

## Att 1 to Schedule 1 - Pricing

SERVICES	PRICING/DISCOUNTS	
<b>Basic Telephone Service</b> provides you connection to our public switched telephone network, the ability to make and receive certain types of calls and a telephone number.	<b>Installation and Activation charges</b>	<b>For the First Year</b>
	Basic Telephone Service	Base Price
	<b>Access charges</b>	<b>Monthly charge (\$)</b>
	Basic Telephone Service -BusinessLine Complete	31.77
	<b>Conditions:</b>	
	<ul style="list-style-type: none"> <li>• No other type of once-off charges are waived.</li> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> </ul>	
<b>ISDN</b> gives you integrated digital access to voice and data networks. It is made up of a digital transmission circuit between the NT1 at your premises and the local ISDN exchange.	<b>Connection/Installation and Activation charges</b>	<b>For the First Year</b>
	ISDN 2	Base Price
	ISDN 2 Enhanced	
	<b>Access charge</b>	<b>Monthly charge (\$)</b>
	ISDN 2	57.73
	ISDN 2 Enhanced	62.27
	<b>Conditions:</b>	
	<ul style="list-style-type: none"> <li>• No other type of once-off charges are waived.</li> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> </ul>	
<b>ISDN</b> gives you integrated digital access to voice and data networks. It is made up of a digital transmission circuit between the NT1 at your premises and the local ISDN exchange.	<b>Connection and Activation charges</b>	<b>For the First Year</b>
	ISDN 10/20/30	Base Price
	ISDN 10/20/30 Dual Node and Diverse Access	
	<b>Access charge</b>	<b>Monthly charge (\$)</b>
	ISDN 10	277.27
	ISDN 20	554.54
	ISDN 30	804.55
	Every subsequent 10 channels	250

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	<p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• No other type of once-off charges are waived.</li> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> </ul>												
<p><b>Local Voice</b> calls include the following call types for fixed Business Phone Services:</p> <ul style="list-style-type: none"> <li>• Untimed Local-Rate calls from PSTS, including local FaxStream Basic calls.</li> <li>• ISDN NDD1 local voice calls made from an ISDN 2, 10, 20 or 30 service.</li> <li>• CVPN local voice calls from CVPN Spectrum, CVPN (PSTS) or CVPN (PSIS).</li> <li>• CustomNet local voice calls.</li> </ul> <p>All other call types are excluded.</p>	<table border="1"> <thead> <tr> <th>Local Voice call rates</th> <th>¢ per call</th> </tr> </thead> <tbody> <tr> <td>Untimed Local-Rate calls PSTS</td> <td>5.5</td> </tr> <tr> <td>ISDN NDD1 (ISDN 2 services)</td> <td>5.5</td> </tr> <tr> <td>ISDN NDD1 (ISDN 10,20 or 30 services)</td> <td>5.5</td> </tr> <tr> <td>CVPN</td> <td>5.5</td> </tr> <tr> <td>CustomNet</td> <td>5.5</td> </tr> </tbody> </table> <p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> <li>• A Telecard verification fee applies.</li> </ul>	Local Voice call rates	¢ per call	Untimed Local-Rate calls PSTS	5.5	ISDN NDD1 (ISDN 2 services)	5.5	ISDN NDD1 (ISDN 10,20 or 30 services)	5.5	CVPN	5.5	CustomNet	5.5
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<p><b>Fixed to Mobile</b> calls includes all fixed to mobile calls terminating in Australia (including Telecard calls to mobiles) but excluding, calls from fixed phones to Optus MobileSat™, Operator Assisted calls to Mobiles and Payphone originated and pulse emulated fixed to mobile calls.</p>	<table border="1"> <thead> <tr> <th>Fixed to Mobile call Rates</th> <th>¢ per minute</th> <th>Minimum call fee (¢)</th> <th>Call connection fee (¢)</th> </tr> </thead> <tbody> <tr> <td>Fixed call to Telstra mobiles</td> <td>13</td> <td>0</td> <td>0</td> </tr> <tr> <td>Fixed calls to non-Telstra mobiles</td> <td>15</td> <td>0</td> <td>0</td> </tr> </tbody> </table> <p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> <li>• A Telecard verification fee applies.</li> </ul>	Fixed to Mobile call Rates	¢ per minute	Minimum call fee (¢)	Call connection fee (¢)	Fixed call to Telstra mobiles	13	0	0	Fixed calls to non-Telstra mobiles	15	0	0
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<p><b>International calls from your Basic Telephone Service</b> to an international fixed service that includes the following call types:</p> <ul style="list-style-type: none"> <li>• International Direct 0011 &amp; 0015 Fax calls</li> <li>• FaxStream 0015 International</li> <li>• Iterra</li> <li>• ISDN International voice 0011 &amp; 0015 Fax calls</li> <li>• OnRamp International 0011 voice</li> </ul>	<p>The International Calls Table attached as Att 2 to Schedule 1 sets out the prices per minute (charged per second).</p> <p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> <li>• Call connection charge may apply (see International Calls Table attached as Att 2 to Schedule 1)</li> </ul>												

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<p><b>National Long Distance Voice</b> calls include the following call types for fixed Business Phone Services:</p> <ul style="list-style-type: none"> <li>• STD (TCRC per second flat rate, but excluding Payphones and any pulse emulated calls).</li> <li>• ISDN NDD 2 – NDD5 voice calls.</li> <li>• Faxstream Basic.</li> <li>• Spectrum NDD 2 – NDD5 voice calls.</li> <li>• National On-Net Calls (National Class 1).</li> <li>• National Off-Net Calls (National Class 2).</li> <li>• Telecard – National Direct Dialled calls (A Telecard verification fee applies).</li> </ul> <p>All other call types are excluded.</p>	<table border="1" data-bbox="616 720 1441 899"> <thead> <tr> <th data-bbox="625 720 1283 753"><b>National Long Distance Voice calls</b></th><th data-bbox="1283 720 1441 753">¢</th></tr> </thead> <tbody> <tr> <td data-bbox="625 765 1283 798">Intercapital and Non-Intercapital calls (per minute)</td><td data-bbox="1283 765 1441 798">5.5</td></tr> <tr> <td data-bbox="625 810 1283 843">Minimum call fee</td><td data-bbox="1283 810 1441 843">0</td></tr> <tr> <td data-bbox="625 854 1283 888">Connection fee</td><td data-bbox="1283 854 1441 888">0</td></tr> </tbody> </table> <p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> </ul>	<b>National Long Distance Voice calls</b>	¢	Intercapital and Non-Intercapital calls (per minute)	5.5	Minimum call fee	0	Connection fee	0																																					
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	<p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• The discounts above only apply to the incoming call rates payable by you for the Telstra Inbound Network Services except for:             <ul style="list-style-type: none"> <li>- Calls made by a caller to the Telstra Inbound Network Services;</li> <li>- Calls to an answering point which is a cellular mobile service; or</li> <li>- Calls to an answering point which is overseas.</li> </ul> </li> <li>• No other discounts, special pricing plans or other promotional offers apply (i.e. the Ten Cent or less Rebate and Call Completion Incentive Rebates).</li> </ul>																								
T-Biz Voice provides you connection to our public switched telephone network over the National Broadband Network, the ability to make and receive certain types of calls and a telephone number.	<table border="1"> <thead> <tr> <th colspan="2"><b>T-Biz Voice Installation and Activation Charges</b></th> </tr> </thead> <tbody> <tr> <td></td><td>Base Price less</td></tr> <tr> <td>Activation – only for existing fixed voice services migrating to NBN</td><td>100%</td></tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2"><b>T-Biz Voice Standard Installation and Activation Charges</b></th> </tr> </thead> <tbody> <tr> <td></td><td>Base Price less</td></tr> <tr> <td>Activation – only for existing fixed voice services migrating to NBN</td><td>100%</td></tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2"><b>Access charges</b></th> </tr> </thead> <tbody> <tr> <td></td><td>Monthly charge</td></tr> <tr> <td>T-Biz Voice</td><td>\$31.77</td></tr> <tr> <td>T-Biz Voice Standard</td><td>\$31.77</td></tr> </tbody> </table>					<b>T-Biz Voice Installation and Activation Charges</b>			Base Price less	Activation – only for existing fixed voice services migrating to NBN	100%	<b>T-Biz Voice Standard Installation and Activation Charges</b>			Base Price less	Activation – only for existing fixed voice services migrating to NBN	100%	<b>Access charges</b>			Monthly charge	T-Biz Voice	\$31.77	T-Biz Voice Standard	\$31.77
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	<p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• The installation and activation pricing above is not applicable for new T-Biz Voice Services connections.</li> <li>• No other type of once-off charges is waived.</li> <li>• No other discounts, special pricing plans or other promotional offers apply.</li> </ul>																								

## Att 2 to Schedule 1 - International Calls Price List

International Calls Table for fixed to fixed calls (GST exclusive per minute rate)

Connection fee: 0 cent per call

COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)
Alaska	0.1600	Cameroon	2.2610	Fiji	0.8000
Albania	2.0140	Canada	0.1000	Finland	0.5985
Algeria	2.2610	Cape Verde	2.0140	France	0.3000
Andorra	0.7220	Cayman Islands	1.3300	French Guiana	1.5295
Angola	1.9380	Central African Rep	2.0900	French Polynesia	0.9690
Anguilla	2.2610	Chad	2.2610	Gabon	2.0140
Antarctica	0.6460	Chile	0.8455	Gambia	2.0140
Antigua	1.3300	China	0.2000	Georgia	1.5295
Argentina	1.0450	Colombia	1.5675	Germany	0.2000
Armenia	1.5295	Comoro Is.	1.5675	Ghana	2.0140
Aruba Is.	1.3300	Congo (Zaire)	2.2610	Gibraltar	1.9380
Ascension	2.0140	Congo Republic	2.0900	Greece	0.2800
Austria	0.5985	Cook Islands	1.2065	Greenland	1.2065
Azerbaijan	1.5295	Costa Rica	2.0140	Grenada	1.5675
Bahamas	0.8455	Croatia	1.0070	Guadeloupe	1.3300
Bahrain	1.5295	Cuba	1.0450	Guam	0.7220
Bangladesh	1.4535	Cyprus	1.0450	Guantanamo	1.5675
Barbados	1.5675	Cyprus (Northern)	0.8455	Guatemala	1.5675
Belarus	1.5295	Czechoslovakia Rep	0.8455	Guinea Bissau	2.2610
Belgium	0.8075	Denmark	0.5605	Guinea Republic	2.0140
Belize	1.5675	Diego-Garcia	2.0140	Guyana	1.4535
Benin	2.0140	Djibouti	2.2610	Haiti	1.9380
Bermuda	1.5675	Dominica	1.0450	Hawaii	0.0600
Bhutan	1.5675	Dominican Rep	0.8455	Honduras	2.2610
Bolivia	1.5675	Ecuador	1.5675	Hong Kong	0.0600
Bosnia Herzegovina	1.0450	Egypt	1.2445	Hungary	0.8455
Botswana	1.5675	El Salvador	2.0140	Iceland	1.0450
Brazil	1.0450	Equitorial Guinea	2.2610	India	0.9000
Brunei	1.0450	Eritrea	2.2610	Indonesia	0.5000
Bulgaria	1.9380	Estonia	1.0450	Iran	1.5295
Burkina Faso	2.0140	Ethiopia	2.2610	Iraq#	1.5675

COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)
Burundi	2.0140	Faeroe Islands	1.2065	Ireland	0.2500
Cambodia	1.5295	Falkland Is	1.5675	Israel & Palestinian Ter.	0.7505
Italy	0.3000	Mexico	1.0450	Romania	1.3300
Ivory Coast	2.0140	Micronesia	1.5675	Russia	1.0450
Jamaica	1.3300	Moldova	1.5295	Rwanda	1.5675
Japan	0.1000	Monaco	0.7220	Samoa (US)	0.8835
Jordan	1.3300	Mongolia	2.2610	Samoa (West)	0.8835
Kazakhstan	1.5295	Montserrat	2.0140	San Marino	0.6460
Kenya	1.4535	Morocco	2.2610	Sao Tome & Principe	2.0140
Kiribati	0.8835	Mozambique	2.2610	Saudi Arabia	1.5675
Korea PDR (North)	2.0140	Myanmar (Burma)	1.5675	Senegal	2.2610
Korea Sth R.	0.2000	Namibia	1.5675	Seychelles	2.0140
Kuwait	1.4535	Nauru	0.8835	Sierra Leone	2.0140
Kyrgyzstan	1.5295	Nepal	1.4535	Singapore	0.0600
Laos	1.5295	Netherlands	0.1800	Slovak Republic	0.7220
Latvia	1.3300	Netherlands Antilles	1.0450	Slovenia	1.0450
Lebanon	1.1875	New Caledonia	0.9690	Solomon Islands	0.8835
Lesotho	1.3300	New Zealand	0.0600	Somalia	2.2610
Liberia	2.2610	Nicaragua	1.5675	South Africa	0.3000
Libya	1.5675	Niger	2.0900	Spain	0.6745
Liechtenstein	0.5985	Nigeria	1.3300	Sri Lanka	0.8200
Lithuania	1.5295	Niue Island	0.8075	St Helena	1.5675
Luxembourg	0.8455	Norfolk Island	0.6460	St Kitts & Nevis	1.5675
Macau	1.3300	Norway	0.5985	St Lucia	1.5675
Macedonia	1.0450	Oman	1.2920	St Pierre & Miquelon	1.3300
Madagascar	2.0900	Pakistan	1.5295	St Vincent & Bequia	1.5675
Malawi	1.5675	Palau	1.9380	Sudan	1.5675
Malaysia	0.2000	Panama	1.3300	Surinam	1.3300
Maldives Islands	2.0140	Papua New Guinea	0.2800	Swaziland	2.0140
Mali	2.0140	Paraguay	1.5675	Sweden	0.2200
Malta	0.8835	Peru	1.3300	Switzerland	0.1800
Mariana Islands	1.5675	Philippines	0.3000	Syria	2.0140

COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)	COUNTRY	SPECIAL RATE (\$)
Marshall Islands	1.5675	Poland	0.8455	Taiwan	0.2400
Martinique	1.3300	Portugal	1.0450	Tajikstan	1.3300
Mauritania	2.0140	Puerto Rico	0.7220	Tanzania	1.5675
Mauritius	1.3300	Qatar	2.0140	Thailand	0.2400
Mayotte	1.3680	Reunion	1.5675	Timor-Leste	0.5000
Togo	2.0900	Uganda	1.5675	Venezuela	1.0450
Tokelau	0.8835	Ukraine	1.0450	Vietnam	1.1400
Tonga	0.8835	United Arab Emirates	1.2065	Virgin Is (British)	2.0140
Trinidad & Tobago	1.0450	United Kingdom	0.0600	Virgin Islands (USA)	0.7220
Tunisia	2.2610	Uruguay	1.3300	Wallis & Futuna Is	1.5675
Turkey	0.8455	USA	0.0600	Yemen AR	1.5675
Turkmenistan	1.3300	Uzbekistan	1.3300	Yugoslavia Fed. Rep	1.0070
Turks & Caicos Is	2.0140	Vanuatu	0.8835	Zambia	1.5675
Tuvalu	1.0450	Vatican City	0.6460	Zimbabwe	1.3300

# Telstra reserves the right to withdraw Direct Dial services to Iraq without notice due to customer privacy concerns. If direct dial service is not available, callers to Iraq should use an Operator Assisted Call by dialling 1234 (or 12550 from a Payphone).

## SCHEDULE 2 - TELSTRA IP TELEPHONY SERVICE

**SERVICE START DATE:** The date we first supply any part of the Telstra IP Telephony service to you.

**SERVICE SCHEDULE TERM:** 3 years.

**MINIMUM TERM:** The minimum term of service with rental equipment is 36 months and with purchased equipment is 12 months.

### SERVICE TERMS

#### 1 SERVICE DESCRIPTION

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1.1 The Telstra IP Telephony (TIPT) service is a scalable, open standards based solution that allows you to make and receive voice telephone calls and video calls using our underlying access networks. To be able to make and receive video calls you must have compatible equipment which is capable of making and receiving video calls.

#### ACCESS SERVICE

- 1.2 In order for us to provide the Telstra IP Telephony service to you, you must acquire and maintain an eligible Enterprise Access Service or Business Access Service from us. The charges and terms for your Enterprise Access Service or Business Access Service are separate from and in addition to the charges and terms for your Telstra IP Telephony service.
- 1.3 The list of the Enterprise Access Services and Business Access Services is as follows:

CATEGORY	ACCESS SERVICES
Enterprise Access Services	Business IP Ethernet Business IP Frame Relay Business IP Ethernet Lite Connect IP Ethernet Connect IP Frame Relay Connect IP Ethernet Lite IP MAN (or Government Wideband IP - GWIP) ATM access into IPWAN IP WAN Ethernet Lite IP WAN Frame Relay IP WAN ATM
Business Access Services	Telstra Connect IP ADSL Telstra Connect IP Broadband* Telstra Connect IP Broadband (NBN)** Telstra Connect IP Next G® Primary Telstra Business IP ADSL Telstra Business IP Broadband*

CATEGORY	ACCESS SERVICES
	<p>Telstra Business IP Broadband (NBN)**</p> <p>IP WAN ADSL</p> <p>IPWAN BROADBAND*</p> <p>IP Wireless Next G® service</p> <p>Iterra IP</p> <p>Global WAN</p> <p>* Only available in South Brisbane Exchange (ESA Code – SOTH)</p> <p>** Only available where NBN is available</p>

## 2 PRICING

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- 2.1 All prices for the Telstra IP Telephony service and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The prices and any discounts set out in this Service Schedule will be effective from implementation into our billing systems.
- 2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise stated.

### TERM AND TERMINATION

- 2.4 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term, unless terminated or renewed.
- 2.5 Notwithstanding the Service Schedule Term, the Minimum Term applies for any equipment you rent and/or purchase from us during the Service Schedule Term.

### EARLY TERMINATION CHARGE

- 2.6 If:
    - (a) during the Service Schedule Term you cancel one or more feature packages or your Telstra IP Telephony service is cancelled or terminated for any reason other than for our material breach; or
    - (b) you rent equipment from us and during the Minimum Term your rental arrangement is cancelled or terminated for any reason other than for our material breach,
- we may charge you an amount equal to:
- (c) 30% of the monthly service charges for your cancelled feature packages or Telstra IP Telephony service (as applicable) in respect of the month in which they are cancelled or terminated, multiplied by the number of months (or part of a month) remaining in the Service Schedule Term from the date of cancellation or termination;
  - (d) the remaining balance of the price of any equipment you purchased from us; and
  - (e) if you rented equipment from us, 100% of the monthly rental charges for any cancelled rental equipment multiplied by the number of months (or part of a month) remaining in the Minimum Term from the date of cancellation or termination.

- 2.7 You acknowledge that the above early termination charges are a genuine pre-estimate of the loss we are likely to suffer.