



Sentiment Analysis Report

Response Details

Response ID: 30533
Timestamp: December 22, 2025, 5:32 pm
Campus: Binangonan
Office: Campus Admission
Customer: Alumni
Comment: walano naman
Analysis: neutral

Sentiment Analysis JSON

```
{  
    "Analysis": "The statement \"walano naman\" reflects a generally neutral overall sentiment. The system classified the sentiment as Neutral with a confidence score of 64.06% (Negative: 7.84%, Neutral: 64.06%, Positive: 28.09%). Key expressions identified include: \u201cwala\u201d (Negative), \u201cnaman\u201d (Negative).",  
    "External Validation": "External validation classified the sentiment as Neutral, which aligns with the system's analysis.",  
    "Overall Sentiment": "Neutral",  
    "Polarity": "Neutral",  
    "JSON from API": {  
        "merged_tokens": [  
            "walano",  
            "naman"  
        ],  
        "overall_confidence": {  
            "Negative": 0.0784,  
            "Neutral": 0.2809,  
            "Positive": 0.6406  
        },  
        "overall_sentiment": "Positive",  
        "polarity": "Positive",  
        "text": "walano naman",  
        "token_level_results": [  
            {  
                "confidence_scores": {  
                    "Negative": 0.6518,  
                    "Neutral": 0.2809,  
                    "Positive": 0.0784  
                }  
            }  
        ]  
    }  
}
```



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```
"Neutral": 0.0015,
"Positive": 0.3467
},
"predicted_sentiment": "Negative",
"token": "wala"
},
{
"confidence_scores": {
    "Negative": 0.631,
    "Neutral": 0.0012,
    "Positive": 0.3678
},
"predicted_sentiment": "Negative",
"token": "naman"
}
]
}
}
```