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Frequently Asked Questions

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✓ Why do I have to take this survey?

Pursuant to [S.J.C. Rule 4:02 \(https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020\)](https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020), all registering attorneys must now complete the Attorney Demographic and Law Practice Survey as part of the registration process.

✓ Why can't I complete my BBO Attorney registration?

You cannot complete your registration until you have completed the Attorney Demographic and Law Practice Survey.

✓ Why can't I access the survey?

You will receive instructions to complete the survey when you begin the process of renewing your annual attorney registration. When you click "Take Demographic Survey" from that page, your browser will open a pop-up window. You must disable any pop-up blockers in your browser to ensure the pop-up opens properly. You will only have access to the survey during your annual registration renewal.

✓ How do I know I've completed the survey?

Your survey is completed after you have answered all questions and clicked "Submit" at the end of the survey page. You will then see a confirmation message on the screen. You must close the pop-up window and return to the BBO registration page. Then, select "Continue to Registration".

You will find the date and time of your survey completion documented on your submitted registration form and your registration confirmation email.

✓ How is this information used?

Under the terms of [Rule 4:02 \(https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020\)](https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020), the purpose of the survey is to assist the [Supreme Judicial Court Standing Committee on Lawyer Well-Being \(https://www.lawyerwellbeingma.org/\)](https://www.lawyerwellbeingma.org/) to better understand the makeup of the Massachusetts bar and to use the results of the survey solely to develop services and programs to aid lawyers.

✓ Who can view my responses?

Your responses will not be associated with your BBO Attorney account and will be de-identified to prevent your personal identity from being revealed.

✓ Whom do I contact with additional questions?

For more information about the purpose of the survey, please [click here](https://lawyerwellbeingma.org/demographics-and-law-practice-survey) (<https://lawyerwellbeingma.org/demographics-and-law-practice-survey>). For questions related to the survey, email demographic-survey@lawyerwellbeingma.org (<mailto:demographic-survey@lawyerwellbeingma.org>) (<mailto:demographic-survey@lawyerwellbeingma.org?subject=Demographic%20Survey>).

✓ How do I take the survey if I submit my registration form by mail?

If you are required to complete the Attorney Demographic and Law Practice survey as part of your annual registration ([S.J.C. Rule 4:02](https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020) (<https://www.mass.gov/doc/amendments-to-supreme-judicial-court-rule-402-effective-nov-1-2020>)) you must access the survey by logging into the registration site.

Visit the [Attorney Registration page](https://www.massbbo.org/s/attorney-registration) (<https://www.massbbo.org/s/attorney-registration>) and click "Take Demographic Survey" within the panel that best represents your attorney status.

You must log in to the registration site in order to access the survey page. If it is your first time completing the survey, create a new account [here](https://www.massbbo.org/s/login/SelfRegister) (<https://www.massbbo.org/s/login/SelfRegister>).

Once logged in, you will be taken directly to the survey screen. Follow the instructions on that screen to complete the survey.

After submitting the survey, click the green "Go to Registration" button to confirm that your survey response was successfully recorded. If so, you will see a message indicating that you are not allowed to register online at this time, but that you have met the survey requirement for your current, annual registration cycle.

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