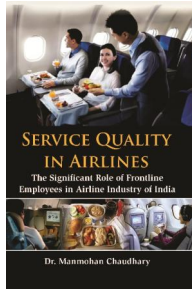


## Service Quality in Airlines : the Significant Role of Frontline Employees in Airline Industry of India



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