User Stories – Music School

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| **As** | **I need** | **So that** |
| The Owner of the business | * A welcome page for my website | * I can navigate to other areas of my website in a coherent and structured manner.   Links that should be available from here are: Enrolments, Teachers, Instrument Inventory/Hiring, Contact Page, and a Login portal for clients. |
| * A database linked to my website | * I can track and manage past, current and future students and teachers. As well as, their personal information such as: age, sex, languages, lesson type/frequency and any other preferences. |
| * A separate “manage” portal / page | * I can arrange contracts, manage lesson participants and times, reschedule/cancellations and view if instruments have been hired, by whom at what cost/condition. |
| * Social media linkages | * I can promote, advertise and market my business through the means of Facebook, Instagram, Linked In, etc. |
| * A feedback page | * So that I can receive feedback from students about the teachers that taught them and use the feedback to see if any improvements are needed to better the student’s experience. |
| * A contact us/About us page with a map showing the location and address of the school on the contact page. As well as, email address and phone number. | * So that new teachers or students can come and see where they will be teaching/learning or just to talk to the owner in person. * I can inform students and parents on what lessons will consist of, what instruments can be learned, how long the lessons can run for, what hours of the day lessons can be booked on, what days of the week can lessons be booked on, how qualified teachers are, details on each teacher hired at Pinelands Music School, what learning outcomes students receive after taking the lessons, policies, and if parents can accompany their child/children in his/her/their lesson. |
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| A Student or Parent | * A log in portal / client access page | * As a new or existing client, I can view/manage lessons, lesson scheduling/cancellations, lessons preferences and update my personal details online. |
| * An instruments/ instrument hire page | * I can hire an instrument required for my lesson appropriate to my needs and finances/budget. |
| * A contact page | * I can get in touch with the Music School via a communication method that is best suitable to me. |
| * A payment portal | * I can pay my tuition fee using options such as paypal, keying in credit/debit card details. |
| * A “Reviews” tab | * I can read students’ or staffs’ reviews about Pinelands Music School before confirming my enrolment at Pinelands Music School. |
| * An events tab | * I can be aware of students’ or teachers’ gigs so that I can support them after school hours. |
| * A “Request for transcripts” tab | * I can download or receive via email of past grade transcripts for employers’ reference in job interviews. |
| * An “About Us” page | * I can find out what my child’s/children’s lessons will consist of, what instruments my child/children could learn, how long the lessons can run for, what hours of the day can lessons be booked, what days of the week can lessons be booked, how qualified teachers are, details on each teacher hired at Pinelands Music School, what learning outcomes will my child/children receive after taking the lessons, policies, and if I can accompany my child/children in his/her/their lesson. |
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| A Teacher | * A log in portal / client access page | * So that I can manage my students and lessons. Update my personal details.   Advise if I am available for a lesson or not (booked out, sick, etc.) |
| * An application page or apply to become a teacher | * I can apply to become a music teacher and complete any specific processes required in accordance with the Music School |
| * A contact page | * I can get in touch with the Music School via a communication method that is best suitable to me. |