

11:12, Feb 14

Krishna Vattipalli: Hi

11:14, Feb 14

Vishal J: Hi Krishna, my name is Vishal. How may I help you today?

11:15, Feb 14

Krishna Vattipalli: Yesterday morning at 7:30 AM i kept my site to restore process, still it is showing in restore process only.

11:17, Feb 14

Vishal J: It may take us about 3-5 minutes to review that information, may I put you on hold.

11:17, Feb 14

Krishna Vattipalli: Sure

11:27, Feb 14

Krishna Vattipalli: Vishal??

11:28, Feb 14

Vishal J: I am sorry for taking long time. I am still working on it with my team/.

11:28, Feb 14

Krishna Vattipalli: Okay

11:28, Feb 14

Krishna Vattipalli: Any expected time?

11:29, Feb 14

Vishal J: It may take us about 5-7 minutes to review that.

11:30, Feb 14

Krishna Vattipalli: Okay.

11:39, Feb 14

Krishna Vattipalli: Vishal any update?

11:40, Feb 14

Vishal J: Thank you for your patience. As per the team we have resubmitted the account on parent wait for 90 minutes it should be good.

11:41, Feb 14

Krishna Vattipalli: account on parent means?