

Extacia Fakero

23824 Rusununguko Extension, Chinhoyi, Zimbabwe

✉ extaciafakero@gmail.com | ☎ +263 717 394 668 / +263 780 656 926

LinkedIn: [linkedin.com/in/extacia-fakero-268675223](https://www.linkedin.com/in/extacia-fakero-268675223)

Professional Summary

Versatile IT professional with hands-on experience spanning software development, systems administration, networking, cybersecurity, database management, and technical support. Proven ability to deliver robust IT solutions, adapt quickly to new technologies, and collaborate across teams. Committed to leveraging a broad skill set to drive digital transformation and organizational efficiency.

Core Competencies

- **Programming & Development:** Python, Java, C, C#, PHP, Flutter, Dart
- **Web Technologies:** HTML5, CSS3, JavaScript, Bootstrap, Django, React
- **Database Management:** SQL, MySQL, PostgreSQL, MongoDB
- **Networking:** Cisco (CCNA), LAN/WAN, Routing & Switching, Network Security
- **Systems Administration:** Windows, Linux, Server Management, Virtualization
- **Cybersecurity:** Threat Analysis, Vulnerability Assessment
- **Technical Support:** Hardware/Software Troubleshooting, End-User Training
- **Data Analysis:** Excel, Power BI, Python (Pandas, Matplotlib)
- **Project Management:** Team Leadership, Agile/Scrum
- **Continuous Learning:** Self-motivated, Tech Trends Awareness

Professional Experience

Health Information Officer

Chinhoyi Provincial Hospital, Chinhoyi

Sep 2023 – Jul 2024

- Maintained and optimized health information systems, ensuring data integrity and confidentiality.
- Provided technical support for software, hardware, and network infrastructure.
- Managed patient records, performed data analysis for hospital reporting, and contributed to data-driven decision making.
- Supported server administration, system updates, and integration of new technologies.

IT Assistant

CUT Hotel Printing Shop, Chinhoyi

Oct 2022 – Jul 2023

- Provided IT support for business operations, including troubleshooting printers, PCs, and network devices.
- Assisted customers with technical queries and delivered high-quality service.
- Maintained and updated software/hardware systems, supporting business continuity.

Education

BSc (Hons) Information Technology

Chinhoyi University of Technology (CUT) | Oct 2021 – Present

A-Level Certificate

Computer Science, Pure Mathematics, Statistics | Mar 2019 – Nov 2020

National Certificate

Computer Operations and Packages | Sep 2018 – Oct 2018

Certificate in IT and Cyber Security

Cybrary (Online) | Jan 2024 – Feb 2024

Projects & Additional Experience

- **Full-Stack Development:** Built and deployed web/mobile apps using Python, React, and Flutter.
- **System Implementation:** Led and contributed to team-based system design and deployment projects.
- **Network Setup:** Configured and secured LAN/WAN environments, implemented network security policies.
- **Cybersecurity:** Conducted vulnerability assessments and applied security best practices.
- **Technical Troubleshooting:** Delivered daily IT support in healthcare and business settings.

Certifications

- Certificate in IT and Cyber Security – Cybrary (2024)

References

- **Mr. Phiri** – Project Coordinator, CUT lphiri@cut.ac.zw | +263 715 351 793
- **Mrs. Chinyuku:** IT Assistant, Keisytech keisytech@gmail.com | +263 716 898 011
- **Mrs. Chimheno:** Attachment Coordinator, CUT rchimheno@cut.ac.zw | +263 785 004 515
- **Mr. Masumbanyika:** HOD, Chinhoyi Provincial Hospital | +263 774 373 001

Certificates and additional information available upon request.