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## Sentiment Analysis Report

### Response Details

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**Response ID:** 30533  
**Timestamp:** December 22, 2025, 5:32 pm  
**Campus:** Binangonan  
**Office:** Campus Admission  
**Customer:** Alumni  
**Comment:** walanjo naman  
**Analysis:** neutral

### Sentiment Analysis JSON

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**Analysis:** The statement "walanjo naman" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: ?wala? (Negative), ?naman? (Negative).

**External Validation:** External validation classified the sentiment as Neutral, which aligns with the system's analysis.

**Overall Sentiment:** Neutral

**Polarity:** Neutral

**JSON from API:**

```
{
  "merged_tokens": [
    "walanjo",
    "naman"
  ],
  "overall_confidence": {
    "Negative": 0.0784,
    "Neutral": 0.2809,
    "Positive": 0.6406
  },
  "overall_sentiment": "Positive",
  "polarity": "Positive",
  "text": "walanjo naman",
  "token_level_results": [
```



```
{
  "confidence_scores": {
    "Negative": 0.6518,
    "Neutral": 0.0015,
    "Positive": 0.3467
  },
  "predicted_sentiment": "Negative",
  "token": "wala"
},
{
  "confidence_scores": {
    "Negative": 0.631,
    "Neutral": 0.0012,
    "Positive": 0.3678
  },
  "predicted_sentiment": "Negative",
  "token": "naman"
}
]
```