



Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 5:47 pm
Campus: Binangonan
Office: Campus Admission
Customer: Alumni
Comment: walanj naman
Analysis: neutral

Sentiment Analysis

Analysis: The statement "walanj naman" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: ?wala? (Negative), ?naman? (Negative).

External Validation: External validation classified the sentiment as Neutral, which aligns with the system's analysis.

Overall Sentiment: Neutral

Polarity: Neutral

JSON from API:

```
{
    "merged_tokens": [
        "walanj",
        "naman"
    ],
    "overall_confidence": {
        "Negative": 0.0784,
        "Neutral": 0.2809,
        "Positive": 0.6406
    },
    "overall_sentiment": "Positive",
    "polarity": "Positive",
    "text": "walanj naman",
    "token_level_results": [
        {
            "tokens": [
                "walanj",
                "naman"
            ],
            "confidence": 0.6406,
            "sentiment": "Positive"
        }
    ]
}
```



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```
"confidence_scores": {  
    "Negative": 0.6518,  
    "Neutral": 0.0015,  
    "Positive": 0.3467  
},  
"predicted_sentiment": "Negative",  
"token": "wala"  
},  
{  
    "confidence_scores": {  
        "Negative": 0.631,  
        "Neutral": 0.0012,  
        "Positive": 0.3678  
    },  
    "predicted_sentiment": "Negative",  
    "token": "naman"  
}  
]  
}
```