

Technical Service Information

ZF 5HP-24 SLIPPING OR NO FORWARD ENGAGEMENT

COMPLAINT: Vehicles equipped with the ZF 5HP-24 transmission may exhibit a Slipping or no Forward

engagement.

CAUSE: The cause may be, a broken snap ring groove in the "A" Clutch Drum allowing the "A"

Clutch to slip, as shown in Figure 1.

CORRECTION: Replace the "A" Clutch Drum with the updated drum available from ZF.

SERVICE INFORMATION:

