

Alaa Samara

Help Desk Technician

Profile

Motivated IT professional with strong background in software development and IT operations. Skilled in modern technologies and eager to contribute to dynamic teams.

Skills

- Python, Java, SQL
- Linux, Git, Docker
- AWS, Azure, Networking
- Troubleshooting, Helpdesk, Agile

Experience

IT Company Ltd. - Software Developer (2021-2024)

- Developed scalable backend services.
- Collaborated in Agile teams to deploy applications.

Education

B.Sc. in Computer Science

An-Najah National University, 2021

Certifications

- AWS Certified Solutions Architect
- CompTIA Security+
- Cisco CCNA

Languages

- Arabic (Native)
- English (Professional)