking problems.
- Maintaining good user relations.
- Tracking and managing work records.
- Documenting system processes.
- Managing backups and restorations.
- Controlling IT stock and ensuring that an asset register is maintained.
- Using Python to pull data from company's database.

Languages

- English
- Nothern Sotho
- IsiZulu

Hobbies

- Coding
- Reading

Certificates

- Full Stack Developer

Social links

- Linkedin:
https://www.linkedin.com/in/evence-mohau-langa-0312571b4?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=android_app
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- Github:
<https://github.com/EvenceLanga>

Portfolio

- <https://evencelanga.github.io/portfolio/>

- Maintain the Server room environment both operationally and physically.
- Assisting users remotely using AnyDesk
- Complete monthly housekeeping tasks as per schedule.
- Following standard procedures for proper escalation of unresolved issues to appropriate internal teams.
- Compiling job reports.
- Maintain good relationships with third party vendors and suppliers.
- Ongoing monitoring of server and network performance.
- Making dashboards using MS Excel
- Managing Telegram Bots

References

Marius Muller

- System Support Engineer
- NetNineNine
- 073 488 4113
- marius@netninenine.co.za

Jessie Napier

- Operation Assistance
- NetNineNine
- 072 201 5520
- jessie@netninenine.co.za

Oliver Adams

- Customer Experience Manager Support
- NetNineNine
- oliver@netninenine.co.za