## Pugh Concept Matrix

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| Criteria                    | Rating (1-10) | Reset RR     | Develop<br>Products | Advertisements | Improve Coping<br>Mechanisms |
|-----------------------------|---------------|--------------|---------------------|----------------|------------------------------|
| Cost of Price               | 10            | +            | S                   | _              | S                            |
| Customer                    | 10            | $\mathbf{S}$ | +                   | +              | S                            |
| Satisfaction                |               |              |                     |                |                              |
| Benefit                     | 10            | $\mathbf{S}$ | +                   | +              | +                            |
| Period                      | 4             | -            | -                   | +              | S                            |
| Efficiency                  | 7             | S            | S                   | +              | +                            |
| Weighted Sum of<br>Positive |               | 10           | 20                  | 31             | 20                           |
| Weighted Sum of<br>Negative |               | 4            | 4                   | 10             | 0                            |
| Weighted Score              |               | 6            | 16                  | 21             | 20                           |

 $\label{eq:concepts} \mbox{Develop Products, Advertisements, and Improve Coping Mechanisms are the selected concepts.}$