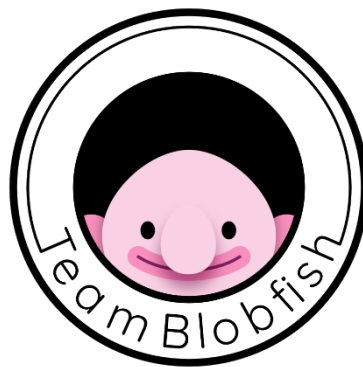


# Product Manual of My Thai Star

Team Blobfish | SEP SS2021

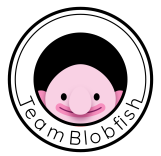
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# 1. Introduction

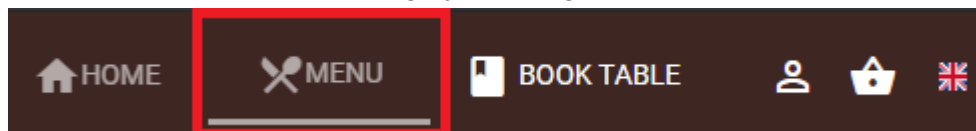
This document shows how to use the Webapplication “My Thai Star” as a customer and waiter. Furthermore the functionality of Alexa is described.

## 2. Webapplication

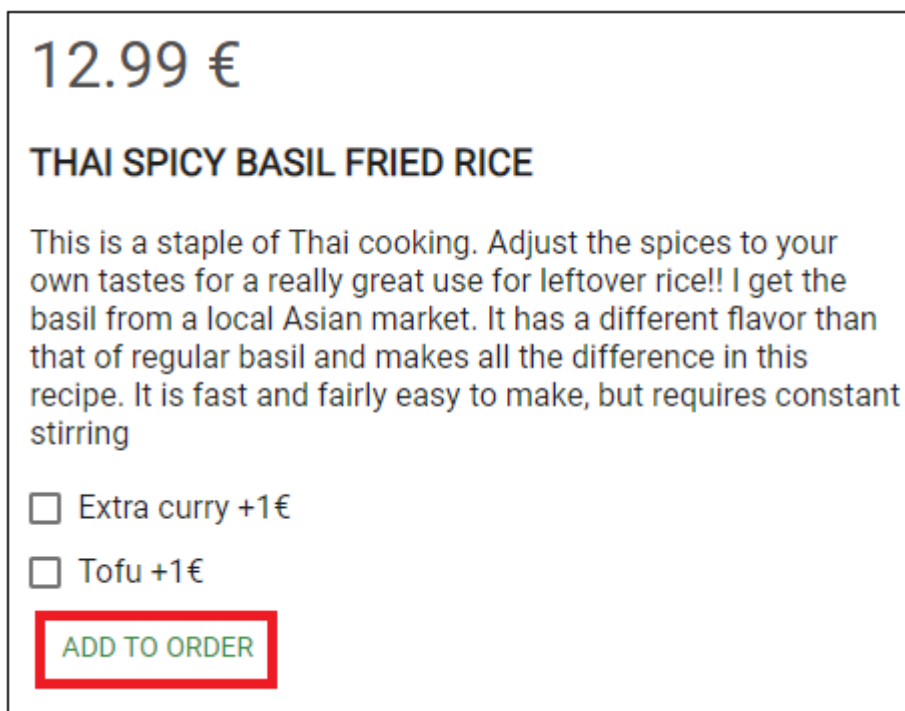
### 2.1 customer

#### 2.1.1 Order

The customer can start ordering by pressing the “Menu”-button in the header:



after that drinks and dishes can be added to the order by pressing the “Add to order”-button:



When the customer is done selecting items, he can proceed to the order menu:





RESUME BOOKING

Order

Booking

---

ORDER MENU

---

To order a menu, provide your booking ID or create a new booking Booking

Thai Spicy Basil Fried Rice — 1 + 12.99 €  
[Add comment](#)

---

Booking ID

---

Total 12.99 €

☐ Accept terms

SEND

In order to complete the order, a booking-ID is needed. The process of getting the booking-ID is described in the [next chapter](#).

## 2.1.2 Book a table

In order to book a table, the customer has to press the “Book Table”-button in the header:





After that the booking view pops up on the right side of the screen:

RESUME BOOKING

Order

Booking

In-House

Delivery

⚠ You are booking a table without ordering a dish. You can select your order now or select it at a later point using your booking ID [Menu](#)

Name

Email

Date and time

Table guests

Enter invitation email

☐ Accept terms

SEND

If the customer has not yet placed an order, he will be advised to do so first. If he didn't place an order, the booking-ID, which is needed to complete the order, will be sent by email. The customer then can order whenever he wants by inserting the booking-ID in the appropriate field of the order menu. If he already added items to the order before booking a table, with completing the booking the order is sent automatically also.

Required fields: name, email, date and time, table guests

optional fields: invitation email (press "Enter" after putting email)

### 2.1.3 Delivery

The delivery menu can be accessed through the "Book Table"-button.



RESUME BOOKING

Order Booking

In-House Delivery

▲ To order the delivery service, you must select at least one dish from the menu [Menu](#)

☒ Accept terms

SEND

The customer has to give information about the name, email city, street and house number. In order to send the delivery data and complete the order, the customer has to order something first. The procedure of ordering is described in [chapter 2.1.1](#).

## 2.2 Waiter-Cockpit

To access the Waiter-Cockpit the waiter first needs to login with the correct username and password:

LOGIN SIGN UP

CANCEL LOGIN



After that the Waiter-Cockpit will be shown:

The Waiter-Cockpit consists of the **header (1)**, **filter (2)** and **content (3)**.

Header:



The Waiter can switch between three different Views. In “Orders” (1) the listing of all ongoing orders can be viewed. In “Order Archive” (2) the listing of all completed orders can be viewed. In “Reservations” (3) all reservations received can be viewed. Pressing (4) the waiter has the option to sign out or change the language.

## 2.2.1 Orders

### 2.2.1.1 Filter



1. Filter by name, table number or order status
2. Filter by the type of order (inhouse/delivery)
3. clear or apply the selected filter options



## 2.2.1.2 Content

## ORDERS

1. Reservation Date	Serving Time	Table	Name	Type	Order Status	2. → Preparing	3. €	4. ✕
Jul 2, 2021 3:19 PM	03:19 pm	0	user0	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
5. Jul 2, 2021 3:19 PM	03:19 pm	3	host1	🍴	Recorded	→ Preparing	€	✕
6. Items per page: 8 1 - 8 of 12  < < > >								
5. Undo Action								

## 1. open the order details

ORDER DETAILS - REFERENCE NUMBER : CB\_20170509\_123502555Z

Reservation							
Reservation Date	Serving Time	Owner	Email	Table	Order Status	Payment	
Jul 2, 2021 6:26 PM	06:26 pm	user0	user0@mail.com	0	Recorded ▾		<input type="checkbox"/>

Order				
Dish	Comments	Extra	Quantity	Price
Thai Spicy Basil Fried Rice	please not too spicy	Extra curry	2	27.98
Thai Thighs Fish/Prawns		Extra curry	1	9.99
Thai green chicken curry		Tofu, Extra curry	1	16.75
TOTAL				54.72

Items per page: 4 1 - 3 of 3 < >

In this view the waiter is able to change the order status manually to any possible state (Recorded, Preparing, Ready, Handing Over, Delivered, Completed, Canceled).

- advance the order status
- change the payment status
- cancel the order
- undo the last change
- change page





## 2.2.2 Order Archive

The Order Archive shows all orders, which are either completed or canceled. The Waiter can turn an order back to an ongoing state by clicking on the order and changing the order status to a state which is not completed or canceled. The order then disappears from the Order Archive and reappears in the Order Listing. The Order-Archive-Filter is similar to the [Order-Filter](#).

Filter

Name Table Number Order Status \* Completed, Canceled

CLEAR FILTERS APPLY FILTERS

ARCHIVE		
Reservation Date	Name	Order Status
Jul 2, 2021 6:26 PM	host1	Completed
Jul 2, 2021 6:26 PM	host1	Canceled

Undo Action Items per page: 8 1 - 2 of 2 |< < > >|

## 2.2.3 Reservations

Table Reservations from customers are shown in this view. The Waiter can access the details of a Reservation by clicking on it.

Filter

Email Reference number

CLEAR FILTERS APPLY FILTERS

Reservations		
Reservation Date	Email	Reference Number
Jul 2, 2021 6:26 PM	user0@mail.com	CB_20170509_123502555Z
Jul 2, 2021 6:26 PM	user1@mail.com	CB_20170510_123502575Z
Jul 2, 2021 6:26 PM	user2@mail.com	CB_20170510_123502595Z
Jul 2, 2021 6:26 PM	host1@mail.com	CB_20170510_123502655Z
Jul 2, 2021 6:26 PM	host1@mail.com	CB_20170510_123503600Z

Items per page: 8 1 - 5 of 5 |< < > >|



### 3. Alexa

Alexa is a virtual assistant AI technology developed by Amazon. With the “My Thai Star”-Alexa Skill enabled on your Alexa device, you can interact with Alexa using voice commands to place an order, reserve a table or have the food delivered. In this section the interaction with the Alexa Skill will be explained in detail.

There are two different Alexa Skills available for My Thai Star, My Thai Star-Home and My Thai Star-Inhouse. My Thai Star-Home is the Alexa Skill used in the customer’s own accommodation. My Thai Star-Inhouse is the Alexa Skill installed on an Alexa Device in the Restaurant.

My Thai Star-Home description:

1. start the conversation with saying “open my thai star”
2. choose whether you want to book a table or order something

Book a table:

1. name the **day** you want to visit
2. give the **time**
3. say **how many people** will come

Order:

With ordering you have to options:

- Order for the table reservation
- Order for delivery

both options have the almost same procedure:

1. say if you want to begin the order with **eating or drinking**
2. **name** your drinks or dishes (it is always possible to ask for the menu/ drinks menu)
3. optional: add extras
4. specify **number** of items
5. **confirm** the order
6. you will be asked if there are **more** dishes or drinks you want to order (Yes: return to step 2., No: go to step 7.)
7. **confirm** that the order is complete (when ordering food for the table reservation you have to specify a serving time)

My Thai Star-Inhouse description:

1. start the conversation with saying “open my thai star”
2. name your table number
3. order something (same procedure as in My Thai Star-Home)