

SHITOTE GIFT EZRA

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CAREER PROFILE SUMMARY

I recently completed my Bachelor's degree in Computer Security and Forensics at Jaramogi Oginga Odinga University of Science and Technology and am currently awaiting graduation. I bring extensive experience in digital cybersecurity, graphics design, and strategic communication among others. My previous roles at Micromart Africa Limited as an IT intern have prepared me for a role in the professional world. It has equipped me with skills in computer security implementation standards, proper documentation of IT infrastructures, computer best practices and various methods which will enable me to effectively secure and manage the organizations systems. I also have some experience in tools like Canva, Adobe Illustrator, and MS Office which will enable me to support roles in communication and brand visibility to drive impactful engagement and brand alignment. Additionally, I am well versed with different programming languages just to state a few python, C++, My SQL and markup languages like HTML which can be utilized as well in this IT ever-growing world.

EDUCATION AND PROFESSIONAL BACKGROUND

- **Bachelor of Science in Computer Security and Forensics** – Jaramogi Oginga Odinga University of Science and Technology (JOOUST), 2021 – 2025. (awaiting graduation)
- **Kenya Certificate of Secondary Education (KCSE)**, B (plain) – Rush Academy School, 2020.
- **Kenya Certificate of Primary Education (KCPE)**, A- (Minus) – Fesbeth Academy, 2015.

KEY SKILLS AND COMPETENCIES ACQUIRED

- **Cloud Computing** – Proficient in deploying, managing, and optimizing cloud infrastructure using platforms like AWS and Azure to enhance scalability and security. (Requires expert guidance)
- **Database Management** - Skilled in designing, administering, and optimizing relational and non-relational databases to ensure efficient data storage, retrieval, and security. (Requires expert guidance)
- **Strategic Communication** – Expertise in developing and implementing communication strategies aligned with organizational goals, including behavior change communication and public relations.
- **Graphic Design** – Proficient in designing eye-catching Information, Education, and Communication materials using tools like Canva and Adobe Illustrator.
- **Stakeholder Engagement** – Strong interpersonal and communication skills, with experience in fostering positive relationships with stakeholders, donors, and program partners.
- **Project Documentation** – Skilled in gathering stories, conducting interviews, and creating program documentation for publication across multiple media.
- **Technical Proficiency** – Proficient in MS Office, Google Suite, and other digital tools essential for communication roles.

WORKING EXPERIENCE

Micromart Africa | IT intern (April 2023 – July 2023)

Key contributions

- Facilitate timely and accurate dissemination of technical services across departments, ensuring seamless operational coordination
- Assist with installing, configuring, and maintaining network systems and devices across all departments.
- Assist in implementing cybersecurity measures, such as firewalls, antivirus software, and intrusion detection systems.
- Documenting of IT processes and procedures to ensure smooth operations.
- Participated in training and professional development opportunities to improve my skills and knowledge in IT and educate other staffs on computer best practices.

OTHER AFFILIATIONS, CERTIFICATIONS, EVENTS AND TRAININGS

- Certification in AI Augmented Professional Development Skill in the Digital Age powered by ALX.
- Certification in Introduction to Critical Infrastructure Protection at OPSWAT Academy.
- Attended a Block Chain training camp at Jaramogi University powered by ISACA KENYA.

REFEREES

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