

EZRA STOLLON

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Professional Summary

I am a young, committed professional, with diverse experience, and a proven problem-solver. I am an effective communicator with excellent interpersonal, listening, and customer service skills. A team player, organized, diligent, self-motivated, autodidactic, enthusiastic, service oriented, independent, responsible, fast learner, highly attentive to details, tech savvy, strong multitasker, and troubleshooting skills. I am also fluent in English and Hebrew.

Work History

Junior Test Engineer

GlobalLogic (a subcontractor of Intel) Jerusalem, Israel, April 2020 – present

- Use Azure Devops to run automation with the help of JSON and XML files for testing, upgrading, building and releasing Firmware for NIC cards based on the customers' specifications
- Create very detailed reports for the team on changes made for the most recent releases
- Give presentations about areas of expertise to new hires

Customer Service Representative and Sales Agent

TalknSave, Jerusalem, Israel, December 2016 – September 2017

- Provided primary customer support to internal and external customers in a fast-paced environment, and recommended appropriate solutions
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns
- Facilitated inbound and outbound sales calls within and outside of Israel, and was a perennial sales leader in the office

Education

Associate of Applied Science: Software Practical Engineering, 2019

Ort Jerusalem College, Jerusalem, Israel

Additional Information

- Served as a sharpshooter in the IDF, Netzah Yehuda Battalion, April 2011 – June 2012
- Studied Improvisational Comedy at Second City, Toronto, Canada, 2008
- Supervised and supported youth, adolescents and adults with developmental disabilities at Yachad Canada and Israel, November 2012 – June 2016
- LinkedIn account: <https://www.linkedin.com/in/ezra-stollon-35150458/>
- GitHub account: <https://github.com/Ezra97>