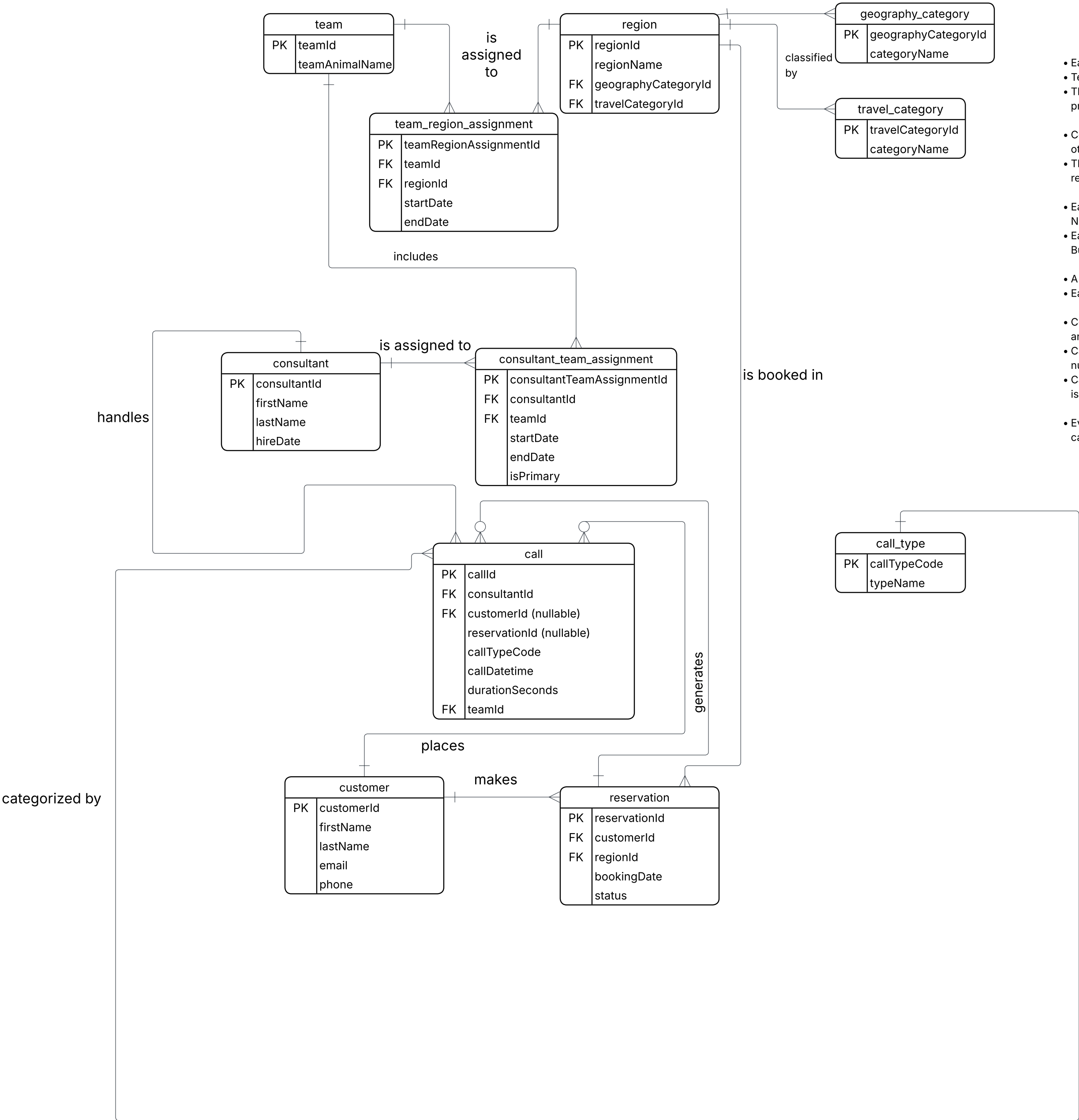


Travel Consulting ERD



- Assumptions
- 1) Team assignments
    - Each team is uniquely identified by its animal name.
    - Teams can be reassigned to different regions over time.
    - The team\_region\_assignment table records start and end dates to preserve historical changes.
  - 2) Consultant assignments
    - Consultants normally belong to one team but may temporarily join other teams (e.g., for coverage or shortages).
    - The consultant\_team\_assignment table records consultant-team relationships with dates and includes a flag for the primary team.
  - 3) Regions and categories
    - Each region is classified by exactly one geography category (e.g., North America, Central Asia).
    - Each region is also classified by exactly one travel category (e.g., Business, Adventure).
  - 4) Customers and reservations
    - A customer can make multiple reservations.
    - Each reservation belongs to exactly one region.
  - 5) Calls
    - Consultants handle all calls; each call is logged with type, date/time, and duration.
    - Calls may or may not be linked to a specific customer (customerId is nullable).
    - Calls may or may not be linked to a specific reservation (reservationId is nullable).
  - 6) Call types
    - Every call is categorized under one call type (e.g., new reservation, cancellation, general inquiry).