

# Saifurrahmaan Khan

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June 21, 2025

Hiring Manager

Mitie

Level 12, The Shard

32 London Bridge Street, London SE1 9SG

Dear Hiring Manager,

I am excited to apply for the Lead UAT Analyst position at Mitie. As a passionate software engineer with over a decade of programming experience and a First Class degree in Software Engineering from the University of Kent (2025), I am eager to contribute my technical expertise, leadership, and commitment to quality assurance to your team. Mitie's dedication to delivering robust, user-focused solutions strongly resonates with my own values and professional approach.

Throughout my career, I have demonstrated a consistent ability to lead and deliver results in complex, collaborative environments. As the founder and lead developer of Task Turtles, I managed a team of four to deliver a scalable productivity platform, coordinating project milestones and overseeing rigorous user testing. At Best Tutors, I developed a mock exam generation system that reduced manual workload by over 70% and improved assessment accuracy for hundreds of students. My freelance work—developing over 100 custom plugins for clients worldwide—has honed my skills in requirements analysis, test planning, and stakeholder communication. Additionally, as a Peer Assistant at the University of Kent, I supported dozens of students by breaking down complex concepts, demonstrating my ability to translate technical details for diverse audiences.

I am highly proficient in Java (since age 13), full-stack development (React, Nuxt), and test management tools such as Azure DevOps and ServiceNow. My experience spans the entire software development lifecycle, from requirements gathering to UAT and production deployment. I have a strong track record of defect tracking, process improvement, and facilitating effective communication between business and technical teams—directly aligning with Mitie's needs for this role. I am particularly drawn to Mitie's focus on continuous improvement and cross-functional collaboration, and I am eager to bring my analytical mindset and leadership skills to further enhance your UAT processes.

Thank you for considering my application. I would welcome the opportunity to discuss how my background and passion for quality assurance can help Mitie deliver outstanding solutions to its clients.

Sincerely,

Saifurrahmaan Khan