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<b>Education</b>									
High School	St. Paul's Sr. Sec. School	Science	Major- Biology	2017					
Graduation	Jaipur National University	B.Tech	Major- Biotechnology	2018-2022					
<b>Project &amp; Thesis</b>									
Rapture Biotech - Intern	Thesis Title: Computer Aided Drug Designing and Development for Pharmacological Inhibition of Chronic Lymphocytic Leukemia			2022(6 Months)					
Wipro Technologies - Intern	Developed a Full-Stack Banking Web Application using Angular, REST API, MongoDB, with Secure AWS Deployment and Authentication.			2022(6 Months)					
<b>Certificates</b>									
	Java Full-Stack Certified by RPS-NIIT Subsidiary with WIPRO			2022					
	Complete Python Bootcamp from Zero to Hero in Python			2023					
ZFGRTHNKTBRE1K5G	AWS Certified Developer Associate			2023					
	Generative AI fundamentals, L2, L3			2023-2025					
	AWS Partner: Migration Essentials (Technical)			2025					
	AWS-DEVOPS: DevOps Engineering on AWS — Trainocate			2025					
<b>Achievements</b>									
Inspiring Performance	Excellent Performance in JTI Account – Wipro Technologies			2024					
The Extraordinaire	For exceptional project contribution.			2025					
Habit Star	Best performer for consecutive years.			2023-2025					
Promoted to Crisis Manager	Managing High Priority escalations and			2024					
Promoted to Team Lead	Leading a team of 8 Analysts			2025					
<b>Professional Experience</b>									
Wipro Technologies – Client (Crédit Suisse)		Project Engineer – FSD Developer – L1		2022-2023					
Skills	Task			Skill Rating (1 to 5)					
Java, Springboot, Postman, REST API	Maintained RESTful APIs in Java SpringBoot, ensuring high availability and secure data transactions.			2					
AWS (S3, EKS, VPC), Docker	Developed and deployed application components on AWS DevOps for a high-availability online banking platform.			2					
Amazon CloudWatch	Implemented Amazon CloudWatch to monitor application performance and system metrics, ensuring high availability and proactive issue resolution			2					
Wipro Technologies – Client (JTI-Japan Tobacco International)		Project Engineer – Crisis Manager – L2		2023-2025					
AD Connect, MS Exchange, Entra ID, On-Premises AD	Transitioned services from server/legacy accounts to managed serverless stacks; improved reliability and observability by integrating logging/metrics and IaC-driven releases.			4					
Microsoft Purview	Monitored and managed security logs using Microsoft Purview to support compliance and incident response.			4					
Zero Trust Network Access, PowerShell Script	Collaborated with global security teams to deploy Microsoft Zero Trust architecture and multi-factor authentication. Implemented and maintained enterprise identity and access management (IAM) solutions, including federation, authentication, CAP and RBAC.			4					
Networking (VPN, GSA), Security	Coordinated network access migration to modern gateway; reduced connection failures and support tickets during cutover windows through staged pilots and rollback runbooks.			4					
ServiceNow FSM	Implemented ServiceNow FSM module for Trier, Germany, managing the lifecycle of Automated Guided Vehicles (AGVs) and enabling local IT teams to provide support during unavailability.			3					
Postman, GitHub	Supported API-related customizations and integrations for applications, reducing rework by clarifying non-functional requirements and test acceptance criteria in UAT.			3					
Microsoft Intune	Used Microsoft Intune, managing the lifecycle of thousands of enterprise devices, automating software deployment, compliance, and security patching.			4					
Wipro Technologies – Client (JTI-Japan Tobacco International)		Project Engineer – Team Lead – L1		2025-Currently					
Collaboration, Team Management, Continuous Learning	Functioned as SME/POC for Global Software Management, Identity Access Management, and Azure cloud solutions; increased first-contact resolution by enabling standardized runbooks and KB articles for global time zones.			5					
Knowledge Base, Training Materials	Authored KBs, SOW-aligned project documents, and executive-ready decks, improving onboarding and changing readiness; streamlined handovers with measurable reduction in escalations post-release.			5					
Client Support, Executive POC	Recognized with multiple performance and client satisfaction awards for independent leadership and delivery ownership across regions.			5					
Leadership	Provide technical guidance and leadership to a team of 8 analysts, managing escalations and ensuring operational efficiency.			5					
Operations	Analyze team data and optimize processes to enhance productivity and drive quality outcomes.			5					
<b>Skillset</b>									
Excellent CIS Experience, ITIL, Change Management, API testing, Microsoft Excel/PowerPoint/Word, Implementation, project coordination, UAT, Customer training, Change Management, CAB Meetings, Hypercare Support									