



Sentiment Analysis Report

Response Details

Timestamp: December 22, 2025, 6:08 pm
Campus: Binangonan
Office: Campus Admission
Customer: Faculty
Comment: walang kuenta mag turo ang mga tao
Analysis: Negative

Sentiment Analysis

Analysis: The statement "walang kuenta mag turo ang mga tao" reflects a generally Negative overall sentiment. The system classified the sentiment as Negative with a confidence score of 94.15% (Negative: 94.15%, Neutral: 3.32%, Positive: 2.53%). Key expressions identified include: ?walang? (Negative), ?kwe? (Negative), ?mag? (Negative), ?turo? (Negative), ?ang? (Negative), ?mga? (Negative), ?tao? (Negative).

Interpretation: The statement "walang kuenta mag turo ang mga tao" reflects a generally Negative overall sentiment.

Recommendations: Investigate the specific issues raised. Immediate action may be required to resolve customer dissatisfaction.

External Validation: External validation classified the sentiment as Negative, which aligns with the system's analysis.

Overall Sentiment: Negative

Polarity: Negative



Email Address: urmain@urs.edu.ph /urs.opmorong@gmail.com
Main Campus: URS Tanay Tel. (02) 401-4900; 401-4910; 401-4911; telefax 653-1735

JSON from API:

```
{
  "merged_tokens": [
    "walang",
    "kwentang",
    "mag",
    "turo",
    "ang",
    "mga",
    "tao"
  ],
  "text": "walang kwenta mag turo ang mga tao",
  "token_level_results": [
    {
      "confidence_scores": {
        "Negative": 0.631,
        "Neutral": 0.0012,
        "Positive": 0.3678
      },
      "predicted_sentiment": "Negative",
      "token": "walang"
    },
    {
      "confidence_scores": {
        "Negative": 0.6585,
        "Neutral": 0.0025,
        "Positive": 0.339
      },
      "predicted_sentiment": "Negative",
      "token": "kwe"
    },
    {
      "confidence_scores": {
        "Negative": 0.631,
        "Neutral": 0.0012,
        "Positive": 0.3678
      },
      "predicted_sentiment": "Negative",
      "token": "mag"
    },
    {
      "confidence_scores": {
        "Negative": 0.658,
        "Neutral": 0.0024,
        "Positive": 0.3396
      },
      "predicted_sentiment": "Negative",
      "token": "turo"
    },
    {
      "confidence_scores": {
        "Negative": 0.631,
        "Neutral": 0.0012,
        "Positive": 0.3678
      },
      "predicted_sentiment": "Negative",
      "token": "ang"
    },
    {
      "confidence_scores": {
        "Negative": 0.6585,
        "Neutral": 0.0025,
        "Positive": 0.339
      },
      "predicted_sentiment": "Negative",
      "token": "mga"
    },
    {
      "confidence_scores": {
        "Negative": 0.631,
        "Neutral": 0.0012,
        "Positive": 0.3678
      },
      "predicted_sentiment": "Negative",
      "token": "tao"
    }
  ]
}
```



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```
    "token": "tur"
  },
  {
    "confidence_scores": {
      "Negative": 0.631,
      "Neutral": 0.0012,
      "Positive": 0.3678
    },
    "predicted_sentiment": "Negative",
    "token": "ang"
  },
  {
    "confidence_scores": {
      "Negative": 0.631,
      "Neutral": 0.0012,
      "Positive": 0.3678
    },
    "predicted_sentiment": "Negative",
    "token": "mga"
  },
  {
    "confidence_scores": {
      "Negative": 0.631,
      "Neutral": 0.0012,
      "Positive": 0.3678
    },
    "predicted_sentiment": "Negative",
    "token": "tao"
  }
]
}
```