NO REFERRAL SYSTEM IMPLEMENTED (even though we have some code of it)

Patient Epic Story:
As a patient, I want to be able to search for a health care provider or health-centre that can fix my specific health issue, book an appointment with the health provider or health-centre, and be able to check my own appointments. I would also want to view the health-centre and health-provider's home pages, and to be able to rate the service.

ID: PS1
Name: Selecting the search criteria
User Story Description As a patient, I would like to be able to select whether I want to search for a health-care center by name, suburb, service or provider name.

Acceptance Criteria	● A patient is able to click a dropdown box, named 'Search Category' next to the search bar, showing the options - centre's name, centre's suburb, provider's service, provider's name. ● A patient is able to select which category they wish to search by, by clicking on the relevant word, and the dropdown box will indicate their selection by displaying it. ● If the patient did not click the dropdown box, then the search is defaulted to the centre's name search option.

Estimate: 4SP
Priority: 2

ID: PS2
Name: Search for health-care centres by their name
User Story Description As a patient, I would like to be able to search for a health-centre by name, so that I can find one as quickly as possible to suit my needs.

Acceptance Criteria	● If no health-centre's name contains the characters that the patient has inputted, then the search results returns with "No results, please try another search." ● The search result (if successful) will list all entries of health-centres that contains the characters the patient has

	entered in the name. Details including centre name, centre type, centre suburb, centre phone number, and centre ABN is displayed beside each entry with a link to the corresponding health-centre profile page ● A patient can click on the link to the corresponding health-centre profile page to be sent to the corresponding health-centre profile page

Estimate: 4SP

Priority: 2

ID: PS3

Name: Search for health-care centre by suburb

User Story Description
As a patient, I would like to be able to search for a health-centre by suburb, so that I'll be able to find a health centre in or near to my suburb.

Acceptance Criteria	● If no health-centre is in the suburb that the patient has entered, then the search result returns with "No results, please try another search." ● The search result (if successful) will list all entries of health-centres that contain the characters that the patient has inputted. Details including centre name, centre type, centre suburb, centre phone number, and centre ABN is displayed beside each entry with a link to the corresponding health-centre profile page ● A patient can click on the link to the corresponding health-centre profile page to be sent to the corresponding health-centre profile page

Estimate: 4SP

Priority: 2

ID: PS4

Name: Search for health-providers by service provided

User Story Description

As a patient, I'd like to be able to search for a health-provider by the type of services they offer, so that I'll be able to find a health provider that is suited to my needs.	
Acceptance Criteria	● If no health-provider offer a service that contains the characters that the patient has inputted, then the search results returns with "No results, please try another search." ● The search result (if successful) will list all entries of health-providers that contains the characters specific to the service that the patient has inputted. Details including provider name, area of specialisation (service) is displayed beside each entry with a link to the corresponding health-provider profile page. ● A patient can click on the link to the corresponding health-provider profile page to be sent to the corresponding health-provider profile page.
Estimate: 4SP	
Priority: 2	

ID: PS5	
Name: Search for health providers by name	
User Story Description As a patient, I'd like to be able to search for a health provider by their name, so that I'll be able to find a specific health provider.	
Acceptance Criteria	● If no health-provider contains the characters that the patient has inputted, the system returns with "No results, please try another search." ● The search result (if successful) will list all entries of health-providers that contains the characters specific to the name that the patient has inputted. Details including provider name, area of specialisation (service) is displayed beside each entry with a link to the corresponding health-provider profile page. ● A patient can click on the link to the corresponding health-provider profile page to be sent to the corresponding health-provider profile page.
Estimate: 4SP	

Priority: 2

ID: PB1
Name: Book an appointment through health-centre profile page
User Story Description As a patient, I'd like to be able to book a health-provider through the health-centre profile page, so that I'll be able to go to a specific health-centre.

Acceptance Criteria	- The patient can start the booking process by clicking on the booking link beside the health-provider under the health-centre profile page. - The patient will then be prompted to choose the date and then a list of available time will then be displayed at below it that they can book with the health-provider at that health-centre. - If the health-provider is not available at the time that the patient wants then the entry would not be displayed. - The patient may write a short message for the reason of their visit. - After the patient decides on the date and time and click on the date and time link, the patient will be linked to the patient's upcoming appointment page with a prompt saying that "booking was successful" - When the patient has made a booking a confirmation email is sent to the patient's email. - If the patient made the booking before the present date then the patient will be sent back to the booking page with a prompt displaying "Appointments cannot be made in the past"

Estimate: 4SP
Priority: 3

ID: PB2
Name: Book an appointment through health provider profile page
User Story Description

As a patient, I'd like to be able to book through the health-provider profile page, so that I'll be able to go to the health-provider that I want.	
Acceptance Criteria	● A patient is able to book from all the available affiliated health-centres in the health-providers profile page. ● The patient can start the booking process by clicking on the booking link beside the health-centre under the health-provider profile page. ● The patient will then be prompted to choose the date and then a list of available time will then be displayed below it that they can book with the health-provider at that health-centre. ● If the health-provider is not available at the time that the patient wants then the entry would not be shown. ● The patient may write a short message for the reason of their visit. ● After the patient decides on the date and time and click on the date and time link, the patient will be linked to the patient's upcoming appointment page with a prompt saying that "booking was successful" ● When the patient has made a booking a confirmation email is sent to the patient's email. ● If the patient made the booking before the present date then the patient will be sent back to the booking page with a prompt displaying "Appointments cannot be made in the past"
Estimate: 4SP	
Priority: 3	

ID: PV1	
Name: Patient views patient's past appointment history	
User Story Description As a patient, I'd like to see my appointment history from anywhere in the website, to view my previous medical history.	
Acceptance Criteria	● Patient is able to view the patient's past appointment history by clicking on the section in the header called "Previous". ● All the patient's past appointments is shown to the patient.

	● Each entry shows brief details about the health-centre, health-provider, date and time. ● The patient can also click on the names of the health-centres and providers to be directed to their page. ● If patient has not made any past appointments through the system then no appointment entry is shown. ● It will be sorted in descending order of time

Estimate: 4SP

Priority: 5

ID: PV2

Name: Patient views patient's upcoming appointments

User Story Description
As a patient, I'd like to see my upcoming appointments from anywhere in the website, to view my upcoming appointments.

Acceptance Criteria	● Patient is able to view the patient's upcoming appointments by clicking on the section in the header called "Upcoming". ● All the patient's future appointments is shown to the patient. ● Each entry shows brief details about the health-centre, health-provider, date and time. ● The patient can also click on the names of the health-centres and providers to be directed to their page. ● If patient has not made any future appointments through the system then no appointment entry is shown. ● It will be sorted in ascending order of time.

Estimate: 4SP

Priority: 5

ID: PV3

Name: Patient views health provider's profile page

User Story Description
As a patient, I'd like to see details of healthcare provider to see how qualified he is based on experience and his area of expertise.

Acceptance Criteria	● The patient can view on the provider's page the average rating of provider, full name, provider's profession, and a blurb describing the doctor's experience ● The provider's page will also list all health-care centres he is affiliated with, and patients can click on the hyperlinked health-centre names to go to the health centres profile page. ● The provider profile page also features a rating form which allows patients to rate their services ● The provider's page also has a link to book in an appointment, which the customer can select to be directed to the booking process.

Estimate: 4SP

Priority: 5

ID: PV4

Name: Patient views centre profile page

User Story Description As a patient, I'd like to see details of healthcare centre see if it's suitable to my needs.

Acceptance Criteria	● The patient can view on the centre profile page the average rating of the centre, centre type,phone number, ABN, its full name and its suburb, as well as a short blurb describing the centre. ● The page will also list all health-care providers it is affiliated with, categorised by type of service they provide, along with hyperlinks in their names to the providers' own profile page that the customer can click. ● The centre profile page also features a rating form which allows patients to rate their services ● The centre profile page also has a link to book in an appointment beside each provider, which the customer can select to be directed to the booking process.

Estimate: 4SP

Priority: 5

ID: PR1
Name: Patient rates health-centre or provider
User Story Description As a patient, I'd like to rate the service of the centre/provider, in order to give feedback to future patients.

Acceptance Criteria	● The patient can select from a simple slider star system (from 1 to 5 stars) to rate the service of the centre/provider. ● If the patient had rated the centre/provider previously and the patient wants to re-rate, the patient's old rating is replaced with the new one. ● Rating slider is set to 3 as default, so that patient is neutral

Estimate: 1SP
Priority: 6

Health Provider Epic Story:
As a Healthcare Provider, I want to be able to browse through a list of all current appointments, so that I can view patient information for upcoming appointments, and I want to be able to enter medication and other notes and information about a patient so that I will be able to view such information in the future.

ID: HP1
Name: View list of upcoming appointments
User Story Description As a Healthcare provider, I can view a list of upcoming appointments so that I can know when I can prepare for the patient.

Acceptance Criteria	● All the appointments that the healthcare provider has scheduled is listed in ascending order by time on the page. ● The healthcare professional can see all upcoming appointments on one page. ● The healthcare provider can click on the patient's details to display patient information.

Estimate: 4SP
Priority: 4

ID: HP2
Name: View list of past appointments
User Story Description As a Healthcare provider, I can view a list of past appointments so that I can remember my previous patients.

Acceptance Criteria	- All the appointments that the healthcare provider has scheduled is listed in descending order by time on the page. - The healthcare professional can see all past appointments on one page. - The healthcare provider can click on the patient's details to display patient information.

Estimate: 4SP
Priority: 4

ID: HP3
Name: Health provider views patient profile page
User Story Description As a Healthcare provider, I can view detailed patient information so that I am able to recall details from previous appointments**.**

Acceptance Criteria	- The health provider is able to view all patient profile pages that have booked an appointment with them, in the past, present or future. - The patient's page includes information, any notes they wrote for the appointment, as well as text boxes for notes and medications. - It also includes a list of notes about them in chronological order written by any providers who they have seen.

Estimate: 4SP
Priority: 4

ID: HP4
Name: Record notes about patient

User Story Description	
As a Healthcare provider, I can write notes about a patient, so that I am able to better recall the patient when viewing the notes later.	

Acceptance Criteria	● The healthcare provider can take notes about the patient on their patient information page, by typing in the text box supplied for a profile page. ● The provider is able to add a note only to patients they are having an appointment with. ● The new note will be added to the list of notes about that patient.

Estimate: 4SP

Priority: 4

ID: HP5

Name: Record patient medication

User Story Description
As a Healthcare provider, I can record medication dispensed to patients in the system so that I can view the information later.

Acceptance Criteria	● The healthcare provider can input characters into another textbox on the patient's profile page, to update any medication that was dispensed. ● The provider is only able to dispense medicine to a patient they are in an appointment with. ● The provider must also supply a note for the medication.

Estimate: 4SP

Priority: 4

ID: LA1

Name: Login and Authentication

User Story Description
As a user of the system, I want to be able to use my username and password to enter the system.

Acceptance Criteria	- When the user fails to login with valid username and/or password then he is prompted by "Username/password combination does not exist in our system" - When a user successfully logs in, they are redirected to their home page.

Estimate: 4SP

Priority: 1

ID: G1
Name: Home page
User Story Description As a user of the system, after logging in, I want to be able to view concise information about my account status and to be able to quickly access the rest of the features available to me.

Acceptance Criteria	- The user will be presented with a welcome message that indicates their name and account type. - The page will feature links to other actions the user is permitted to do.

Estimate: 4SP

Priority: 1