



## Sentiment Analysis Report

### Response Details

**Response ID:** 30533  
**Timestamp:** December 22, 2025, 5:32 pm  
**Campus:** Binangonan  
**Office:** Campus Admission  
**Customer:** Alumni  
**Comment:** walajo naman  
**Analysis:** neutral

### Sentiment Analysis JSON

**Analysis:** The statement "walajo naman" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: ?wala? (Negative), ?naman? (Negative).

**External Validation:** External validation classified the sentiment as Neutral, which aligns with the system's analysis.

**Overall Sentiment:** Neutral

**Polarity:** Neutral

**JSON from API:** {  
    "merged\_tokens": [  
        "walajo",  
        "naman"  
    ],  
    "overall\_confidence": {  
        "Negative": 0.0784,  
        "Neutral": 0.2809,  
        "Positive": 0.6406  
    },  
    "overall\_sentiment": "Positive",  
    "polarity": "Positive",  
    "text": "walajo naman",  
    "token\_level\_results": [  
        {"token": "walajo", "sentiment": "Positive", "confidence": 0.6406},  
        {"token": "naman", "sentiment": "Positive", "confidence": 0.6406}  
    ]  
}



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```
{
    "confidence_scores": {
        "Negative": 0.6518,
        "Neutral": 0.0015,
        "Positive": 0.3467
    },
    "predicted_sentiment": "Negative",
    "token": "wala"
},
{
    "confidence_scores": {
        "Negative": 0.631,
        "Neutral": 0.0012,
        "Positive": 0.3678
    },
    "predicted_sentiment": "Negative",
    "token": "naman"
}
]
```