Ian Seetaram

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Professional Summary

I am a passionate IT professional with a deep commitment to cybersecurity, systems administration, and technical support. My enthusiasm for identifying vulnerabilities, mitigating risks, and implementing robust security protocols is driven by a genuine desire to protect and enhance organizational assets. I take pride in maintaining a strong work ethic, setting ambitious goals, and consistently exceeding them with dedication and perseverance. Managing complex IT infrastructures and ensuring seamless operations across various platforms is not just a skill but a craft I am deeply invested in. My journey in IT is fueled by a relentless pursuit of excellence and a personal commitment to making a meaningful impact in every task I undertake.

Technical Skills

- o Operating Systems: Windows Desktop and Server, Linux
- o Programming & Scripting: PowerShell, Shell Scripting, Java, Python
- o Networking & Security Tools: Active Directory, TCP/IP, DNS, DHCP, Nmap, Wireshark, tcpdump, Bloodhound, Kerberoasting
- o Cybersecurity Practices: Vulnerability assessment, security analysis, incident response, penetration testing, cryptography, PKI, identity and access management, digital forensics
- o Cloud Platforms: Microsoft Azure, Amazon Web Services (AWS), Google Cloud Platform (GCP) Containers & Orchestration: Docker, Kubernetes
- o Security Software: Splunk, Fortinet, Metasploit, Burp Suite
- o Compliance & Standards: Security policies, standards, and compliance requirements

Professional Experience

Systems Administrator

Ian's Computer Support Services | Brampton, ON | 2007 – 2013

- o Provided comprehensive IT support and systems administration for small to medium-sized businesses.
- o Managed network and workstation deployments, ensuring secure and efficient configurations.
- o Conducted vulnerability assessments and implemented security measures to protect against malware, viruses, and ransomware.
- o Delivered training and documentation for end-users, improving IT literacy and security awareness.

IT Consultant and Administrator

3D Network Technology | Brampton, ON | 2008 – 2010

- o Diagnosed and resolved complex IT issues, enhancing operational productivity and reducing downtime.
- o Deployed and configured network infrastructure, including workstations and server environments.
- o Provided on-site training and technical documentation for client teams, fostering a secure and efficient IT environment.

IT Support Specialist

City of Brampton – City Hall | Brampton, ON | 2007 – 2008

- o Delivered critical IT support to municipal employees, ensuring smooth operation of IT systems.
- o Troubleshot and resolved hardware and software issues, improving overall system performance.
- o Collaborated with various IT departments to manage and execute technical projects, adhering to best practices and security protocols.

Education & Certifications

Cyber Security Boot Camp Certificate
University of Toronto | Toronto, ON | 2023

I.T. Support Services Diploma
Sheridan College | Brampton, ON | Graduated with Honors, 2008

Certifications:

- o CompTIA Security+ Certified
- o CompTIA Network+ Candidate
- o Various Certificates from LinkedIn Learning and TryHackMe.com