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ADDITIONAL EQUIPMENT:		0		\$	\$	\$	\$
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		0		\$	\$	\$	\$
NETWORK READINESS ASSESSMENT:	SITE READINESS	0		\$	\$2,000.00	\$	\$
	REGIONAL / REMOTE SURCHARGE	0		\$	\$600.00	\$	\$
INSTALLATION	DEVICE INSTALLATION	0		\$	\$50.00	\$	\$

ON:	MEETING ROOM INSTALLATION	0		\$	\$80.00	\$	\$
	MX SERIES IMMERSIVE ROOM INSTALL	0		\$	\$900.00	\$	\$
	EX SERIES IMMERSIVE INSTALL	0		\$	\$350.00	\$	\$
	QSC20/SX20 IMMERSIVE ROOM INSTALL	0		\$	\$1,300.00	\$	\$
	BYO DEVICE ACTIVATION	172		\$	\$20.00	\$	\$3,440.00
	WORKER TYPE ACTIVATION	172		\$	\$50.00	\$	\$8,600.00
	REGIONAL / REMOTE SURCHARGE	0		\$	\$600.00	\$	\$
	ATTENDANT CONSOLE INSTALLATION (# OF SITES)	0		\$	\$	\$	\$
TRAINING:	END USER TRAINING	0		\$	\$1,600.00	\$	\$
	TRAIN THE TRAINER	0		\$	\$1,600.00	\$	\$
	REGIONAL / REMOTE SURCHARGE	0		\$	\$600.00	\$	\$
SERVICE MANAGEM ENT:	PROACTIVE PLUS	0		\$1.00	\$	\$	\$
TOTAL						\$3,718.00	\$15,040.00

Notes:

1. Any telephony usage will be charged in addition to the pricing above
2. All prices are GST exclusive.

TCC MIGRATION REBATE

1.1 For the purposes of this Att 1 to Schedule 11 :

(a) **Eligible Worker Type Package Licences** means any of the following licences:

- (i) Office;
- (ii) Information;
- (iii) Mobile;
- (iv) Meeting Room; and
- (v) Immersive Video Conference Room.

(b) **Maximum TCC Migration Rebate** has the meaning given in Table 1 of this Att 1 to Schedule 11; and

(c) **Terminating Licence** has the meaning given in clause 1.3 of this Att 1 to Schedule 11.

1.2 The TCC Migration Rebate is available only if you execute an agreement to acquire the TCC Service before 30 June 2016. If you do not comply you will not be eligible for the TCC Migration Rebate.

1.3 The TCC Migration Rebate is available only if you do all of the following:

(a) you warrant that:

- (i) at the Service Schedule Start Date, you have the following Cisco Unified Communications licences:
 - (A) CUWL Pro Software bundle
 - (B) CUWL Standard Software bundle
 - (C) CUWL Entry Software bundle

- (D) UCL Enhanced Software bundle
- (E) UCL Basic Software bundle
- (F) Call Manager Express
- (G) Six (6) DLU Software bundles,

each of which is version 8.6 or earlier and was purchased before April 1, 2013 (each a **Terminating Licence**, and collectively **Terminating Licences**); and

- (ii) you are ordering a number of corresponding Eligible Worker Type Package Licences that is equal to or greater than the number of Terminating Licences;

- (b) you must terminate the Terminating Licences as at the Service Schedule Start Date, or such later time nominated by Cisco or us;
- (c) you must cooperate with Cisco and provide it with any assistance or information it requests regarding the Terminating Licences (including by providing satisfactory evidence of the number of Terminating Licences you have, and by signing necessary documentation); and
- (d) if Cisco asks you to, you must nominate us as the 'Channel Partner' eligible for the benefit of the Terminating Licences.

1.4 The total number of Terminating Licences that will be eligible for the rebate will be the lesser of:

- (a) the number of Terminating Licences set out in Table 1 of this Att 1 to Schedule 11; and
- (b) the number of Worker Type Package Licences deployed by 31 December 2015.

1.5 If you do not comply with clause 1.3 of this Att 1 to Schedule 11 you will not be eligible for the TCC Migration Rebate.

1.6 The TCC Migration Rebate will be paid as a credit to your Telstra Technology Incentive Fund at the end of the deployment of your TCC Service.

1.7 The TCC Migration Rebate must be spent on services and hardware related to your TCC Service (as reasonably determined by us) and may not be redeemed for cash, applied to your account or transferred to a third party. We will tell you whether the services or hardware you are seeking are approved for use with the TCC Migration Rebate. All funds must be used during your Service Schedule Term, and any outstanding funds at the end of the Service Schedule Term (or as at the date of earlier termination) will be forfeited.

1.8 You are responsible for modifying or terminating any software support arrangements that you have in place in respect of the Terminating Licences, as those arrangements will not be affected by termination of the Terminating Licences.

TABLE 1: MAXIMUM TCC MIGRATION REBATE

NO OF TERMINATING LICENCES	MIGRATION WORKER TYPE	CHARGE PER TERMINATING LICENCE (EXCL GST)	TCC REBATE (EXCL. GST)
138	Information/ Mobile Worker	\$80	11040
34	Meeting Room	\$50	1700
TOTAL REBATE			{excl GST}

Pricing for ARC Console & Agents/Contact Centre :

All ex GST		New Model each per month		New model total pa		
Consoles	2		\$220.00			\$5280.00
Agents	10		\$40.00			\$4800.00
Server	1		\$550.00			\$6,600.00
Voice Connect	1		\$80.00			\$960.00
Total PA						\$17,640.00
Installation			\$10,500.00			

Att 2 to Schedule 11 - TCC Worker Type Package Customisation

1 END USER CUSTOMISATION

- 1.1 The table below outlines the features that are able to be customised for the applicable Worker Type packages. The table also indicates whether there is any upfront charge for activating these features when ordered via the MAC process.
- 1.2 Charges associated with your initial deployment are shown in Att 1 to Schedule 11. If the request to customise your End User features comes post-deployment via a MAC request, the End User Customisation charge set out in clause 10.34 (if any) will apply.
- 1.3 The list of features will vary over time. Updated lists can be provided on request.

END USER CUSTOMISATION FEATURE	DESCRIPTION	CHARGE FOR MAC
Abbreviated Speed Dial	Configure settings for the speed-dial numbers via which the end user can access with abbreviated dialling. When the user configures part of the speed-dial entries can get assigned to the speed-dial buttons on the IP phone; the remaining speed-dial entries get used for abbreviated dialling.	N
Adhoc Conferencing	Using the capability inherent in the phone to create a 3-way audio conference.	N
Auto Answer to Speakerphone/Headset/etc.	A phone set to automatically answer an inbound call. Use the Auto Answer feature in Cisco Unified Communications Manager. Activating this option or button causes the speaker phone to go off hook automatically when an incoming call is received.	N
Barge	Barge adds a user to a call that is in progress. Pressing a soft key automatically adds the user (initiator) to the shared-line call (target), and the users currently on the call receive a tone.	N
Block Off-Net to Off-Net Call Transfer	The Cisco Unified Communications Manager cluster wide service parameter Block Off Net to Offset Transfer allows a customer to prevent users from transferring external calls to another external number.	Y
Call Back	The Cisco Call Back feature allows you to receive call back notification on your Cisco IP phone when a called party line becomes available.	N
Call Forward	Call Forward allows a phone user to forward calls to a directory number.	N

Call Forward All	Call Forward All (CFA) allows a phone user to forward all calls to a directory number.	N
Call Forward Busy	The Call Forward Busy (CFB) feature forwards calls only when the line is in use and the busy trigger setting is reached.	N
Call Forward No Answer	The Call Forward No Answer (CFNA) feature forwards calls when the phone is not answered after the configured no answer ring duration timer is exceeded or if the destination is unregistered.	N
Call Forward on CTI Failure	Call Forward to a specific number when a CTI link has failed (Generally used for contact centres)	Y
Call Forward on Unregistered	The Call Forward No Answer (CFNA) feature forwards calls when the phone is not answered after the configured no answer ring duration timer is exceeded or if the destination is unregistered.	N
Call Park	The Call Park feature allows you to place a call on hold, so it can be retrieved from another phone in the system (for example, a phone in another office or in a conference room).	N
Call Pickup	Call Pickup and Group Call Pickup are features that allow a user to answer an incoming call that rings on a telephone other than the user's own.	N
Call-by-Call Calling Line ID Restriction (CLIR)	Cisco Unified Communications Manager uses calling line ID presentation (CLIP/CLIR) as a supplementary service to allow or restrict the originating caller phone number on a call-by-call basis.	N
Class of Service per user	Allow an end user to have a separate calling class of service than other users on the solution. I.E. allow some users to be able to call international numbers etc.	N
Click-to-call (Windows Plug-in)	Downloadable software that enables end users to initial a call from their desktop for numbers within Outlook, Internet Explorer, Office, etc.	N
Client Matter Codes (CMC)	Client Matter Codes (CMC) allow you to manage call access and accounting. CMC assists with call accounting and billing for billable clients. Client matter codes force the user to enter a code to specify that the call relates to a specific client matter. You can assign client matter codes to customers, students, or other populations for call accounting and billing purposes.	Y
Disable Audible/Visual Indication of Ringing Line	Change setting so that there is no indications that the phone is ringing	N

Distinctive Ring (Internal vs. External Call)	Change the ringtone on a handset for internal vs. external calls	N
Do Not Disturb	Enable Do Not Disturb soft key on profile	N
Enable Enhanced Hook Switch	Enable Enhanced Hook Switch (EHS) for compatible Headsets	N
Extension Mobility	Enable user to log in to another handset on the network and have this end point act according to the end users profile.	N
Forced Authentication Codes (FAC)	Forced Authorization Codes (FAC) allow you to manage call access and accounting. This feature regulates the types of calls that certain users can place by forcing the user to enter a valid authorization code before the call completes.	Y
Hunt Groups	A Hunt Group lists a set of Line groups in a specific order. A hunt group then associates with one or more hunt pilots and determines the order in which those line groups are accessed. The order controls the progress of the search for available directory numbers for incoming calls. A hunt group comprises a collection of directory numbers as defined by line groups. After Cisco Unified Communications Manager determines a call that is to be routed through a defined hunt group, Cisco Unified Communications Manager finds the first available device on the basis of the order of the line group(s) that a hunt group defines.	Y
Immediate Divert	Immediate divert to a specific number	N
Immediate divert to voicemail	Button on selected handsets that allows end user to divert an incoming call to voice mail.	N
Local Directory services	Creation of local directory of end user details.	N
Malicious-call ID and trace	The malicious call identification (MCID) feature allows a user to report a call of a malicious nature by requesting that Cisco Unified Communications Manager identify and register the source of an incoming call in the network.	Y
Meet-Me Conferencing	Meet-me conferencing provides a bank of numbers for end users to dial into and form a multi-party audio conference. Requires audio conferencing resources in cloud or on-site to connect the calls.	N
Message Waiting Audible Indicator (AMWI)	End users will receive a stutter dial tone when the phone goes off hook (on the line on which the voice message has been left) by enabling Audible Message Waiting Indicator Policy	N
Microsoft Calendar Integration	Via desktop client enables end users from their calendar to access their communications services. Some features include changing your presence based	N

	on calendar settings, initial soft phone calling from calendar, etc.	
Microsoft Lync Integration	Via desktop client enables end users from their Lync client to access their communications services. Some features include changing your presence based on calendar settings, initial soft phone calling from calendar, etc.	N
Multiple Calls per Line	Setting the maximum number of calls that can be routed to an endpoint. The number is limited by the capability of the IP phone.	N
Multiple Calls per Shared Line	Setting the maximum number of calls that can be routed to an endpoint that is shared by a number of end users. The number is limited by the capability of the IP phone.	N
Multiple Line Appearances per Phone	Setting the maximum number of lines (i.e. End users) that can have their calls routed to a single phone. The number is limited by the capability of the IP phone.	N
Privacy	With Privacy, administrators can enable or disable the capability of users with phones that share the same line (DN) to view call status and to barge the call. Administrators enable or disable Privacy for each phone or for all phones in the cluster. By default, the system enables Privacy for all phones in the cluster.	N
Shared/Bridged Line Appearance	Setting up the sharing of a phone between multiple end users	N
Single Number Reach	The Single Number Reach feature allows users to answer incoming calls to their extension on either their desktop IP phone or at a remote destination, such as a mobile phone. Users can pick up active calls on the desktop phone or the remote phone without losing the connection. This enables callers to dial a single number to reach the phone user. Calls that are not answered can be forwarded to voice mail.	N
Time of Day Access	An access list determines whether a call should be extended to a remote destination that is enabled for single-number reach. With the addition of time-based control, the Time-of-Day-Based Access List feature adds time as another determination factor. The feature allows administrators and users to determine whether a call should reach a remote destination based on the time of day when the call is received.	N
Time of Day Routing	Time-of-day routing routes calls to different locations for an End User based on the time of day when a call is made. For example, during business hours, calls can route to an office, and after hours, calls can go directly to a voice-messaging system or to a home number or another location.	N

Visual Voicemail	The Cisco Visual Voicemail application is an alternative to the audio voicemail service, it is accessed via an IP Handset or Jabber Client.	N
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SOLUTION CUSTOMISATION

- 1.4 The table below outlines the features that are able to be customised for your solution. The table also indicates whether there is any upfront charge for activating these features when ordered via the MAC process.
- 1.5 Charges associated with your initial deployment are shown in Att 1 to Schedule 11. If the request to customise your Solution features comes post-deployment via a MAC request, the Solution Customisation charge set out in clause 10.34 (if any) will apply. For those features marked Y (POA) the price for the change will be provided as part of the MAC process.
- 1.6 The list of features will vary over time. Updated lists can be provided on request.

SOLUTION CUSTOMISATION FEATURE	DESCRIPTION	CHARGE FOR MAC
3rd Party Computer Telephony Integration (CTI) Integration	3rd Party Computer Telephony Integration (CTI) Integration	Y (POA)
Additional Multi-party Audio Conferencing resources (software solution)	Extend default 64 resources capability of solution for audio conferencing.	Y
Class of Service Customisation	Allowing/blocking calls based on the class of service of the calling entity for the entire solution	Y
Cloud-based Multi-party Audio Conferencing Customisation	Enable capability in the Cisco Call Manager hosted in the cloud for end users to hold multi-party audio conferencing. Default position is for 64 resources to be available (i.e. Can support 1 conference of 64 users, or 2 of 32 users, etc.). Additional resources see Cloud-based Multi-party Audio Conferencing Customisation.	Y
Extension Mobility Cross Cluster	Connect two Cisco Call Manager solutions together to allow users to roam between different call manager environments.	Y
Hybrid Redundancy - Cloud configuration (e.g. SRST)	Hybrid Redundancy includes adding an onsite voice gateway configured with survivable remote site telephony (SRST). To activate this service configuration is required in the call manager. This feature covers this element of hybrid redundancy only.	Y
LDAP / Directory Integration	LDAP integration of your TCC Service into your compliant customer directory, in accordance with the TCC Integration Guide;	Y (POA)
Meet-me Conferencing	Meet-me conferencing provides a bank of numbers for end users to dial into and form	Y