Usability test

Home page

Appointment dates are back to front (y/m/d)

Potential solution: put the dates in a more user-friendly format such as d/m/y format.

Admin login

The 'incorrect login' message is generated outside of the application frame (to the left).

Potential solution: move the message box to directly underneath the login form or as a popup box.

Generate a secure message

The encrypt/decrypt result is generated outside of the application frame (to the left).

Potential solution: move the message box to directly underneath the login form or as a popup box.

If the encryption is long the user will have to copy and paste it because they may not be able to remember it.

Potential solution: add a 'copy to clipboard' button underneath the result.

If you enter a message and decrypt it first and then enter the result back in and encrypt it, it reveals a part of the encryption key. For example, if I enter "hello my name is john" and press decrypt the result is "ebiilQjvQkxjbQfpQglek". If I then encrypt that result then it returns "helloTmyTnameTisTjohn" displaying the letter 'T' before each word.

Header

Potential color clash between the green header and the blue navigation buttons. A mix of black and white text.

Create customer account

Any form errors are generated outside of the application frame (to the left).

The login success or failed message is generated outside of the application frame (to the left).

Potential solution: move the message box to directly underneath the login form or as a popup box.

After logging in it displays your 'customer number' in the header. It would potentially look better to display the customer's name instead as the customer number is meaningless to the user.