

FP4 – Wireframes

User Feedback on Sketches

Session with user to discuss specifically the Daily Wellness Check Task but also showed them the other tasks in case they had anything else they wanted to say.

Questions and user feedback:

-What do you think about the overall breakdown of the task?

For the Daily wellness check, the coloring of the buttons seems weird and also might be an accessibility issue for color blind individuals.

Would prefer that in the confirmation screen it showed you your answers but did not tell you what they would mean in case of people lying to come to campus.

-What else would you like to see/be able to/etc. on this screen?

If you confirm your wellness check and it tells you that you're at risk it should set a reminder to go get your test done.

-Any additional feedback?

The confirmation screens of the different tasks should have consistent formatting.

This feedback reinforced a concern over the coloring of the buttons for the daily wellness check so colors are going to be removed. The user also presented two interesting ideas for changes that more so have to do with the user feeling safe than the interface of the design itself, namely being that when confirming the wellness check it should not tell you what your answers mean and that there should be a reminder to get tested if at risk. The change for confirmation screen will be used in this phase for the wireframes while the other feature will possibly be added in later steps of the project. User also pointed that there should be greater consistency so our wireframes will be less disjoint than our sketches.

Tasks

What are the three tasks your wireframes support?

1. Perform Daily Wellness Check
2. Report Covid Test
3. View Covid data for NEU/Boston/MA

*Example notification included as a banner on the Homepage wireframe, and on the Notification Examples page showing an example text message and email.

Wireframes

<https://balsamiq.cloud/sn9ct7w/p2vv5wi>