



Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 5:56 pm
Campus: Binangonan
Office: Campus Admission
Customer: Alumni
Comment: walang kwenta amputs
Analysis: Negative

Sentiment Analysis

Analysis: The statement "walang kwenta amputs" reflects a generally Negative overall sentiment. The system classified the sentiment as Negative with a confidence score of 79.47% (Negative: 79.47%, Neutral: 0.14%, Positive: 20.39%). Key expressions identified include: ?walang? (Negative), ?kwe? (Negative), ?a? (Negative).

Interpretation: The statement "walang kwenta amputs" reflects a generally Negative overall sentiment.

Recommendations: Investigate the specific issues raised. Immediate action may be required to resolve customer dissatisfaction.

External Validation: External validation classified the sentiment as Negative, which aligns with the system's analysis.

Overall Sentiment: Negative

Polarity: Negative