

Chantal Jackson

Data Analyst

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Professional Summary

Results-driven Data Analyst with one year of specialized experience in healthcare analytics. Fluent at transforming complex healthcare and pharmaceutical data into actionable insights, I have a proven track record of enhancing decision-making processes through precise data interpretation and visualization. Skilled in SQL, Excel, and Tableau, I excel in collaborating with cross-functional teams to identify trends and optimize clinical and operational outcomes. My analytical expertise and attention to detail have consistently contributed to improved business intelligence and operational efficiency in healthcare settings.

Professional Experience

Data Analyst, *Brum Data*.

01/2025 – present
Remote

- Developed digital solutions by automating data collection process using SQL and Python, reducing manual data handling by 30% on client projects.
- Leveraged Excel and Power BI to analyze product performance metrics from 5,000+ data points monthly, driving a 10% boost in user engagement.
- Facilitated data-driven brainstorming sessions using Excel visualizations to pinpoint product gaps, contributing to the launch of two innovative features.
- Collaborated with a team of interns to design a real-time dashboard in Power BI, tracking key performance indicators and improving team productivity by 20%.

Pharmacy Technician, *H&W Drug Store*

06/2022 – present
Metairie,, LA

- Analyzed 1,000+ prescription records monthly to identify dosage discrepancies, improving medication safety compliance by 20%.
- Developed 5+ interactive dashboards tracking prescription trends, patient demographics, and medication adherence, reducing reporting time by 30%.
- Monitored 98%+ task completion rates, ensuring adherence to pharmacy guidelines and improving workflow efficiency.
- Provided data-driven insights to 10+ cross-functional stakeholders, enhancing decision-making for patient care and inventory management.
- Managed timelines for processing 500+ orders weekly, optimizing workload prioritization and reducing delays by 25%.

Pharmacy Technician, *Kroger Specialty Pharmacy*

03/2015 – 05/2022
New Orleans, LA

- Analyzed over 10,000+ patient records monthly to evaluate adherence to medication schedules, aiding pharmacists in reducing non-compliance by 15%.
- Resolved more than 200 operational impediments annually, addressing prescription errors, medication shortages, and insurance concerns to boost order fulfillment efficiency by 20%.
- Assisted in managing 5+ medication recalls and 10+ regulatory audits per year by ensuring timely, accurate data updates for compliance reporting.
- Collaborated with 8+ cross-functional teams to enhance data communication and streamline pharmacy operations, resulting in a 25% reduction in process delays.
- Integrated data-driven insights into operational strategies, contributing to a 30% overall improvement in pharmacy workflow efficiency.

Skills

Data Analysis & Visualization

Advanced Excel, Python, Power BI, Tableau

Statistical Methods:

Regression analysis, Trend analysis

Data Base Management

MySQL, PostgreSQL, Microsoft SQL Server

Pharmacy & Healthcare Expertise:

Prescription Data Analysis, Patient Management Systems, Pharmaceutical Data Interpretation.

Education

High School Diploma, *Edna Karr High School*

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