



Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 5:46 pm
Campus: Binangonan
Office: Campus Admission
Customer: Alumni
Comment: walanj naman
Analysis: neutral

Sentiment Analysis

merged_tokens: [
 "walanjo",
 "naman"
]

overall_confidence: {
 "Negative": 0.0784,
 "Neutral": 0.2809,
 "Positive": 0.6406
}

overall_sentiment: Neutral

polarity: Positive

text: walanj naman

token_level_results: [
 {
 "confidence_scores": {
 "Negative": 0.6518,
 "Neutral": 0.0015,
 "Positive": 0.3467
 },
 "predicted_sentiment": "Negative",
 "token": "wala"
 },
 {



Email Address: ursmain@urs.edu.ph /urs.opmorong@gmail.com
Main Campus: URS Tanay Tel. (02) 401-4900; 401-4910; 401-4911; telefax 653-1735

```
"confidence_scores": {  
    "Negative": 0.631,  
    "Neutral": 0.0012,  
    "Positive": 0.3678  
},  
"predicted_sentiment": "Negative",  
"token": "naman"  
}  
]
```

analysis:

The statement "walanjo naman" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: ?wala? (Negative), ?naman? (Negative).

validated_sentiment: Neutral

external_validation_info: External validation classified the sentiment as Neutral, which aligns with the system's analysis.