

ERIC MORAS

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EDUCATION

Grand Valley State University

- B.S. in Computer Science, GPA: 4.0

Sep. 2023 – 2025

Allendale, Michigan

Grand Rapids Community College

- Associate of Arts, GPA: 4.0

Sep. 2019 – Apr. 2023

Grand Rapids, Michigan

TECHNICAL SKILLS

Proficient with: Python, JavaScript, HTML/CSS, Java

Experience in: SQL, PHP, C, Unix, Bash

Tools: VS Code, Git, Salesforce, Zendesk

PROGRAMMING EXPERIENCE

Robotics | Java Programming Mentor

Aug. 2020 – Present

- Taught a 7 week program in the summer over the fundamentals of Java, which results in a drivable robot
- Collaborated with teammates on GitHub to work through problems and bugs with the code

Scouting Application | HTML/CSS, JS, SQL, PHP

- Developed a web application to record data from robots at competitions
- Used successfully at competitions

RPG Game | Python, TKinter

- Created a GUI based game for Introduction to Software Engineering with other students
- Designed requirements, use cases, diagrams, and used static code analyzers to improve code
- Utilized an agile methodology

WORK EXPERIENCE

Greatland

Product Phone Support

Dec. 2023 – Feb. 2024

Grand Rapids, Michigan

- Troubleshoot technological issues with customers over the phone
- Handle 300+ inbound calls and coordinated tickets through Salesforce and Zendesk

Family Fare

Cashier

Aug. 2022 – Nov. 2023

Wyoming, Michigan

- Clearly communicate with customers about policy queries and provide excellent customer service
- Accurately deal with transactions and inputting into the point of sale system

LEADERSHIP / EXTRACURRICULAR EXPERIENCE

Chess Club

President

Winter 2022

Grand Rapids Community College

- Led meetings and guided financial decisions within the club

National Honors Society

President

Aug. 2022 – Jun. 2023

Wyoming High School

- Directed meetings of 40+ people, discussing volunteering opportunities, and scholarly learning
- Maintained board of members and ran weekly meetings to plan out future events and meetings
- Planned out a carnation sale, distributing people to certain tasks, and coordinating logistics