

EVER MUNIZ

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EXPERIENCE

NOVEMBER 2020 – PRESENT

MANAGER RETAIL EFFICIENCY, MAVERIK

- Lead workforce management team overseeing Reflexis WFM, time and attendance, and communication tools for 400 stores across 12 states
- Work with appropriate teams to monitor forecasts, workloads, labor models and workforce metrics to identify opportunities for continuous improvement
- Create reports to help draw impactful insights and translate analytics to implications, actions, and strategy
- Act as a liaison between Operations, HR, Payroll, Data Management, and other HQ departments
- Develop staffing models to align with the company's evolving needs

JUNE 2018 – NOVEMBER 2020

STORE DIRECTOR, MAVERIK

- Managed the entire operation of the store such as inventory management, cash control, and work schedules
- Managed employees by hiring, training, coaching, and developing talent
- Managed 5 different Maverik stores and teams to either fill a need or improve performance. This included successfully improving processes and sales at Maverik's top performing store with a R13 EBITDAR of over \$3.8mm averaging over \$400,00 in store sales and over 700,000 fuel gallons per period

EDUCATION

BUSINESS MANAGEMENT, UTAH STATE UNIVERSITY

Some college

SKILLS

- Leadership
- Communication
- Analytical Decision Making
- Advanced Excel User
- Intermediate SQL Knowledge
- Intermediate Cognos Analytics User

ACCOMPLISHMENTS

- Created and developed a workforce management team to improve forecasting accuracy, analyze trends, and support Operations
- Instrumental in launching Reflexis systems to 365 stores