

# ERIC MORAS

✉ ejmoras17@gmail.com    🌐 ericmoras.com

## EDUCATION

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### Grand Valley State University

- B.S. in Computer Science, GPA: 4.0

Sep. 2023 – 2025

Allendale, Michigan

### Grand Rapids Community College

- Associate of Arts, GPA: 4.0

Sep. 2019 – Apr. 2023

Grand Rapids, Michigan

## TECHNICAL SKILLS

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**Proficient with:** Python, JavaScript, HTML/CSS, Java

**Experience in:** SQL, PHP, C

**Tools:** VS Code, Git, Salesforce

## PROGRAMMING EXPERIENCE

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### Robotics | Java Programming Mentor

Aug. 2020 – Present

- Taught a 7 week program in the summer over the fundamentals of Java, which results in a drivable robot
- Collaborated with teammates on GitHub to work through problems and bugs with the code

### Scouting Application | HTML/CSS, JS, SQL, PHP

- Developed a web application to record data from robots at competitions
- Used successfully at competitions

## WORK EXPERIENCE

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### Greatland

Product Phone Support

Dec. 2023 – Present

Grand Rapids, Michigan

- Troubleshoot technological issues with customers over the phone
- Handle 300+ inbound calls and coordinated tickets through Salesforce and Zendesk

### Family Fare

Cashier

Aug. 2022 – Nov. 2023

Wyoming, Michigan

- Clearly communicate with customers about policy queries and provide excellent customer service
- Accurately deal with transactions and inputting into the point of sale system

## LEADERSHIP / EXTRACURRICULAR EXPERIENCE

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### Chess Club

President

Winter 2022

Grand Rapids Community College

- Led meetings and guided financial decisions within the club

### National Honors Society

President

Aug. 2022 – Jun. 2023

Wyoming High School

- Directed meetings of 40+ people, discussing volunteering opportunities, and scholarly learning
- Maintained board of members and ran weekly meetings to plan out future events and meetings
- Planned out a carnation sale, distributing people to certain tasks, and coordinating logistics