Communication and notification management

It Is the part of the system where it manages all the communication between different facilities and users.

The current system includes Communication Between:

Management-Stakeholders:

Management takes the hard-copied data and summarizes it to write a report which is submitted to the stakeholders via email, and it includes brief info of the benefits, complaints and materials used in a given time.

Management-Students:

Students communicate with the management to get specific info about current availability of courses and important dates in the future, they communicate via email or phone calls.

Management-Management:

Management members communicate within themselves in case of complications in the registration process of students or when finding difficulties with the stakeholders.

Also, the students can communicate with each other for group projects or research or just for activities.

There are also some cases where the data delivery should be urgent and done at the moment. The management uses a hot dialing number to deliver such information.

**Entities of the sub-system:**

1. Students
2. Management
3. Stakeholders

The current performance of the sub-system is slow due to data redundancy and the data is separated between the email, messaging applications and the database.

In order to get the maximum benefits the users suggested a new application to communicate where it has all the required info with it’s integrated data base