Xprinter: Thermal Receipt Printer Installation Guide (Windows 7 64-bit)

Thank you for purchasing the USBSwiper Thermal Receipt Printer for the Windows 32-bit Operating Systems.

This installation guide will walk you through the necessary steps in order to install this printer properly on your system and use with USBSwiper™ software.

As always, if you have any questions please call our Technical Support Team @ (816)332-6545.

Step One: Unpacking your Thermal Printer
1. Unpack your printer and save the packaging materials.
2. Make sure you have the following items below. (Thermal receipt paper not included.)
   - Printer
   - Power adapter
   - Power cord
   - USB to DB25 adapter cable

Step Two: Connecting your Xprinter Thermal Receipt Printer
1. Plug the power cord into the power adapter.
2. Plug the power adapter into the printer.
3. Plug the other end into a power outlet.
4. Plug the USB adapter cable into the printer and tighten the screws.
5. Plug the other end of the USB adapter into an available USB port on your computer.

Step Three: Installing the Software
1. Close all running applications.
2. Check your Operating System to confirm you're running a 64 not 32-bit OS.
   - Go to the Start Menu > Right-click on Computer
   - Next to System type, it will say 64-bit Operating System.
3. Go to www.usbswiper.com/download and click on the 64-bit link next to Xprinter Drivers link.
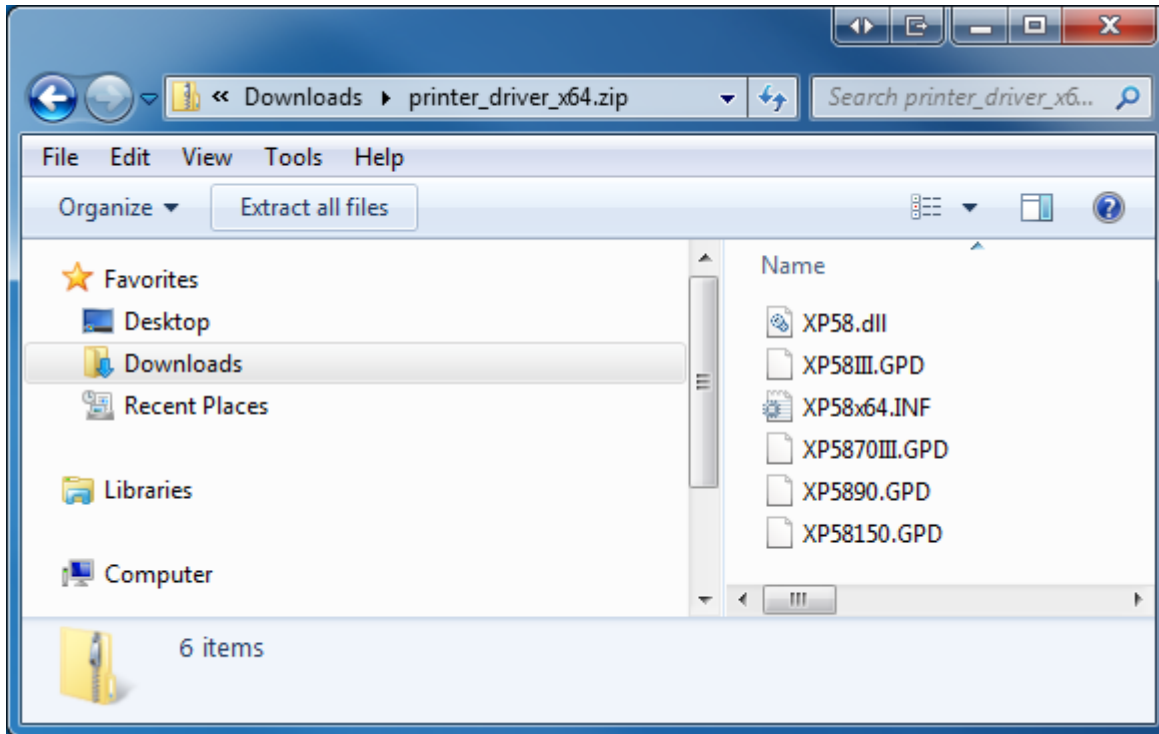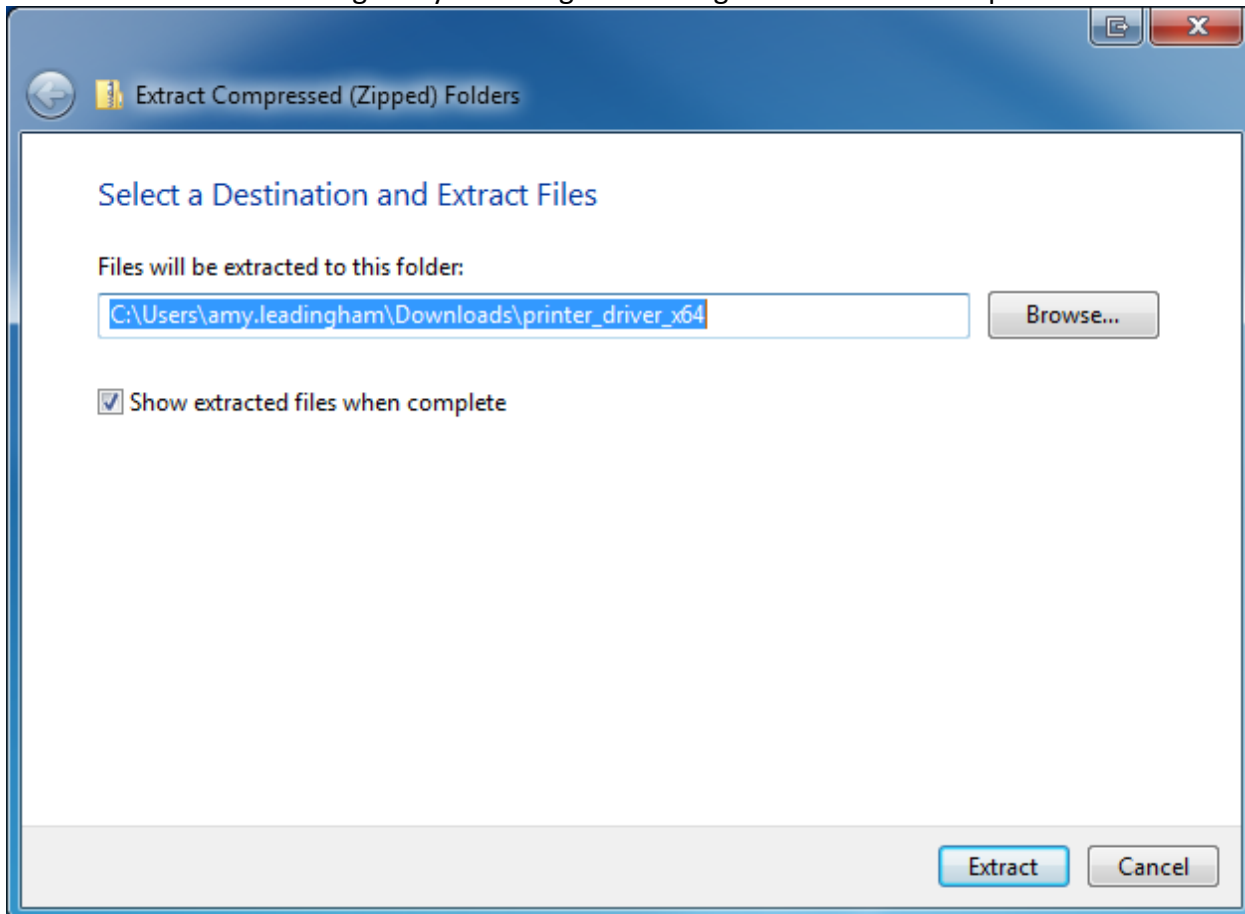
Select Save File and click OK.
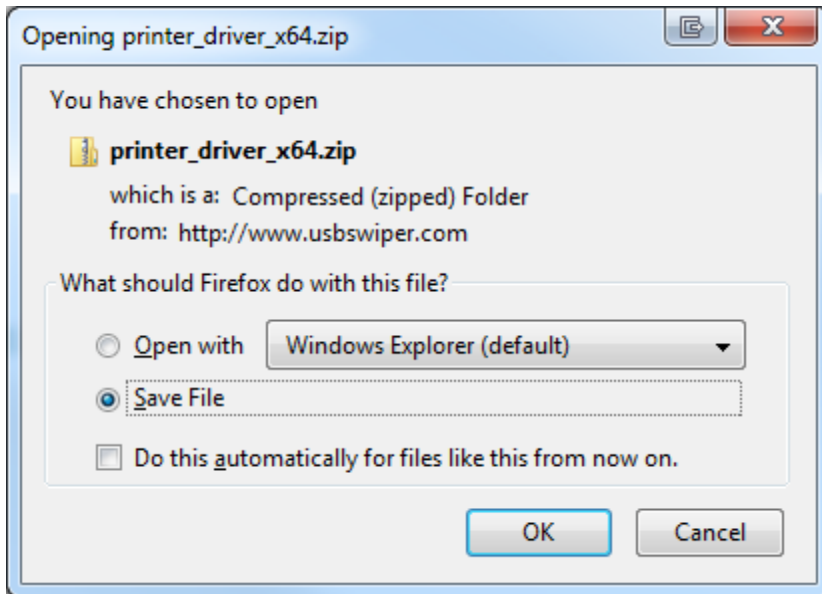
Once the download completes, open the Zip Folder named printer_driver_x64 from its saved location.
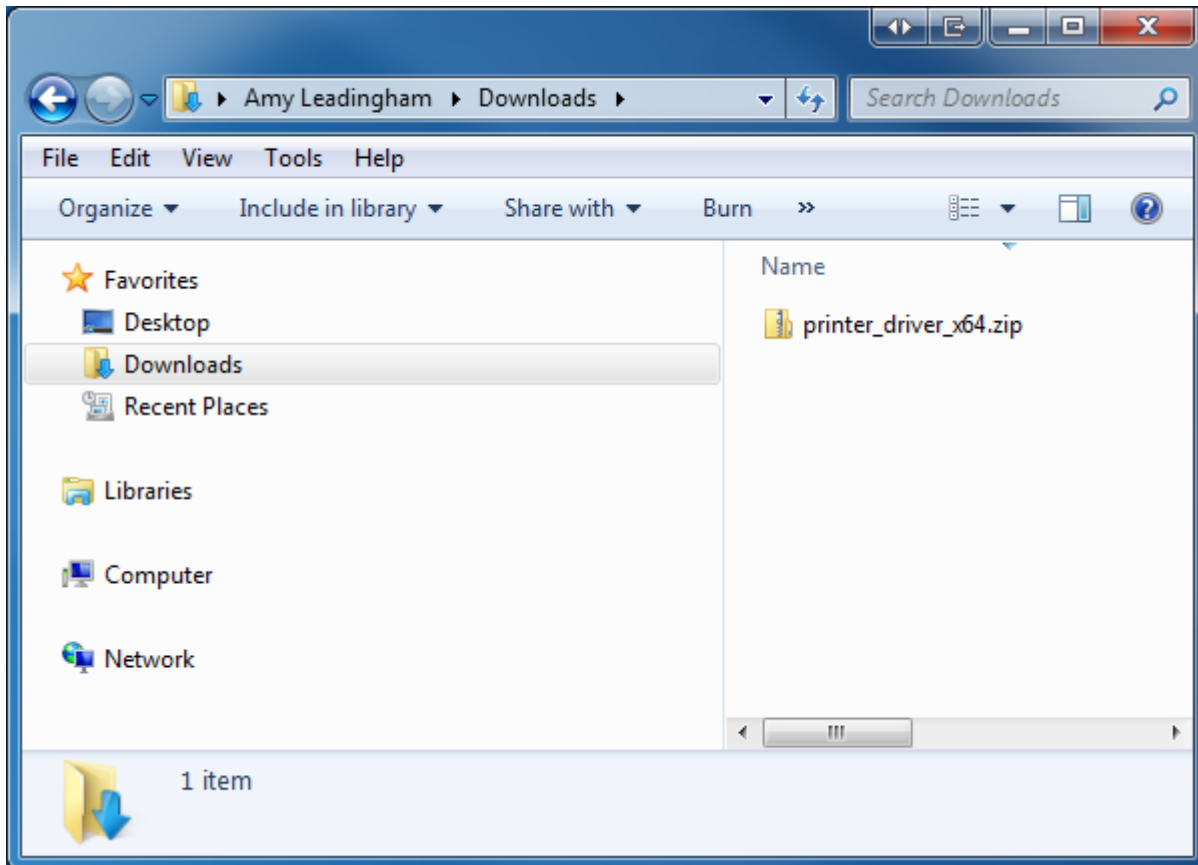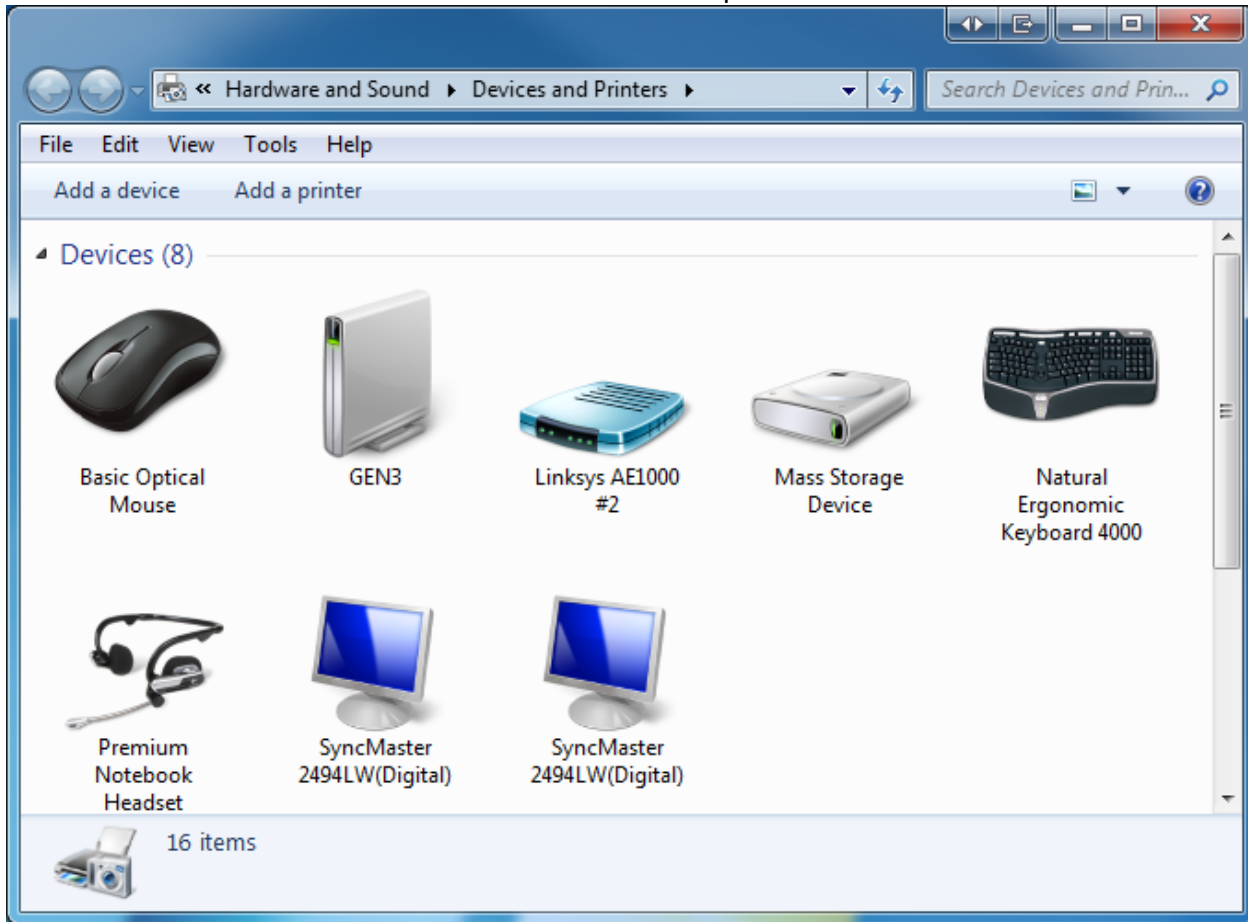
Click on Extract all files.

The Extraction Wizard will guide you through extracting the files from the zip folder. Click Extract.
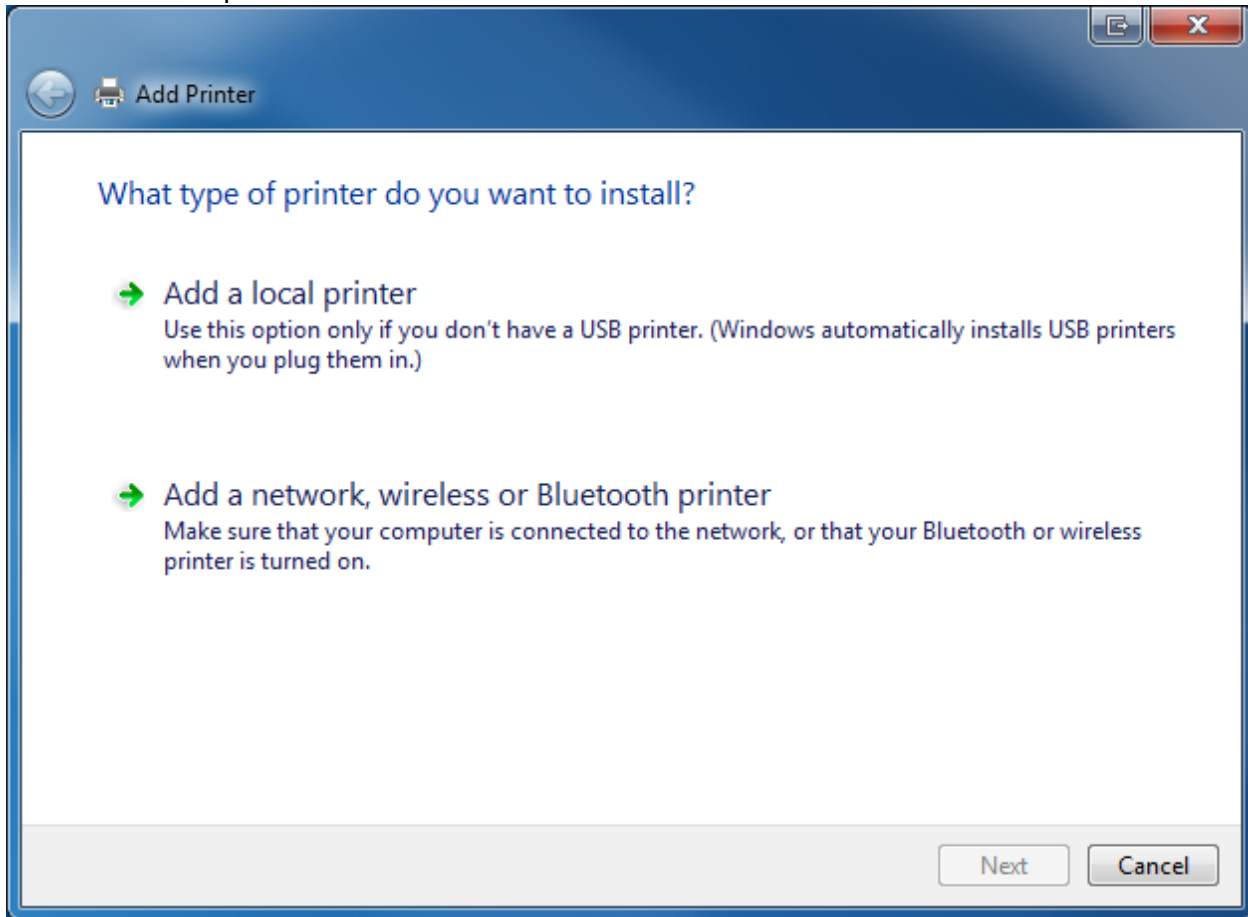

Once all files have been extracted, a new folder will be created named printer_driver_x64.
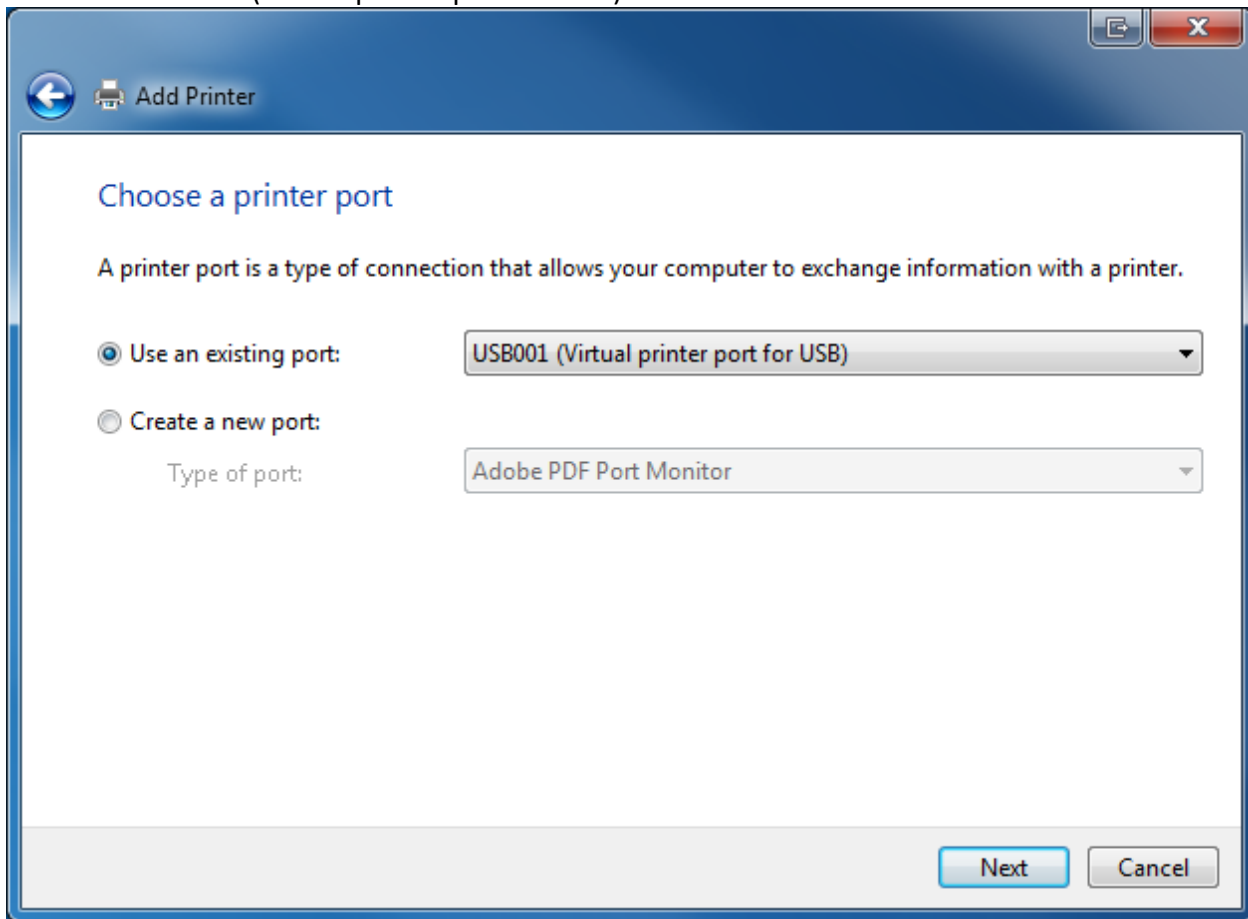
Step Four: Add a Printer

Go to the Start Menu > Devices & Printers. Click Add a printer to start the Add Printer Wizard.
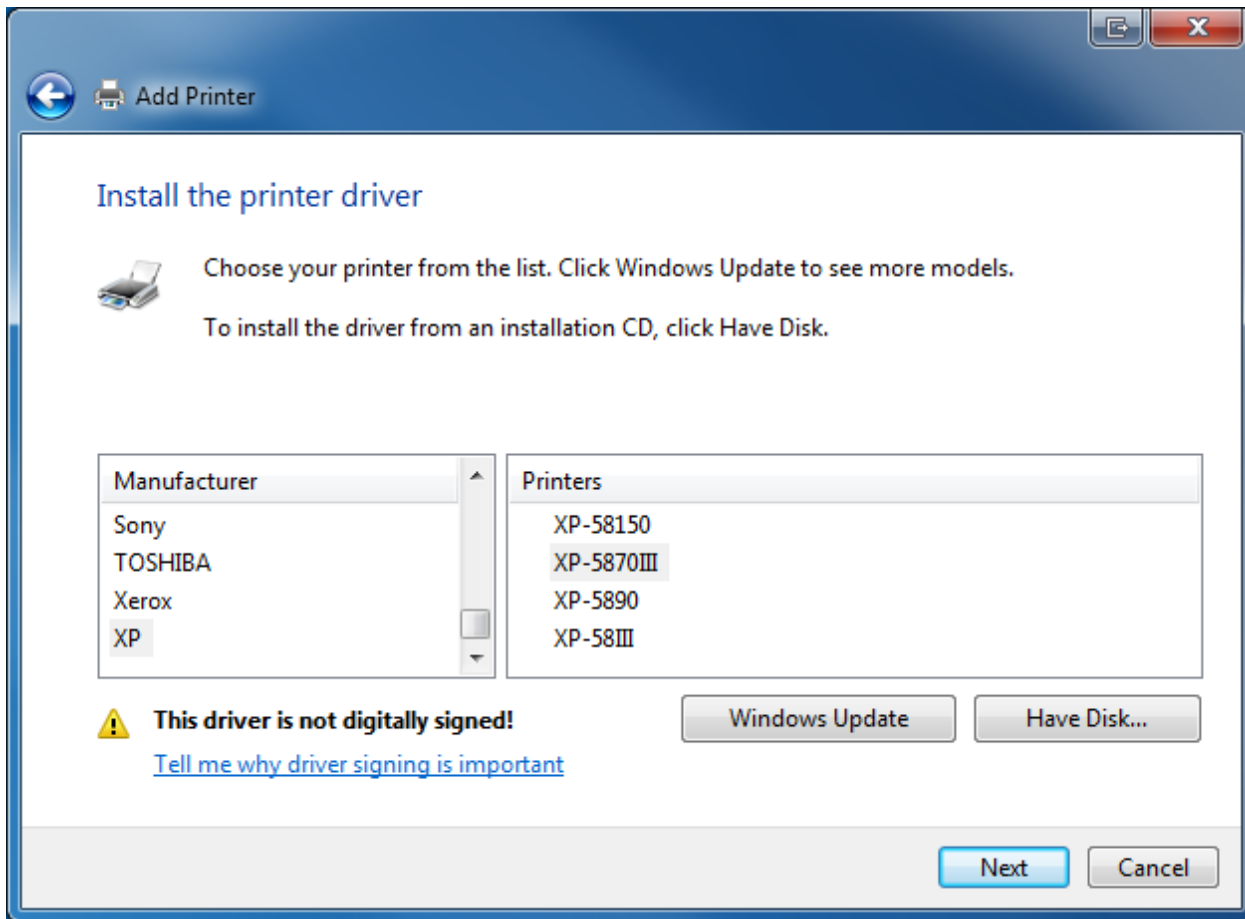
Click Add a local printer.

Add Printer

What type of printer do you want to install?

→ **Add a local printer**
Use this option only if you don't have a USB printer. (Windows automatically installs USB printers when you plug them in.)

→ **Add a network, wireless or Bluetooth printer**
Make sure that your computer is connected to the network, or that your Bluetooth or wireless printer is turned on.
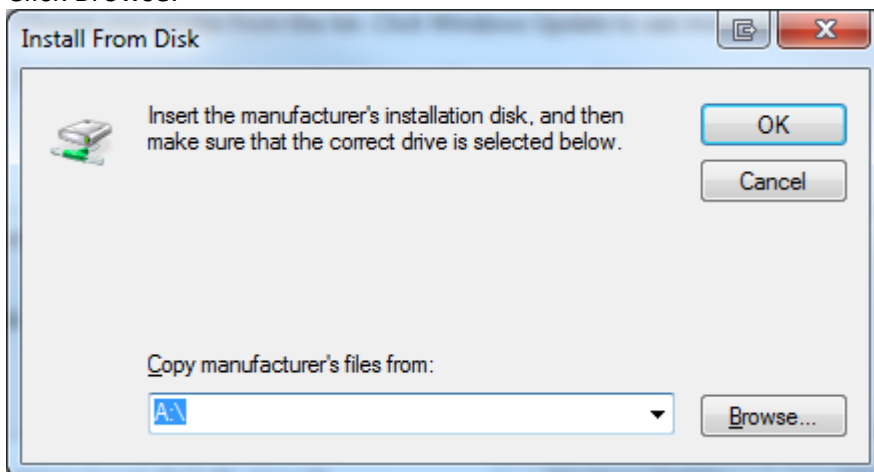
Next   Cancel

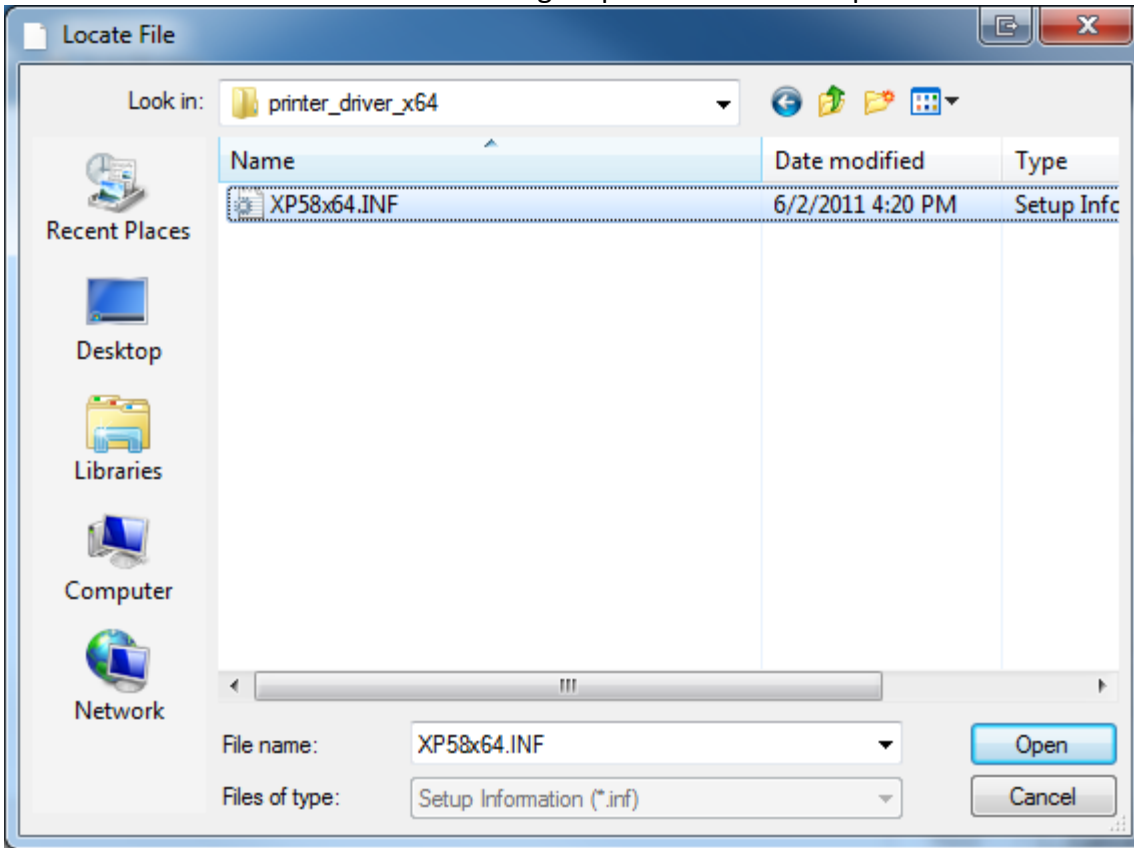Select the USB001 (Virtual printer port for USB) and click Next.
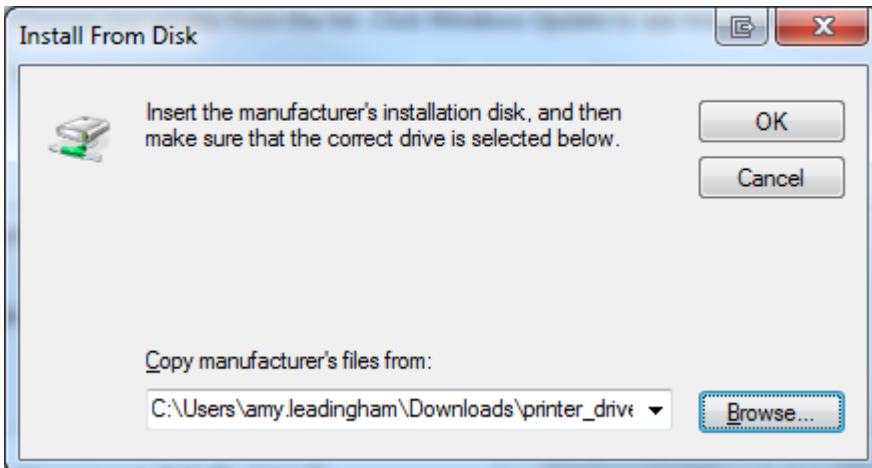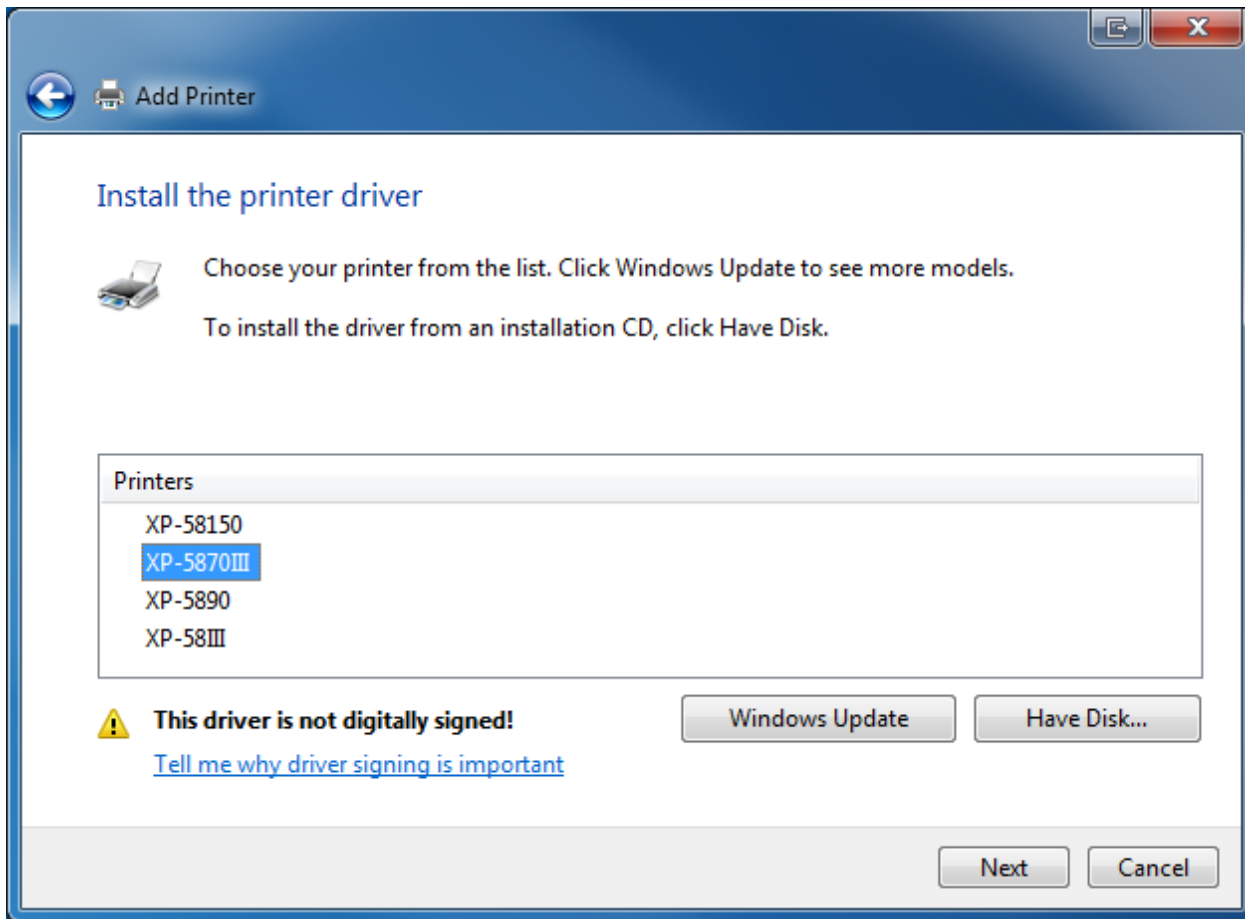
Click Have Disk.

Click Browse.

Locate the driver that was installed during Step Three and Click Open.

Click Ok.
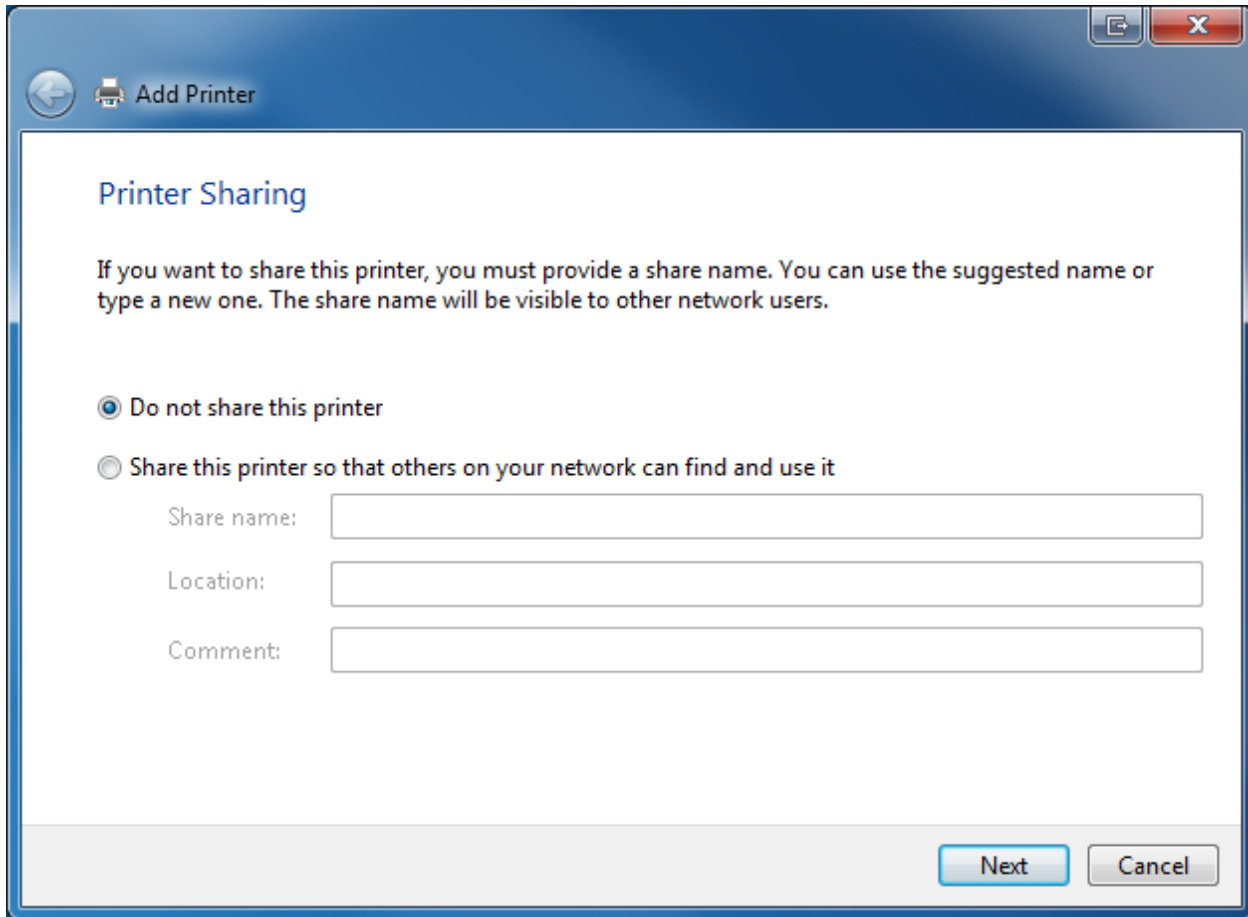
Select XP-5870III and click Next.

Change the printer name and click Next.
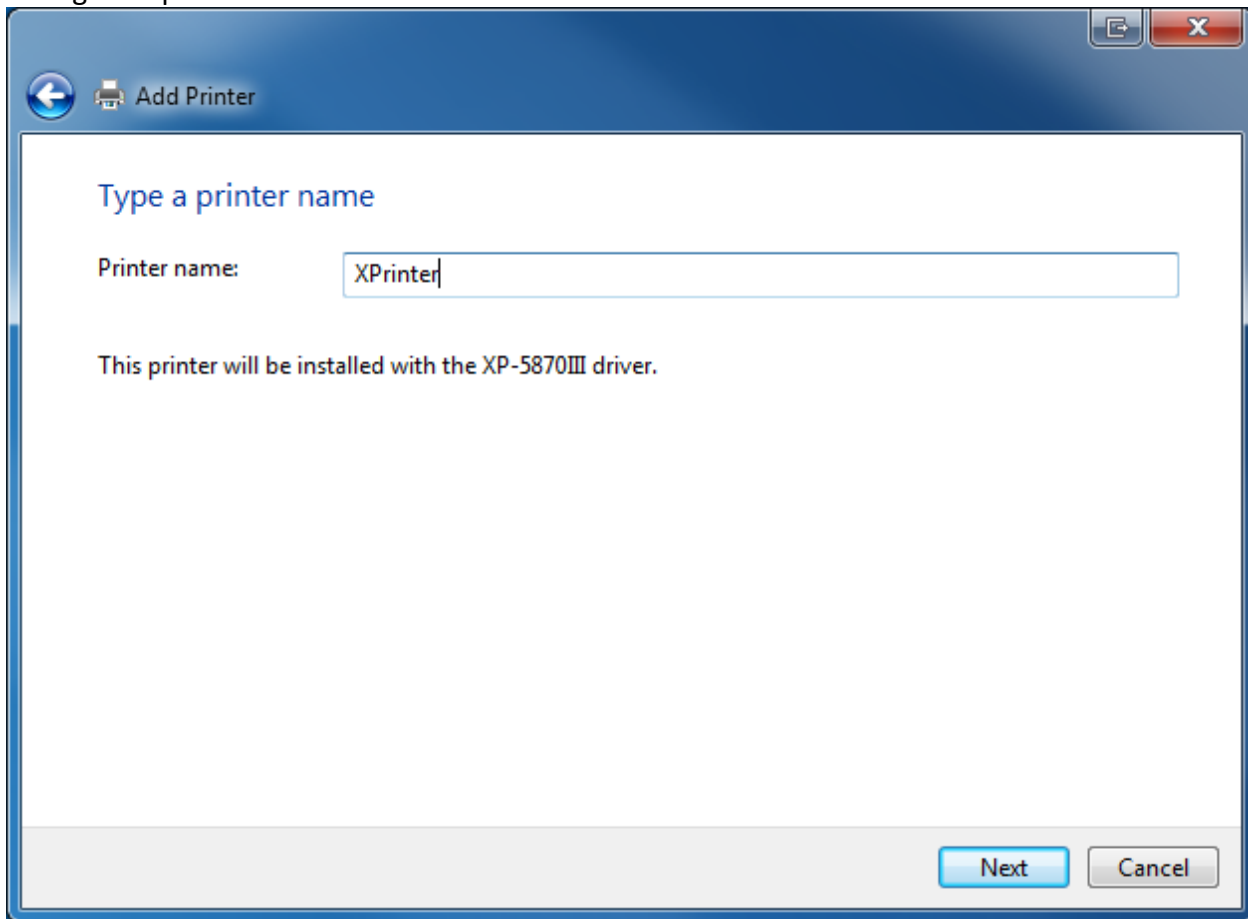
Add Printer

Type a printer name

Printer name: XPrinter

This printer will be installed with the XP-5870III driver.

Next   Cancel

Click Next.

Printer Sharing

If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.

◉ Do not share this printer

○ Share this printer so that others on your network can find and use it

Share name: [   ]

Location: [   ]

Comment: [   ]

Next   Cancel

Click Print a test page to make sure you've setup your Xprinter correctly.
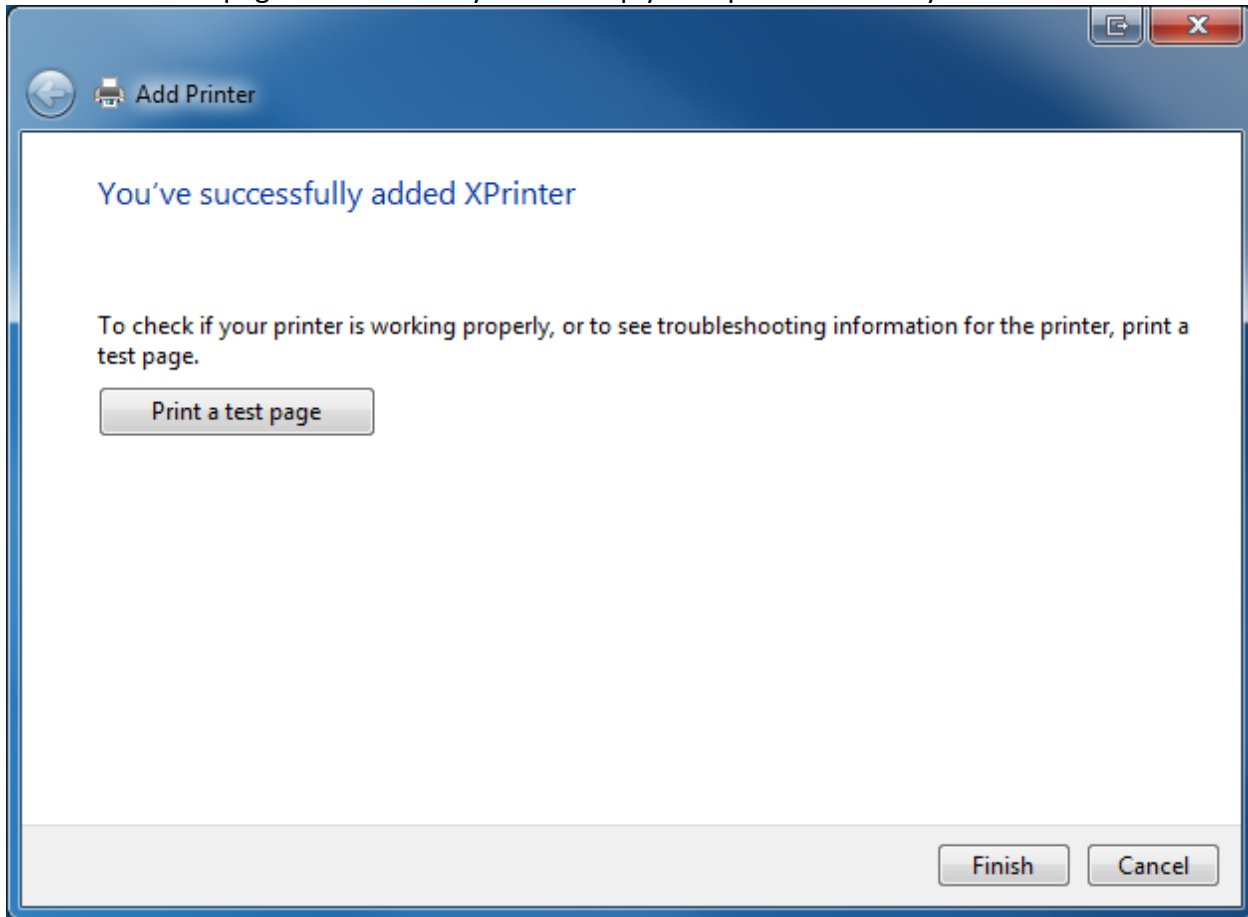
Once the Test Page has printed, you're now ready to print credit card receipts from USBSwiper!

If you have any general questions, please email support@usbswiper.com or if you need to schedule a session to complete the installation, please call our Technical Support Team @ (816)332-6545.

Thanks again for choosing USBSwiper!