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Main Campus: URS Tanay Tel. (02) 401-4900; 401-4910; 401-4911; telefax 653-1735

Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 5:46 pm
Campus: Binangonan
Office: Campus Admission
Customer: Alumni
Comment: walanjo naman
Analysis: neutral

Sentiment Analysis

```
merged_tokens: [
    "walanjo",
    "naman"
]

overall_confidence: {
    "Negative": 0.0784,
    "Neutral": 0.2809,
    "Positive": 0.6406
}

overall_sentiment: Neutral

polarity: Positive

text: walanjo naman

token_level_results: [
    {
        "confidence_scores": {
            "Negative": 0.6518,
            "Neutral": 0.0015,
            "Positive": 0.3467
        },
        "predicted_sentiment": "Negative",
        "token": "wala"
    },
    {
```



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```
"confidence_scores": {  
  "Negative": 0.631,  
  "Neutral": 0.0012,  
  "Positive": 0.3678  
},  
"predicted_sentiment": "Negative",  
"token": "naman"  
}  
]
```

analysis: The statement "walanjo naman" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: ?wala? (Negative), ?naman? (Negative).

validated_sentiment: Neutral

external_validation_info: External validation classified the sentiment as Neutral, which aligns with the system's analysis.