




ERIC VAN METER

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FRONT END DEVELOPMENT | CUSTOMER SERVICE | ASSERTIVE LEADERSHIP

Improved customer satisfaction by generating and implementing winning ideas, demonstrating strong relationship-building skills, and exhibiting a commitment to excellence.

A hardworking, highly skilled, and results-oriented Full-Stack Front End Software Engineer with advanced React/Redux, HTML5, and Sass skills, and programming language knowledge. Self-starter with a professional and upbeat demeanor, with the ability and willingness to act outside of core responsibilities and expertise in influencing product and technical decisions. Pays close attention to detail, demonstrates a willingness to research issues, has self-directed problem-solving skills and can remain calm in stressful situations. Committed to learning new languages, libraries, and skills in preparation for future trends. Effective at balancing multiple goals when multitasking in a competitive, high-impact, and fast-paced environment. Seeking to join a team of software development engineers (engineering, product, and design) where my knowledge, experience, skills, and energy will be put to good use.

- Innovative Solution
- Assembly Language
- Customer Service-Oriented
- Database management
- Compiler Construction
- Technical Assessment
- Cross-Functional Leadership
- Project Management
- Artificial Intelligence
- Game Programming
- Computer programming
- Data Structures
- Customer Relationship Management
- Software Troubleshooting

TECHNICAL COMPETENCIES

- **OPERATING SYSTEMS:**
Windows, Mac OS
- **SOFTWARE AND CMS:**
Microsoft Office, and familiar with Adobe (photoshop, illustrator, and in design)
- **METHODOLOGIES:**
Agile Testing Tools: Unit Testing Software Tools: Visual Studio 2019, Visual Studio Code, Slack, Square Space, GIT, Ruby, python, sass, material-UI, VSTS, TFS, Jira, Visio, Dreamweaver, Visual Source Safe, MS Project, Oracle, SQL Server Profiler, Eclipse, Visual Studio Online, types typescript, and SVG animations
- **PROGRAMMING LANGUAGES:**
HTML/CSS/JavaScript, React + Redux, React-Router/MaterialUI/Next.js, Zeit, Node.js, Express.js, GraphQL, PostgreSQL, MongoDB/MongoDBAtlas, Server-less Architecture, Progressive Web Apps, SPA/MPA/Microservices, Firebase, Ember, Webpack, Bootstrap, Bulma, Skeleton, Ruby, On Rails, Heroku

STRENGTH

PROBLEM-SOLVING:

Working in customer-facing environments for more than two years, particularly in the Food, Health, Technology, and Agricultural Industries, has given me the ability to effectively apply my passion for problem-solving. I can see a situation from multiple perspectives, which distinguishes me in any situation. I love pushing the edge and learning every aspect of the new software. I understand the importance of a happy customer thanks to my General Assembly Bootcamp and culinary experience, always willing to stay positive and solution-oriented.

TIME MANAGEMENT & INTERPERSONAL SKILLS:

As a tech-savvy, working in customer service environments while creating and operating many systems in the restaurant industry has given me the ability to effectively manage time in prioritizing activities and meeting deadlines. To meet deadlines, I provided high-quality leadership in the absence of the supervisor, virtual and chat support to a team of five, and kept the Supervisors informed of urgent issues that needed to be addressed. I'm an enthusiastic and empathic learner who is good at connecting with others and understanding their needs.

COMMUNICATION:

I am willing to express needs, views, and feelings clearly, confidently, and courteously. I used my succinct communication skills to gather information, making me uniquely qualified to complete my work even under difficult conditions. Problem-solving enables me to be a better communicator; I am equally at ease speaking with senior executives as I am with junior team members.

TEAMWORK:

I've always preferred to work in groups and regard my collaborative nature as one of my most valuable assets. On projects I've accomplished (multiple full-stack applications), I've done a good job of inspiring diverse team members and working alongside them to achieve project goals. I've increased my productivity by 10% in the last two years. I demonstrated the ability to work in a team-oriented environment in previous assignments, making it simple to collaborate with a team of designers, product managers, and back-end engineers.

EDUCATION

- **General Assembly Bootcamp (Full-Stack Developer Program)** – Certificate of Completion, Computer Software Engineering | 2020
- **Zero To Mastery Academy** – Certificate of Completion, Computer Software Engineering | 2020
- **Culinary Arts Diploma**, Columbus Culinary Institute | 2017

WORK EXPERIENCE

GENERAL ASSEMBLY, DALLAS/FORT WORTH AREA

Fullstack Software Engineer (Internship)

Jan 2020 – Apr 2020

- Introduced better collaboration tools and designed/created web applications to automate business process workflow.
- Collaborated with a team of engineers to complete agile projects with a focus on user interface development.
- Keep up to date on new technologies and methodologies that may reduce the cost of developing or maintaining systems.

Holland America - Princess, Copper Center, AK

Chef (Contract)

2019

- Bagged Employee of the month for exceeding the general standard in kitchen tasks while providing efficient service.
- Maintained fast, accurate service, positive guest relations, and ensure products are consistent with quality standards.

BJ's Restaurants, Inc., Canton, Ohio Area

Line Cook

Jan 2017 – March 2018