# **FAQ (Frequently Asked Questions)**

## **General**

1. ****What is Exp24?****

Exp24 is a platform designed to help you create and manage your own Initial Coin Offerings (ICOs). We also provide services to the ICO buyers whereby controls are set to monitor ICOs in accordance with the initial established goals.

With Exp24, creating an ICO is a simple step process. You only need to create your company profile, set the parameters for the ICO, and a tailor-made smart contract will be automatically generated and deployed to the Ethereum blockchain.

1. ****What is a Token?****

A token is a digital asset built as an accounting record in a blockchain/distributed ledger. Regarding Token Sales, they could also be known as appcoin or access tokens. Tokens could have different functions according the platform in which they run.

1. ****What is a token sale?****

A token sale is an event in which a startup sells a series of tokens in exchange of cryptocurrencies (such as Ether or Bitcoin) or fiat currencies (such as dollars or euros). Those tokens represent the access, under certain condition to a product, service or network.

This public process for the sale of Tokens could also be known as Initial Coin Offering or ICO.

1. ****Who is Exp24 Platform for?****

Exp24 platform is for startups that want to launch an ICO to presale their product or services, or grant access to their network.

Exp24 Platform also helps token buyers in the process of participating in the ICOs launched in the platform, providing access to the addresses of the smart contract that hold each ICO.

1. ****Contact info****

For general info: [info@Exp24.com](mailto:info@icofunding.com)

For assistance in the ICO launch: [support@Exp24.com](mailto:support@icofunding.com)

## **Token Buyers**

****1. What types of currency can I use to participate in ICOs showed in Exp24's platform?****

Token buyers will be able to participate on ICOs using Ether, the cryptocurrency backed by the Ethereum network.

****2. How can I pay for Tokens?****

Cryptocurrency (in Ether) payments are sent from your Ethereum wallet to the wallet address shown each ICO. Bear in mind that cryptocurrency payments could take up to 30 minutes or more. You can view the status of the transaction on the Ethereum blockchain using services such as [Etherscan](https://etherscan.io./).

## **ICO Launchers**

****1. How I launch a Token Sale at Exp24?****

To apply to list your token in Exp24, please reach us at [support@Exp24.com](mailto:support@icofunding.com)

****2. Where can I find out more information about how to launch my Token Sale?****

Please sign up in our platform or subscribe to our mailing list to receive information about how to launch your Token Sale.

## **Payments**

****1. How long does it takes for payments to arrive?****

Transfer time depends on the functioning of the Ethereum network. En Ether transaction usually takes no more than one hour to be confirmed.

****2. Did my payment arrive yet?****

You can see all pending and completed transaction on etherscan.io by introducing your transaction ID.