



Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 6:08 pm
Campus: Binangonan
Office: Campus Admission
Customer: Faculty
Comment: walang kwenta mag turo ang mga tao
Analysis: Negative

Sentiment Analysis

Analysis: The statement "walang kwenta mag turo ang mga tao" reflects a generally Negative overall sentiment. The system classified the sentiment as Negative with a confidence score of 94.15% (Negative: 94.15%, Neutral: 3.32%, Positive: 2.53%). Key expressions identified include: ?walang? (Negative), ?kwe? (Negative), ?mag? (Negative), ?tur? (Negative), ?ang? (Negative), ?mga? (Negative), ?tao? (Negative).

Interpretation: The statement "walang kwenta mag turo ang mga tao" reflects a generally Negative overall sentiment.

Recommendations: Investigate the specific issues raised. Immediate action may be required to resolve customer dissatisfaction.

External Validation: External validation classified the sentiment as Negative, which aligns with the system's analysis.

Overall Sentiment: Negative

Polarity: Negative



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JSON from API:

```
{  
    "merged_tokens": [  
        "walang",  
        "kwenta",  
        "mag",  
        "turo",  
        "ang",  
        "mga",  
        "tao"  
    ],  
    "text": "walang kwenta mag turo ang mga tao",  
    "token_level_results": [  
        {  
            "confidence_scores": {  
                "Negative": 0.631,  
                "Neutral": 0.0012,  
                "Positive": 0.3678  
            },  
            "predicted_sentiment": "Negative",  
            "token": "walang"  
        },  
        {  
            "confidence_scores": {  
                "Negative": 0.6585,  
                "Neutral": 0.0025,  
                "Positive": 0.339  
            },  
            "predicted_sentiment": "Negative",  
            "token": "kwe"  
        },  
        {  
            "confidence_scores": {  
                "Negative": 0.631,  
                "Neutral": 0.0012,  
                "Positive": 0.3678  
            },  
            "predicted_sentiment": "Negative",  
            "token": "mag"  
        },  
        {  
            "confidence_scores": {  
                "Negative": 0.658,  
                "Neutral": 0.0024,  
                "Positive": 0.3396  
            },  
            "predicted_sentiment": "Negative",  
            "token": "tao"  
        }  
    ]  
}
```



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```
"token": "tur"
},
{
  "confidence_scores": {
    "Negative": 0.631,
    "Neutral": 0.0012,
    "Positive": 0.3678
  },
  "predicted_sentiment": "Negative",
  "token": "ang"
},
{
  "confidence_scores": {
    "Negative": 0.631,
    "Neutral": 0.0012,
    "Positive": 0.3678
  },
  "predicted_sentiment": "Negative",
  "token": "mga"
},
{
  "confidence_scores": {
    "Negative": 0.631,
    "Neutral": 0.0012,
    "Positive": 0.3678
  },
  "predicted_sentiment": "Negative",
  "token": "tao"
}
]
```