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IRCTCs e-Ticketing Service

Electronic Reservation Slip (Personal User)



1. This Ticket will be valid with an ID proof in original. Please carry original Identity Proof. If found traveling without original ID proof, Passenger will be treated as without ticket and charged as per extent Railway Rules.
2. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".
3. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.



PNR No: 2326902537	Train No. & Name: 15622/ANVT KYQ EXPRESS	Quota: GENERAL (GN)
Transaction ID: 100000708855868	Date & Time Of Booking: 11-Jan-2017 18:59:44 HRS	Class: SLEEPER CLASS (SL)
From: ANAND VIHAR TRM(ANVT)	Date Of Journey: 28-Apr-2017	To: GORAKHPUR JN(GKP)
Boarding At: ANAND VIHAR TRM(ANVT)	Date Of Boarding: 28-Apr-2017	Scheduled Departure: 28-Apr-2017 23:45 *
Resv. Upto: GORAKHPUR JN(GKP)	Scheduled Arrival: 29-Apr-2017 14:40 *	Adult: 5 Child: 0
Passenger Mobile No: 9818714826		Distance: 737 KM
Passenger Address:	At- Konhwan More, Gopalganj, Gopalganj, BIHAR - 841428	

FARE DETAILS :

Ticket Fare **	₹ 1900.0	Rupees One Thousand Nine Hundred Only
IRCTC Service Charge (Incl. of Service Tax) #	₹ 0.0	Rupees Zero Only
Travel Insurance Premium (Incl. of Service Tax)	₹ 0.0	Rupees Zero Only
Total Fare (all inclusive)	₹ 1900.0	Rupees One Thousand Nine Hundred Only

Service Charges per e-ticket irrespective of number of passengers on the ticket.

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Booking Status	Current Status
1	BIJAY KR PRASAD	47	Male	CNF/S5/50/MIDDLE	CNF/S5/50/MIDDLE
2	MEERA KUMARI	46	Female	CNF/S5/49/LOWER	CNF/S5/49/LOWER
3	NEHA KUMARI	22	Female	CNF/S5/51/UPPER	CNF/S5/51/UPPER
4	KAJAL KUMARI	20	Female	CNF/S5/52/LOWER	CNF/S5/52/LOWER
5	NISHANT KUMAR	18	Male	CNF/S5/53/MIDDLE	CNF/S5/53/MIDDLE

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

Ticket Printing Time: 28-Apr-2017 08:31:21 HRS

क्या आप जानते हैं कि आपके किराये का 43% देश के आम नागरिक वहन करते हैं?

Are you aware that 43% of your fare is borne by the common citizens of the country?

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IMPORTANT :

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per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.

5. E-ticket cancellations are permitted through www.irctc.co.in by the user.

6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.

7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C. FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.

8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules

9. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules. (detail available on www.irctc.co.in under heading General Information.

10. In premium special train cancellation is not allowed.

11. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.

12. RAC/partially confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.

13. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.

14. For Suvidha Train, only 50% refund is allowed in case of cancellation of Confirm/RAC tickets upto 6 hours before the scheduled departure of the train or preparation of chart whichever is earlier.

15. In case of Train Cancellation, full refund will be granted automatically by the System. However, if the train is cancelled partially on its run, passengers are required to file TDR within 72hrs from schedule departure of the train from the passenger's boarding station.

16. Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.

17. Contact us on: - 24*7 Hrs Customer Support at 011-23340000/011-39340000, Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.

18. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)

19. Railway Security Helpline No.182

20. ALL India Passenger Helpline no 138

21. PNR and train arrival/departure enquiry no. 139

22. To report unsavoury situation during journey, Please dial railway security helpline no. 182

23. All the Terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of www.irctc.co.in website.

24. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.com E-Ticket Agent Locator